

Carmel Valley Ranch

Outlet Busser
Carmel, CA



Company Biography

While Carmel Valley Ranch has been a favorite getaway spot for decades, the resort reimagined itself as something more than a traditional escape. Because of its amazing location, we have had the opportunity to create something truly unique—a place dedicated to the idea of play. Where else can you play 18 holes of world-class golf, access hundreds of miles of hiking trails, wander around an organic garden, learn about honey bees in an apiary, explore vineyard terroir, enjoy mountain-top yoga, and then relax by your choice of pools—all within walking distance of your suite at one of the finest hotels in Carmel.

Participants hosted at Carmel Valley Ranch can look forward to exploring other nearby areas in California, including San Francisco (2 hours away), Los Angeles (5 hours away), and Monterey (30 Minutes away)

Work Dates and Pay Details

Position title: Outlet Busser

Please make sure you are available to work according to the date requirements below.

Earliest start date: 01-Jun-19

Latest start date: 10-Jun-19

Earliest end date: 20-Sep-19

Latest end date: 30-Sep-19

Minimum time students must be available to work: See work dates

Hourly wage: \$12.00

Tips? Yes

Description of position:

- Proactively supports the restaurant team by clearing tableware, napkins and refuse from tables
- Ensure restaurant cleanliness by wiping down tables and chairs, and clears debris from floor and surrounding area
- Deliver prompt service by resetting tables in a timely matter
- Proactively support the restaurant team while monitoring dining room activity
- Collaborate with team members to communicate any special needs or guest requests
- Utilize the freedom to go beyond and take initiative to resolve guest complaints and create loyalty
- Take food to the guests as requested

Specific qualifications required:

Estimated weekly wage (incl. tips): \$525.00

Bonus: Amount not specified

Conditions of bonus:

Average hours for last year's students? 40 Hours

Maximum weekly hours allowed: Not specified

Minimum average number of hours? 35 Hours

Possibility of getting more than average hours: Average

Students get the most hours in: June, July, August, September

Students get the least hours in:

How often are students paid? Every Two Weeks

Do you pay overtime? Yes

If yes, after how many hours per week do you pay overtime? 40 Hours

Does your company only operate weekends before or after specific dates? No

If yes, what are the dates?

Position location:

- Flexibility. This is a demanding business and we look for flexibility with work days and hours, but it's also a lot of fun!
- Experience. Previous experience passionately providing service to others. Excellent phone skills needed.
- People Person. The best part of serving others is creating experiences for them that go beyond the expected.
- Great communicator. Providing amazing experiences requires the ability to communicate to any guest, client or associate.

Other Job Details

Minimum english level: (5) Upper Intermediate

Description of working conditions:

- Flexible and long hours sometimes required.
- Medium work - Exerting up to 50 pounds of force occasionally, and/or 20 pounds of force frequently or constantly to lift, carry, push, pull or otherwise move objects.
- Ability to stand during entire shift.

Will job duties be different at the beginning of the season? No

If yes, provide details of specific job duties:

Uniform and Grooming Requirements			
Are students required to wear a uniform?	Yes	If yes, what is the cost of the uniform?	Not specified
Are uniform laundry services available?	Yes	If yes, what is the cost of the laundry service?	\$0.00
Do students need to purchase specific clothing or footwear?	Yes		
Details of purchasing required clothing or footwear:	Participants should bring Khaki pants and non-slip shoes.		
Do you have company grooming requirements?	Yes		
Details of company grooming requirements?	Neat and well-groomed appearance. Participants will be briefed on the specifics at time of interview and thereafter.		

Other Company Details			
Company hires couples?	Yes	Company hires groups of up to 4?	Yes
Drug test required?	Yes	Do students complete an additional application upon arrival?	Yes
Does your company issue completion certificates?	No	If requested, will you evaluate the student's performance?	Yes
Any additional company details?			
Participants hired in groups may not stay in the same department. All students will sign paperwork and go through orientation.			

Training Information			
Is job training required?	Yes	Length of training:	2 weeks on the job
Are students paid during training?	Yes	Hourly pay rate during training:	\$12.00
How many hours per week are students likely to receive during training period?	32		
Any other details?	Job training hours dependent on scheduling availability.		

Worksite Location			
Worksite location:	<ul style="list-style-type: none"> •Flexibility. This is a demanding business and we look for flexibility with work days and hours, but it's also a lot of fun! •Experience. Previous experience passionately providing service to others. Excellent phone skills needed. •People Person. The best part of serving others is creating experiences for them that go beyond the expected. •Great communicator. Providing amazing experiences requires the ability to communicate to any guest, client or associate. 		
Nearest major city:	Monterey	Worksite setting:	Resort/Ocean/Lake
Nearest major airport:	San Jose (SJC) or Monterey (MRY)	Distance to nearest major airport:	SJC-75 miles, 120 KM, MRY-11 Miles, 20 KM.
Additional worksite setting details:	Carmel has been recognized and acclaimed as one of the nation's most desirable places to visit, work, and live. The unparalleled natural beauty, the preservation of the downtown character, clean ocean air, and charming neighborhoods contribute.		

Standard Arrival Information			
Are students required to arrive or depart on specific dates?	No		
Details of required arrival or departure dates:			
Confirm arrival with CVR one week before their arrival the time and date. They need to confirm their departure at least 1 month in advance			
Mode of transportation:	Public Transportation	Students must arrive between these hours:	9 Am and 5 PM
Cost:	\$3.50		
Other details:			
Confirm with CVR one week before arrival. Employer must receive the time and date. Participants must confirm departure at least one month in advance.			
Participants arriving to SJC should take bus #1 to the Carmel Valley Rd/Mid Valley Center stop, and walk or Uber one mile to the hotel.			
Participants arriving to Carmel Valley Ranch outside of the 9 AM-5 PM hours may be responsible to book their own accommodations for the night.			

After Hours Arrival Information			
General information: Call Ps team: 831-601-7176 or inform about the arrival through email yolvera@carmelvalleyranch.com			
Name of accommodation:	Four Points by Sheraton	Accommodation address:	1471 N 4th St. San Jose, CA
Cost per night:	\$100.00		
Best way to travel from airport to overnight accommodation: Airport Shuttle			

Social Security	
Are students required to apply for a social security card prior to arriving at worksite?	Yes
Will the company assist students with their social security application?	Yes
Assistance detail: Carmel Valley Ranch will provide transportation and assist with the process.	
Where is the nearest social security office?	Salinas, CA
	Distance: 20 mi/32 km
How will students be paid until their social security card arrives?	Pay Check.

Housing Details	
Is housing provided?	No
If not, will you assist students in finding housing?	Yes
Are there affordable housing options in the area?	Yes
Housing options in the area:	The cities nearby are Carmel Valley, Monterey, Pacific Grove and Seaside. They can check the rooms/departments for rent in the Local Rental Management Companies: <ul style="list-style-type: none"> •Peninsula Property Management •C&C Property Management •A&D Property Management •Sterling Property Management •Mangold Property Management •Sanctuary Vacation Rentals •Monterey Bay Property •Pacific Grove Rental •Monterey Rentals •Craigslist
Local housing resources:	Not Specified
Housing address:	N/A
Is the student required to sign a separate housing contract?	N/A
Type of housing provided:	N/A
Number of students to a room:	N/A
Housing details:	N/A
Do you offer co-ed housing?	N/A
Cost of housing - per week:	N/A
Includes utilities?	N/A
Are housing costs deducted from paycheck?	N/A
Is a housing deposit required?	N/A
Amount of housing deposit:	N/A
Instructions for payment of housing deposit:	N/A
Housing deposit due date:	N/A
Is deposit refundable?	N/A
Conditions of deposit refund:	N/A
How will deposit be refunded?	N/A
Are students required to live in provided housing upon arrival?	N/A
During their work stay, can students find alternate housing?	N/A
If yes, is there a penalty?	N/A

Transportation to/from Worksite	
Method of transportation to worksite:	Bus, Uber, Carpool
Distance to worksite:	11 Miles
Is worksite within walking distance of housing?	No
Cost of public transportation to worksite:	\$3.50
Details of public transportation to worksite:	Monterey-Salinas Transit provides different schedule for transportation according to routes. More information mst.org
Cost of transportation to worksite provided by employer:	Not specified
Details of transportation to worksite arranged by employer:	
Cost of arranging own transportation to worksite:	Not specified
Details of arranging own transportation to worksite:	

Housing Amenities	
Available public transportation:	Bus
Access to public transportation?	Walking Distance

Housing Amenities

On Site Housing Amenities

Laundry:	N/A	Linens:	N/A	Private bath:	N/A
Refrigerator:	N/A	Microwave:	N/A	Air conditioning:	N/A
TV:	N/A	Telephone:	N/A	Security guard:	N/A
Computer/Internet Access:	N/A	Utensils:	N/A	Gym:	N/A
Individual Beds:	N/A				

Nearby Amenities

Supermarket:	In town/accessible	Restaurants:	In town/accessible
Shopping mall:	In town/accessible	Fitness center:	In town/accessible
Post office:	In town/accessible	Laundry:	In town/accessible
Bank:	In town/accessible	Internet cafe:	In town/accessible
Movie theater:	In town/accessible	Library:	In town/accessible

Additional amenities: N/A

Meal Information

Are meals included in rent cost?	N/A
If not, meal plan cost per day:	Not Specified
Meals covered:	Not Specified
Is the purchase of a meal plan mandatory?	No

Cultural Opportunities

Types of cultural opportunities provided

Organized Holiday Event(s):	No	Organized Trip(s) to Major Attraction(s):	Yes
Organized Potluck(s) or Dinner(s):	Yes	Organized Trip(s) to Major City:	Yes
Organized Karaoke Night(s):	Yes	Information about Events:	Yes
Organized Movie Night(s):	Yes	Information about Local Resources:	Yes
Organized Sporting Event(s):	Yes	Information about Attractions/Sites:	Yes
Organized Staff Exchange Event(s) - Other:	Yes	Information about Local Community:	Yes
Organized Trip(s) to Nearby Attraction(s):	Yes	Other:	No

If Other, please describe: N/A

Additional details about cultural offerings: Carmel Valley ranch will arrange cultural opportunities based on participant interest. Participants can take part in cultural opportunities on their own, as the communities nearby offer a great deal of activities.