



# Greenheart

## Work and Travel Program - Employer Information W\_T-Summer - 2020

Apex Parks Group LLC dba Big Kahuna's Waterpark, Destin, FL  
January 14, 2020

### Employer Information

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<b>Company Name:</b> Apex Parks Group LLC dba Big Kahuna's Waterpark	<b>Website:</b> <a href="http://www.bigkahunas.com/">http://www.bigkahunas.com/</a>
<b># of Employees:</b> 300	<b>Phone Number:</b> 850-837-8319
<b>Industry Name:</b> Amusement Park/Theme Park/Water Park	<b>Fax Number:</b> 850-837-7343
<b>Primary Address:</b> 1007 US Highway 98 E Destin, FL 32541	<b>Email Address:</b> <a href="mailto:smccabe@apexparksgroup.com">smccabe@apexparksgroup.com</a>
	<b>Status:</b> Approved
	<b>Contact Name:</b> Samantha McCabe
	<b>Contact Title:</b> Human Resources Manager
	<b>Alternate Contact:</b> Michael Stoltz
	<b>Alternate Title:</b> Assistant General Manager
	<b>Alternate Phone:</b> 850-837-8319 ext. 28
	<b>Hiring Manager Email:</b> <a href="mailto:kpeters@greenheart.org">kpeters@greenheart.org</a>
	<b>Participant Supervisor</b>
	<b>Email:</b> <a href="mailto:smccabe@apexparksgroup.com">smccabe@apexparksgroup.com</a>
	<b>FEIN:</b> 32-0435579
<b>Workers Comp</b>	<b>Policy #:</b> SI8WC00310191
	<b>Carrier:</b> Everest National Insurance Company

### Available Jobs: Descriptions and Wages

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Will you accept participants with all start and end dates? Yes:  No:

Earliest Start Date:	Latest Start Date:	Earliest End Date:	Latest End Date:	#Students:
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Greenheart Exchange

Greenheart Exchange, 746 North LaSalle, Chicago, IL 60654 USA  
Tel: 312.944.2544 | Fax: 312-577-0692 | Website: [www.greenheart.org](http://www.greenheart.org) | Email: [employer@greenheart.org](mailto:employer@greenheart.org)

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Last Updated: 3/9/2010

Apex Parks Group LLC dba Big Kahuna's Waterpark, Destin, FL

5/1/2020                      7/8/2020                      **January 14, 2020**                      8/25/2020                      9/27/2020                      140

**Hours:** Average hours/week: 32                      Average number of 5 days/week:

**Pay Range:** High: \$9.50/per hour                      Low: \$8.75/per hour

**Overtime:** Overtime available: Sometimes                      Overtime hourly rate: Same as regular wage

**Meals:** Are Meals Provided?: Yes                      *Explain:* Meal and food discounts are provided at the Park in the employee area during work hours only. The employer will provide more details during orientation.

**English:** Level requirement: Great

In what month(s) can participants expect to receive the most hours?                      June, July

In what month(s) can participants expect to receive the least hours?                      September

**Please Explain:** The park is open weekends only (Saturday and Sunday) during the first three weeks (April 25 to May 10) and last six weeks of operation (August 22 - Sept 27). From May 13 to August 23 the park will be open 7 days a week. The park closes for the year on September 27, 2020. During weekends only, participants should expect to work LESS than 32 hours per week with limited hours during the week and to work mainly on the weekends (Saturday and Sunday). The dates for these weekends (Saturday and Sunday) are listed above. The full park scheduled can be viewed here: <https://www.bigkahunas.com/hours>

While participants will work LESS than 32 hours per week when the park is open on weekends only, Big Kahuna's will still provide to all participants an average of at least 32 hours per week for the entire season, because participants will receive more hours when the park is open for the full week. Participants must show up for scheduled shifts in order to receive 32 hours.

- How often do you pay employees?                      Twice a month
- Is job training required?                       Yes                       No
- If yes, how long is it?                      Up to 1 week
- Are participants paid for training?                       Yes                       No
- Are you willing to hire couples?                       Yes                       No
- Are you willing to hire groups of friends?                       Yes                       No
- If yes, how many are allowed in the group?                      4
- Can participants work a second job?                       Yes                       No
- Do participants complete an additional application form upon arrival?                       Yes                       No

**This position will provide you the opportunity to interact with American co-workers, customers, or members of your local community. Remember, it's up to you to make the most of your program!**

January 14, 2020

**Job Type:** Lifeguard

**Job Description:** Lifeguards are responsible for the well being of Park guests. Big Kahuna's believes prevention is the key to safety.

Position includes the following duties:

- Provide a safe environment by enforcing and abiding by all water park and safety rules to avoid accidents.
- Be attentive and assertive while ensuring guests use all attractions safely and correctly.
- Work outdoors under extreme weather conditions (rain or shine), while in the water.
- Be able to lift guests of all weights with the assistance of a backboard.
- Perform physically as needed to complete rescues.
- Interact with park guests and providing information.
- Other duties as assigned.

Participants working in all positions will be responsible for cleaning the park and will be using cleaning chemicals.

Participants must successfully complete the Starguard International Lifeguard Training Certification as a pre-requisite to employment. This is a paid 2-day training and testing offered at the park. There is no cost for the training. Participants must be able to successfully complete physical requirements including swim test (swim 200 yards or 183 meters, tread water without using hands for 2 minutes, retrieve a 10 pound brick from the bottom of a 6.5 foot pool and bring it to surface, in addition to other tasks). Participants must also undergo 4 hours of in-service training each month to maintain certification. Participants should be able to stand for long periods of time under sunlight exposure and extreme temperatures. Certain duties will be in the chlorinated water all day. Participants must be dependable, responsible, courteous, and have common sense and good judgment while working with guests and team members.

Due to uncontrollable circumstances such as bad weather, there may be times where 32 hours per week cannot be earned by the employee. Participants must fulfill their schedule and job requirements with Big Kahuna's to receive 32 hours.

Required English level: Great

**Internal Job Type:** Lifeguard

**No Students being hired:** 72

**Age requirement:** None

**Wage:** 8.75/per hour

*Details:*

**Dress Code:** Uniform

Apex Parks Group LLC dba Big Kahuna's Waterpark, Destin, FL

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Participants will be provided with the following uniform pieces:

- 2 t-shirts
- bathing suit
- lanyard and whistle
- head visor
- fanny pack
- water bottle

A \$28 deposit is required for the uniform. This will be refunded if uniform is returned in clean condition to the HR department no later than 3 days after last day of work.

Lifeguards are required to provide their own athletic sandals (flip flops are not allowed) and POLARIZED sunglasses that meet uniform requirements.

Participants may only wear Big Kahuna's branded sweatshirts and rain jackets while on duty. These may be purchased at the park in addition to the uniform fee but are not required.

Participants must maintain a neat and clean appearance at all times. Employee is responsible for adhering to Big Kahuna's Dress code rules and appearance guidelines. Facial piercings, unnatural colored hair, and offensive tattoos are NOT allowed.

Requirements:

Non-smoker:

Lifeguard Certified:

Ski:

CPR Certified:

Swimmer:

**Job Type:** Customer Service

**Job Description:**

Greenheart Exchange

Greenheart Exchange, 746 North LaSalle, Chicago, IL 60654 USA  
Tel: 312.944.2544 | Fax: 312-577-0692 | Website: www.greenheart.org | Email: employer@greenheart.org

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**Apex Parks Group LLC dba Big Kahuna's Waterpark, Destin, FL**

**January 14, 2020**

Admissions/Parking/Retail Cashier/Greeter Position includes, but is not limited to, the following duties:

- Operate cash registers, credit card machines, and price scanners
- Cash handling and issuing tickets and Season Passes
- Operate Front Gate and Admissions ticket scanners
- Ensure all guests have appropriate ticket and/or Season Pass before entering the park
- Maintain clean work stations
- Answer questions and provide park information to guests
- Provide high quality guest interaction and services
- Stock work area as needed
- Perform some lifting
- Additional duties that are relevant to the position and assigned by the department manager

Participants will alternate working as cashier in Parking, the Retail shop, in Admissions, or taking tickets at the front gate. Participants working in all positions will be responsible for cleaning the park, including using cleaning chemicals.

Participants should have the following skills:

- Strong multitasking, communication, and organizational skills
- High level of accuracy and attention to detail
- Computer skills and previous cash handling experience
- Able to stand for an extended period of time
- Strong English-speaking skills
- Polite, friendly, and enthusiastic attitude

Due to uncontrollable circumstances such as weather conditions, there may be times where 32 hours per week cannot be earned by the employee. Participants must fulfill their schedule and job requirements with Big Kahuna's at all times. Participants must be able to stand for long periods of time under sunlight exposure and extreme temperatures. The participant is responsible for adhering to Big Kahuna's Dress code rules and appearance guidelines. Offensive tattoos, facial piercings, unnatural colored hair are not allowed.

Required English level: Great+

**Internal Job Type:** Admissions/Parking/Retail Cashier/Greeter

**No Students being hired:** 14

**Age requirement:** None

**Wage:** 8.75/per hour

*Details:*

**Dress Code:** Uniform

Apex Parks Group LLC dba Big Kahuna's Waterpark, Destin, FL

January 14, 2020

Participants will be given 2 uniform shirts. A \$28 deposit is required and will be refunded if uniform is returned to the HR department in clean condition no later than 3 days after last day of work.

Participants will be required to provide their own khaki or tan shorts or pants, brown belt of a solid-colored, leather material, white or black ankle socks, and white or black tennis shoes with laces. Shoes and sock color must match. Shorts should not have markings and should not be shorter than mid-thigh or no longer than mid-knee. Skirts are not allowed.

Participants must maintain a neat and clean appearance at all times. If the employee chooses to wear a t-shirt under the uniform shirt, it must be solid white with no graphic printing. Tennis shoes must be worn at all times. Participants may only wear Big Kahuna's branded sweatshirts and rain jackets while on duty. These may be purchased at the park but are not required.

Requirements:

Non-smoker:

Lifeguard Certified:

Ski:

CPR Certified:

Swimmer:

**Job Type:** Food Service

**Job Description:**

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**Apex Parks Group LLC dba Big Kahuna's Waterpark, Destin, FL**

**January 14, 2020**

Food and Beverage Cashier Job position includes, but is not limited to, the following duties:

- Selling, preparing, and serving food and beverage items to guests
- Accurately collecting acceptable forms of payment
- Operating cash registers and credit card machines by performing varied transactions including redeeming coupons, charging payments, issuing receipts, and issuing change
- Conduct cash deposit verification using specialized counting equipment and procedures.
- Completing orders and serving alcohol in accordance with park rules. Persons 18 or older can serve alcohol in the state of Florida
- Other responsibilities include some lifting, stocking, daily set up, breakdown and cleaning of assigned areas

Additional duties that are relevant to the position may be assigned by supervisor. Successful completion of the food handling course is required and is offered at no additional cost to the participant. Participants should be expected to handle pork and alcohol products. Participants working in all positions will be responsible for cleaning the park, including using cleaning chemicals.

Participants should:

- Have strong multitasking, communication, and organizational skills
- Have a high level of accuracy and attention to detail
- Have computer skills and previous cash handling experience
- Be able to stand for long periods of time under sunlight exposure and extreme temperatures.

Due to uncontrollable circumstances such as bad weather, there may be times where 32 hours per week cannot be earned by the employee. Participants must fulfill their schedule and job requirements with Big Kahuna's at all times to receive their 32 average hours a week. Participant is responsible for adhering to Big Kahuna's Dress code rules and appearance guidelines. Offensive tattoos, facial piercings, unnatural colored hair are not allowed.

Required English level: Great+

**Internal Job Type:** Food and Beverage Cashier

**No Students being hired:** 18

**Age requirement:** None

**Wage:** 8.75/per hour

*Details:*

**Dress Code:** Uniform

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Participants will be given 2 uniform shirts. A \$28 deposit is required and will be refunded if uniform is returned to the HR department in clean condition no later than 3 days after last day of work.

Participants will be required to provide their own khaki or tan shorts or pants, brown belt of a solid-colored, leather material, white or black ankle socks, and white or black tennis shoes with laces. Shoes and sock color must match. Shorts should not have markings and should not be shorter than mid-thigh or no longer than mid-knee. Skirts are not allowed.

Participants must maintain a neat and clean appearance at all times. If the employee chooses to wear a t-shirt under the uniform shirt, it must be solid white with no graphic printing. Tennis shoes or sneakers must be worn at all times. Participants may only wear Big Kahuna's branded sweatshirts and rain jackets while on duty. These may be purchased at the park but are not required.

Requirements:

Non-smoker:

  
  

Lifeguard Certified:

  

Ski:

CPR Certified:

Swimmer:

**Job Type:**

Food Service

**Job Description:**



**Apex Parks Group LLC dba Big Kahuna's Waterpark, Destin, FL**

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The Food and Beverage Cook Position includes, but is not limited to, the following duties:

- Performing various tasks related to the preparation of food
- Completing orders in a timely manner, while maintaining a high level of hygiene
- Using kitchen equipment including fryers, ovens, grills, warmers, and rollers
- Other responsibilities include some lifting, stocking, daily set up, breakdown, and cleaning of assigned areas - Additional duties that are relevant to the position may be assigned by supervisor

Successful completion of the food handling course is required and is offered at no additional cost to the participants. Participants should be expected to handle pork and serve alcohol products in accordance with park and Florida policies. Participants working in all positions will be responsible for cleaning the park, including using cleaning chemicals.

Participants should have intermediate English-speaking skills. Participants should be able to multitask and pay attention to detail, prepare food in a timely manner, and be able to stand for long periods of time under sunlight exposure and extreme temperatures. Participant is responsible for adhering to Big Kahuna's Dress code rules and appearance guidelines. Offensive tattoos, facial piercings, unnatural colored hair are not allowed.

Due to uncontrollable circumstances such as bad weather, there may be times where 32 hours per week cannot be earned by the employee. Participants must fulfill their schedule and job requirements with Big Kahuna's at all times to receive their 32 average hours a week.

Required English level: Good

**Internal Job Type:** Food and Beverage Cook

**No Students being hired:** 14

**Age requirement:** None

**Wage:** 9.50/per hour

*Details:*

**Dress Code:** Uniform

January 14, 2020

Participants will be given 2 uniform shirts. A \$28 deposit is required and will be refunded if uniform is returned to the HR department in clean condition no later than 3 days after last day of work.

Participants will be required to provide their own khaki or tan shorts or pants, brown belt of a solid-colored, leather material, white or black ankle socks, and white or black tennis shoes with laces. Shoes and sock color must match. Shorts should not have markings and should not be shorter than mid-thigh or no longer than mid-knee. Skirts are not allowed.

Participants must maintain a neat and clean appearance at all times. If the employee chooses to wear a t-shirt under the uniform shirt, it must be solid white with no graphic printing. Tennis shoes or sneakers must be worn at all times. Participants may only wear Big Kahuna's branded sweatshirts and rain jackets while on duty. These may be purchased at the park but are not required.

Requirements:

Non-smoker:

  
  

Lifeguard Certified:

  

Ski:

CPR Certified:

Swimmer:

**Job Type:** Cleaning Staff

**Job Description:**

**Apex Parks Group LLC dba Big Kahuna's Waterpark, Destin, FL**

**January 14, 2020**

The Park Services Position includes, but is not limited to, the following duties:

- Responsible for greeting and interacting with water park guests
- Maintaining a clean deck and pool area
- Cleaning the kitchen areas, restrooms (including cleaning toilets), and office spaces
- Emptying trash cans and picking up debris around the park
- Responsible for keeping the park clean
- Responsible for answering questions and providing park information to guests
- Perform additional duties that are relevant to the position and assigned by the department manager. Participants will NOT be working with plants or landscaping.

Participants should:

- Have a positive attitude
- Be willing to learn
- Be a team player
- Be able to lift 50 pounds
- Enjoy working outdoors and be able to stand for long periods of time under sunlight exposure and extreme temperatures.

In this position participants will also interact with a lot of guests, so becoming knowledgeable of the water park facilities is very important. Participants working in all positions will be responsible for cleaning the park, including using cleaning chemicals. Participants are responsible for adhering to Big Kahuna's Dress code rules and appearance guidelines. Offensive tattoos, facial piercings, unnatural colored hair are not allowed.

Due to uncontrollable circumstances such as bad weather, there may be times where 32 hours per week cannot be earned by the employee. Participants must fulfill their schedule and job requirements with Big Kahuna's at all times to receive their 32 average hours a week.

Required English level: Great

**Internal Job Type:** Park Services

**No Students being hired:** 10

**Age requirement:** None

**Wage:** 9.50/per hour

*Details:*

**Dress Code:** Uniform

**Greenheart Exchange**

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January 14, 2020

Participants will be given 2 uniform shirts. A \$28 deposit is required and will be refunded if uniform is returned to the HR department in clean condition no later than 3 days after last day of work.

Participants will be required to provide their own khaki or tan shorts or pants, brown belt of a solid-colored, leather material, white or black ankle socks, and white or black tennis shoes with laces. Shoes and sock color must match. Shorts should not have markings and should not be shorter than mid-thigh or no longer than mid-knee. Skirts are not allowed.

Participants must maintain a neat and clean appearance at all times. If the employee chooses to wear a t-shirt under the uniform shirt, it must be solid white with no graphic printing. Tennis shoes or sneakers must be worn at all times. Participants may only wear Big Kahuna's branded sweatshirts and rain jackets while on duty. These may be purchased at the park but are not required.

Requirements:

Non-smoker:

  
  

Lifeguard Certified:

  

Ski:

CPR Certified:

Swimmer:

**Job Type:** Ride Operator

**Job Description:**

**Apex Parks Group LLC dba Big Kahuna's Waterpark, Destin, FL**

**January 14, 2020**

FEC Thrill Department Ride Attendants are responsible for providing instruction to guests and ensuring guests safety on the Park's thrill rides. Attendants must be able to operate heavy attraction equipment and lift a weight of no less than 50 pounds. Participants must have strong social skills to be able to enforce general park and safety rules. An attendant's primary responsibility is to prevent accidents and provide a professional standard of care. No experience is required, but participants must obtain 8 hours of training on each thrill ride. Participants working in all positions will be responsible for cleaning the park, including using cleaning chemicals. Participants will also assist in directing parking.

Participants should:

- Have strong multitasking, communication, and organizational skills
- Have a high level of accuracy and attention to detail
- Have computer skills and previous cash handling experience
- Be able to stand for long periods of time under sunlight exposure and extreme temperatures
- Be able to communicate effectively with guests and other team members
- Be able to maintain clean workstations and tolerate working outdoors
- Strong English-speaking skills
- Polite, friendly, professional, and enthusiastic attitude

Due to uncontrollable circumstances such as bad weather, there may be times where 32 hours per week cannot be earned by the employee. Participants must fulfill their schedule and job requirements with Big Kahuna's at all times to receive their 32 average hours a week. Participants are responsible for adhering to Big Kahuna's Dress code rules and appearance guidelines. Offensive tattoos, facial piercings, unnatural colored hair are not allowed.

Required English level: Great+

**Internal Job Type:** FEC Thrill Department Ride Attendant

**No Students being hired:** 6

**Age requirement:** None

**Wage:** 9.00/per hour

*Details:*

**Dress Code:** Uniform

**Greenheart Exchange**

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January 14, 2020

Participants will be given 2 uniform shirts. A \$28 deposit is required and will be refunded if uniform is returned to the HR department in clean condition no later than 3 days after last day of work.

Participants will be required to provide their own khaki or tan shorts or pants, brown belt of a solid-colored, leather material, white or black ankle socks, and white or black tennis shoes with laces. Shoes and sock color must match. Shorts should not have markings and should not be shorter than mid-thigh or no longer than mid-knee. Skirts are not allowed.

Participants must maintain a neat and clean appearance at all times. If the employee chooses to wear a t-shirt under the uniform shirt, it must be solid white with no graphic printing. Tennis shoes or sneakers must be worn at all times. Participants may only wear Big Kahuna's branded sweatshirts and rain jackets while on duty. These may be purchased at the park but are not required.

Requirements:

Non-smoker:

  
  

Lifeguard Certified:

  

Ski:

CPR Certified:

Swimmer:

**Job Type:** Customer Service

**Job Description:**

**Apex Parks Group LLC dba Big Kahuna's Waterpark, Destin, FL**

**January 14, 2020**

Photographers are responsible for capturing the guest experience at Big Kahuna's with high resolution photos, using Kodak's latest technology.

**Job Requirements:**

- Advanced English speaking level
- Be approachable and creative
- Have an enthusiastic personality and strong communication skills
- Proactively approaching guests to offer photo opportunities
- Inform guests of the variety of photo opportunities available
- Take photos, take photo orders, sell, and up sell prints packages
- Process guest payments by operating a cash register and credit card machines
- Interact with guests, display merchandise, take inventory, stock inventory, and keep location clean. Participants may use cleaning chemicals.

Photography skills and the knowledge of cameras is a plus. Participants must be able to stand for long periods of time under sunlight exposure, in the water, and under extreme temperatures.

Due to uncontrollable circumstances such as weather conditions, there may be times where 32 hours per week cannot be earned by the employee. Participants must fulfill their schedule and job requirements with Big Kahuna's at all times. Participants must be able to stand for long periods of time under sunlight exposure and extreme temperatures. The participant is responsible for adhering to Big Kahuna's Dress code rules and appearance guidelines. Offensive tattoos, facial piercings, unnatural colored hair are not allowed.

Required English level: Excellent

**Internal Job Type:** Photo Booth Attendant

**No Students being hired:** 6

**Age requirement:** None

**Wage:** 9.00/per hour

*Details:*

**Dress Code:** Uniform

Apex Parks Group LLC dba Big Kahuna's Waterpark, Destin, FL

January 14, 2020

Participants will be provided with the following uniform pieces:

- 2 t-shirts
- bathing suit
- shorts
- head visor

A \$28 deposit is required for the uniform. This will be refunded if uniform is returned in clean condition to the HR department no later than 3 days after last day of work.

Lifeguards are required to provide their own athletic sandals (flip flops are not allowed) and POLARIZED sunglasses that meet uniform requirements.

Participants may only wear Big Kahuna's branded sweatshirts and rain jackets while on duty. These may be purchased at the park in addition to the uniform fee but are not required.

Participants must maintain a neat and clean appearance at all times. Employee is responsible for adhering to Big Kahuna's Dress code rules and appearance guidelines. Facial piercings, unnatural colored hair, and offensive tattoos are NOT allowed.

Requirements:

*Non-smoker:*

*Lifeguard Certified:*

*Ski:*

*CPR Certified:*

*Swimmer:*

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**Job Benefits (bonuses, incentives):**

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**Apex Parks Group LLC dba Big Kahuna's Waterpark, Destin, FL**

**January 14, 2020**

- \*International Student Orientation
- \*Free Waterpark tickets for participants' family and friends (provided monthly).
- \*Free Admission to the Waterpark on days off.
- \*Employee recognition and gifts.
- \*Participants may be eligible to earn an end of season bonus of \$0.25 for every hour worked. See Additional Comments for more information
- \*Cultural Days: the employer takes participants to local landmarks or other fun venues.
- \*International Night: participants will have the opportunity to represent their country by preparing their traditional food, showing pictures, talent show, and other activities to celebrate their culture on this day.
- \*End of the Season Luau: a very exciting night with free food, music, dancing, award ceremony and other fun activities to thank Big Kahuna's team members for all their hard work.
- \*Participants who meet certain criteria at the end of the season may be eligible for rehire

**Is there a Social Security Admin office near you: Yes**

**Are you willing to take student to the SSA office?: Yes**

**SSA office details:**

The employer will arrange transportation for participants to go to the Social Security office. Transportation consists of private vans which will be arranged by the employer at no additional cost. Trips are scheduled and based on arrival dates. If a participant misses their scheduled trip and an additional trip needs to be arranged, it will be scheduled by the employer during the next available opening. At the local Social Security office's recommendation, Big Kahuna's waits at least 10 days after participants have arrived to the US before providing them transportation to the Social Security Office.

The closest Social Security office is located at:  
111 Racetrack Road Northwest B  
Fort Walton Beach, FL 32547  
Phone: 800-772-1213

Hours:  
Monday 9:00 AM - 4:00 PM  
Tuesday 9:00 AM - 4:00 PM  
Wednesday 9:00 AM - 12:00 PM  
Thursday 9:00 AM - 4:00 PM  
Friday 9:00 AM - 4:00 PM  
Saturday Closed  
Sunday Closed

**Participant Requirements**

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**What are the 3 most important qualities you look for in an employee:**

**Greenheart Exchange**

January 14, 2020

Great work ethic  
Great communication skills  
Flexibility and enthusiasm

**Please list any special instructions or hiring restrictions by your company (if any):**

Participants are required to bring a completed Greenheart application with photo to the interview. Participants will need to create a profile on the Big Kahuna's website and officially apply for the position AFTER the visa is received. The website link and instructions will be sent upon hiring.

Participants are assigned arrival, start, and end dates during the interview. Participants can arrive Monday through Friday at 10:00 AM. Participants must personally bring their passport, DS-2019, and I-94 forms to the Park on their scheduled arrival date and no later than 10 AM in the morning in order to be set up in the payroll system and be able to attend orientation. Housing orientations are available on Mondays, Wednesdays, and Fridays only at 10:00 AM. Safety Orientations are on Tuesdays and Thursday only at 10:00 AM. Participants must complete one orientation before they can move into employer housing. No weekend arrivals allowed. Participants must plan accordingly.

Participants who choose to arrange their own housing should also plan to arrive on Monday through Friday and will attend Park orientation on the next available day.

Participants must submit to random drug testing upon request. Drug testing is required if an employee is involved in any accident or injury while at work. There is no cost for the test. A positive drug test results in termination.

Participants must bring enough money (at least \$1,000 USD) to cover housing, food, and miscellaneous expenses before first paychecks are received.

Participants may obtain a second job while working at Big Kahuna's, provided that the second job will not interfere with their assigned work schedule at Big Kahuna's. The second job must be scheduled around Big Kahuna's schedule. Managers will NOT be able to change Big Kahuna's schedules to meet 2nd job arrangements. Participants must abide by all program regulations. All 2nd jobs MUST be preapproved by Greenheart Exchange.

**Are you interested in being a Greenheart Employer?**  Yes  No

*This business has elected to be a member of CCI's Greenheart Club. We encourage all participants placed here to join the Greenheart Club, as well. This can be done via the CCI online application system. You may be expected to participate in an environmental initiative or event, while employed by this business. Don't worry, it will be fun!* [Login](#)

**Housing Options**

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*You DO provide housing*

**Sex:**

**Is the participant required to sign a separate housing contract?**  Yes  No

**Is housing provided for the students?**  Yes

**What type of housing is available?**  Dormitory  Shared Apartments  Other

**Brief description of housing:**

**Greenheart Exchange**

Apex Parks Group LLC dba Big Kahuna's Waterpark, Destin, FL

January 14, 2020

The employer has arranged housing throughout the Destin area. There is NO GUARANTEE where or which type of housing participants will be assigned to.

Participants will share a studio or a 1 to 3 bedroom housing or motel unit, with up to 4 people per bedroom, each with their own bed. The units will each be semi-furnished and include a living area, kitchen, and bathroom. Kitchen facilities will include a stove, microwave, and refrigerator. Basic cookware, dishware, and linens will be provided. Laundry facilities will be located onsite but not inside any of the units. Participants are required to keep the units clean at all times. Units will be inspected weekly.

Before move in, participants must complete the employer's housing orientation. Housing orientations will be held at 10AM in the morning on Mondays through Fridays only. If participants arrive later than 10AM, they will need to book a hotel the first night they arrive and go to Big Kahuna's the following morning.

Address: To be determined by March 2020 City, State, Zip: Destin, FL 32541

Please check amenities/services provided with the housing, if applicable include additional costs:

- Linens     Telephone     Furniture     Cooking     Kitchenware     Microwave     AC / Heat
- Bed     Air Mattress     Computer     Internet     WiFi     Private Bathroom

Rent of this housing (per participant)? \$120 per week

Are housing costs automatically deducted from participants' paychecks?  Yes     No

Are utilities included?  Yes     No    Approx. cost of utilities (per participant)? Utilities up to \$100 per month per unit is included

Is a housing deposit required upon arrival? Yes (before arrival)

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Participants are not required to stay in Big Kahuna's housing. Participants can make their own housing arrangements.

Participants who wish to stay in Big Kahuna's housing must pay a housing reservation fee of \$350 by March 1, 2020 in order to reserve housing. The employer will provide participants with instructions on how to pay the deposit upon hiring. \$150 is refundable if participants work until their end date, do not damage the unit, pass their final housing inspection, and return their bike.

If a participant does not plan to stay in Big Kahuna's housing, then they MUST inform Big Kahuna's and provide their housing address by March 1. Participants who do not make a housing reservation OR do not find their own housing by the deadline will have their placements cancelled. Participants who do not stay in Big Kahuna's housing will also pay a \$200 partially refundable fee. \$50 is refundable if participants work until their end date and return the bike.

SEE ADDITIONAL COMMENTS

How will the deposit be refunded to the participant (final paycheck, etc.)? Paypal or credit card

Transportation To and From Work

How far is this housing from the job site? 1 - 2 miles Not Applicable
How will the student get to and from work? Walk or bike
What is the approximate ONE WAY travel time to work? 10-34 minutes
What is the approximate ONE WAY travel cost to work? \$0.00

Participant Travel to Business

Participant should contact you: Upon boarding: [checked] Upon arrival: [checked]
Employer's Emergency phone number: 850-837-8319 ext 6108
HR Department

[checked] PLANE

(Participants should book tickets directly through an airline or travel agent.)

Arrival to (city, airport): Fort Walton Beach (VPS) or Panama City(ECP)

Preferred Arrival Time: Morning

Will participant be picked up from the airport? Yes [ ] No [checked]

If so, by who? Not Applicable

How far from the airport is your place of business? 10 miles

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### **Special instructions/comments regarding participant's arrival:**

Participants can arrive to Destin from any of the following airports: Fort Walton Beach (VPS), Panama City (ECP), and Pensacola (PNS).

Participants are responsible for arranging their own transportation from the airport to Big Kahuna's upon arrival to the US. Check-in at Big Kahuna's is at 10AM on Mondays through Fridays ONLY. Before moving into employer-provided housing, participants must complete the employer's housing orientations. If participants choose to stay in Big Kahuna's housing, the move-in date will be no earlier than three days before their DS-2019 start date if their start date is on a Monday. The move-in date will be confirmed by the HR department once the participant's job application has been approved. Participants are recommended to arrange transportation in advance of arrival.

Because there is no public transportation system servicing the airport, using local shuttle service companies are the most convenient way to go. Each company is privately owned, and the cost is subject to change at any time. Participants can contact any of the following companies to arrange transportation. Participants must contact transportation companies to receive rates:

654LIMO Transportation: <https://654limo.com/airport-shuttle-service>; 850-654-5466

Sunshine Shuttle: <https://sunshineshuttle.com/>; 850-650-6333

Beachside Express Airport Shuttle: <https://www.beachsideexpress.com/>; 850-685-3586

Advantage Airport Shuttle & Taxi: <http://www.advantageairportshuttle.com>; 850-420-7807  
<https://www.flyvps.com/taxis-shuttle-service-destin-fort-walton-beach-airport-vps/>

Taxis are also readily available outside the baggage claim area in the airport. A taxi ride will cost approximately \$40, but the cost may vary based on arrival airport and transportation company. Uber and Lyft are also available but participants should download and set up the app before leaving their home country.

Participants can follow the following steps to arrange transportation in advance:

1. Have the arrival flight information ready.
2. Have the destination address ready (the address of Big Kahuna's or the hotel accommodations)
3. Call the transportation or taxi company in advance and request transportation or visit the company's website to arrange transportation in advance. Participants should be specific about where they should be picked up and where they will be dropped off. Participants should also provide the arrival flight information. Participants travelling together may be able to arrange a cheaper rate by booking transportation together.
4. If there are any delays or changes to the flight itinerary, participants should inform the transportation company of the changes.
5. Participants should keep Big Kahuna's phone number (850-837-8319) and the Greenheart toll free emergency phone number (1-855-767-5642) handy in case of unexpected changes.

Before moving into employer-provided housing, participants must complete the employer's housing orientations. Orientations will be held in the morning at 10AM at Big Kahuna's on Mondays through Fridays ONLY. If participants arrive after 10AM or on the weekend, they will need to book a hotel and go to Big Kahuna's the next available orientation day for registration and to move into their housing. If participants arrive after 10AM, they should plan to take local transportation directly to their temporary hotel option in Destin. Participants who will not arrive to Big Kahuna's by 10AM should NOT arrive to Big Kahuna's until the next orientation day. It is recommended that participants arrange temporary hotel accommodations in advance. The J-1 Packet, provided upon hiring, includes additional information and resources on discounted hotel options and transportation.

## **Community Profile**

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*This information will help students to know what to expect upon their arrival and help them prepare for their Work and Travel experience.*

### **Greenheart Exchange**

Greenheart Exchange, 746 North LaSalle, Chicago, IL 60654 USA  
Tel: 312.944.2544 | Fax: 312-577-0692 | Website: [www.greenheart.org](http://www.greenheart.org) | Email: [employer@greenheart.org](mailto:employer@greenheart.org)

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How would you describe your area? Tourist Area Not Applicable

Please provide a brief description of your community: Located on Florida's Emerald Coast, Destin is known for its white beaches, emerald green waters, challenging golf, and world-famous fishing. Originating as a small fishing village, it is now a popular tourist destination. The population is estimated to be approximately 13,000 residents, with almost 4.5 million tourists visiting the area every year. Destin is located next to the Gulf of Mexico in northwest Florida. Destin is widely known as the "world's luckiest fishing village." Destin also has world-class resorts and rentals as well as some of the best shopping and dining options.

Is there anything special that students should bring? Participants should bring clothing that is suitable for the changing weather and comfortable walking shoes to explore the area. Participants should also bring shoes, shorts and socks as described in their job description. Most importantly, participants should bring a great attitude and a smile!

What are the seasonal temperatures?  
 Spring: 50 - 80 degrees F Summer: 85 - 100 degrees F  
 Fall: 70 - 90 degrees F Winter: 45 - 60 degrees F

What is near work?

Transportation Depot:	✓	On foot		In town / by public transport		Requires a car	N/A
Food/Super Market:	✓	On foot		In town / by public transport		Requires a car	N/A
Shopping Mall:	✓	On foot		In town / by public transport		Requires a car	N/A
Post Office:	✓	On foot		In town / by public transport		Requires a car	N/A
Bank:	✓	On foot		In town / by public transport		Requires a car	N/A
Public Library:		On foot	✓	In town / by public transport		Requires a car	N/A
Movie Theater:	✓	On foot		In town / by public transport		Requires a car	N/A
Restaurants:	✓	On foot		In town / by public transport		Requires a car	N/A
Fitness Center/Gym:	✓	On foot		In town / by public transport		Requires a car	N/A
Sports/Recreation Facility:	✓	On foot		In town / by public transport		Requires a car	N/A
Nightlife:	✓	On foot		In town / by public transport		Requires a car	N/A
Laundromat:	✓	On foot		In town / by public transport		Requires a car	N/A
Internet Access:	✓	On foot		In town / by public transport		Requires a car	N/A

Indicate other nearby activities:

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Florida's Panhandle beaches are some of the most pristine in the state, and the jewel in this region's crown is easily the beach town of Destin. Once considered a sleepy fishing village, Destin's charms - mainly the sugar white sands and emerald waters of the beaches, and world-class golfing - have turned the town into a well-developed tourist area complete with large resorts, a bustling marina, and active charter fishing fleet. Destin also has many restaurants, amusement parks and entertainment centers, aquariums, hiking trails, and museums. Visitors can still find regions of respite by visiting the town's designated state park beaches.

Taxi, UBER, and LYFT service is available. Public transportation within the city of Destin is provided by the Emerald Coast Rider or "E.C. Rider." For a detailed map of routes and schedule please visit E.C. Rider website:

<http://www.ecrider.org/routes/>

#### List of interesting area websites:

<http://www.destinchamber.com/>

<https://www.visitflorida.com/en-us/cities/destin.html>

<https://www.30a.com/>

<http://www.sowal.com/>

<https://www.fodors.com/world/north-america/usa/florida/the-panhandle/things-to-do>

<http://bigkahunas.com/>

<https://www.ecscience.org/>

#### Is there wireless internet available?

Free WiFi is available at local cafes, restaurants, and local libraries. It is customary to purchase a menu item to use this service for free. WiFi is NOT guaranteed at the employer-provided housing.

Destin Library:

150 Sibert Avenue, Destin, FL 32541

Phone: (850) 837-8572

<http://www.cityofdestin.com/index.aspx?nid=105>

Bikes are provided for all participants at no additional cost. A portion of the housing reservation fee is refundable if participants work until their end date, do not damage the unit, pass their final inspection, and return their bike.

#### Additional Comments:

Non-refundable Fee and Additional Important Housing Information:

For participants who confirm they are living in Big Kahuna's housing, participants must pay a housing reservation fee of \$350 by March 1, 2020 in order to reserve housing and for other employer-provided benefits. The Fee covers the following costs: Administration costs associated with renting from landlords, transportation from park to housing on move-in day, a bike, a bike light, transport to and from Social Security office, transport to cultural events, cultural event supplies such as food and beverages, transportation bags, comforter (blanket) sets, towels and washcloths, and a "Starter Kit" for the unit including trash bags, soap, toilet paper, etc. Participants are required to purchase their own cleaning supplies needed to clean the units. Weekly housing inspections will be performed. If units do not meet inspection standards, participants will be fined for the cost of the cleaning service needed to clean the unit (\$50 - \$200). \$150 is refundable if participants work until their end date, do not damage the unit, pass their final housing inspection, and return their bike. If a participant pays to reserve their housing but is unable to obtain a visa, they MUST notify Big Kahuna's to have their reservation fee refunded. Only in this case will Big Kahuna's refund the reservation fee.

For participants who confirm they are NOT living in Big Kahuna's housing, participants will also pay a \$200 partially refundable fee for other employer-provided benefits. \$50 is refundable if participants work until their end date and return their bike. The Fee covers the following costs: A bike, transport to and from Social Security office, transport to cultural events, cultural event supplies such as food and beverages, transportation bags, bike lights. If a participant pays the fee but is unable to obtain a visa, they MUST notify Big Kahuna's to have their reservation fee refunded. Only in this case will Big Kahuna's refund the fee.

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If participants choose to stay in Big Kahuna's housing, the move-in date will be no earlier than three days before their DS-2019 start date (if the start date is a Monday) and the move-out date will be no later than two days after their DS-2019 end date. Participants will have 24 hours to vacate housing if employment is terminated by the employee without giving two weeks' notice. Participants will have 72 hours to vacate the housing if employment is terminated by the employer. Participants are not required to stay in Big Kahuna's arranged housing. Participants may make their own housing arrangements. If participants choose to live in Big Kahuna's housing, they will be required to sign a rental contract and will be required to pay for rent for the duration of the contract dates.

Housing has been arranged in the Destin area. Participants who wish to live in this housing should contact the employer to make these arrangements. The apartments are a studio or 1 to 3 bedroom units, with up to 4 people per bedroom. Bedrooms may have twins beds or bunk beds, depending on the arrangement. Units will have a minimum of one bathroom per unit, with no more than 8 participants sharing a bathroom. The majority of units will only have 6 participants sharing one bathroom. The units are semi-furnished and have a kitchen. Linens, cookware, and dishware are included. Utility fees are included up to \$100. Utility fees exceeding \$100 will be split among all current roommates. Coin-operated laundry is available onsite. Rent is \$100 per week

The J-1 packet is a very important resource and participants must read this upon hiring. Packet also includes information on how to find and secure housing on your own. Orientation is always at 10AM. Housing orientations are available on Mondays through Fridays only. Participants who are not able to arrive early enough to attend a 10AM Orientation must make arrangements to stay at a hotel for the day and check in the next morning. Participants will be scheduled for a specific orientation date and will be notified of this date after hiring. Participants should book their travel arrangements in order to attend their scheduled orientation. The Packet includes local hotel options. Participants should take local transportation from the airport directly to their temporary hotel option in Destin.

The park is open weekends only (Saturday and Sunday) during the first three weeks and last six weeks of operation. During the weeks the park is open weekends only, participants should expect to work LESS THAN 32 hours/week and to work MAINLY on the weekends (Saturday and Sunday). Participants must arrive with enough money to cover their living expenses, food, rent, etc. (AT LEAST \$1,000 USD) and should budget their money accordingly. Participants should budget their money accordingly to ensure they have enough to pay for rent and living expenses during the "weekend only" operations, especially in the beginning of their programs.

Uniform requirements: All job positions must maintain a neat and clean appearance at all times. Participants are responsible for adhering to Big Kahuna's Dress code rules and appearance guidelines. Unnatural colored hair and offensive tattoos are NOT allowed.

Participants may be eligible to earn an end of season bonus of \$0.25 for every hour worked. The bonus will be paid at the end of Big Kahuna's season. The bonus is at the discretion of the employer. Participants who do not stay until their DS-2019 end date are not eligible for the bonus. Participants who are excessively absent or tardy are not eligible for the bonus. A participant's employment must be in good standing to receive a bonus.

For additional cultural opportunities participants are recommended to join the Greenheart Club: <https://greenheartclub.org>. Through the Greenheart Club participants can connect with each other, ask questions, find volunteer opportunities, take courses, and access various resources. Participants can access the Greenheart Club through their Greenheart Exchange Online account: <https://geo.greenheart.org/> - find a link in the lower right corner of their home page. Additionally, participants can check-out Visit The USA website: <https://www.visittheusa.com>.

Participants whose employment is terminated (involuntary or voluntarily), will have 1 week from the time that they end their position to secure permanent housing that complies with Greenheart Exchange's Housing Guidelines and submit a Self-Arranged Job Offer (SAJO) to Greenheart Exchange for consideration. The new housing address must be submitted to Greenheart Exchange within 24 hours of any change of address. If participants are not able to secure permanent housing and acceptable SAJO within 1 week deadline in the area, they have the option to end their programs or continue search for a new job and housing in different location for another week. Participants cannot be unemployed for longer than 2 weeks. Participant's failure to submit a SAJO within a two-week timeframe will result in shortening the participant's program sponsorship.

If Greenheart Exchange rejects the SAJO, the participant has one (1) business day to resubmit a new or a revised

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SAJO, based on the directions received from Greenheart Exchange. Failure to resubmit SAJO within 1 business day may result in shortening the participant's sponsorship. Information about prohibited jobs for SWT program participants can be found at <https://greenheartexchange.org/host/host-hire-seasonal-staff/#/tab/regulations>.

***Please feel free to attach any other additional information.***

**Greenheart Exchange**

Greenheart Exchange, 746 North LaSalle, Chicago, IL 60654 USA  
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