

# Kings Island a Cedar Fair Park - Games Sales Associate

# **HOST INFORMATION**

# **Company Description:**

Work in one of the world's top drawing amusement parks this summer! Kings Island is home to more than 100 world-class rides, shows and attractions, including the world's longest wooden (The Beast) and steel inverted (Banshee) roller coasters and a 35-acre waterpark. Practice your English with our guests – we have over 3 million each year. We employ more than 4,000 seasonal associates, giving you the opportunity to establish life-long friendships during your summer at Kings Island!

Spend your days off enjoying free admission to the park and exploring Cincinnati or relaxing in the dorms with your new friends.

# **Employee Perks:**

- Free Admission to Cedar Fair Parks
- Employee Events
- Ride Nights
- Trips
- Free Food at various times
- Employee recreation center with TV's, a soccer field, and basketball court

The town sits on the Ohio River and borders Kentucky. Across the river or in Cincinnati there are various night life activities and cultural events for anyone depending on their tastes.

### To Do:

- Cincinnati Zoo
- Over the Rhine Entertainment District
- Underground Railroad Freedom Center
- History Museum
- Great American Ball Park Reds MLB Team
- Paul Browns Stadium Bengal's NFL Team
- Art Museum
- Riverboat
- Eden Park
- Cincinnati Riverwalk
- Kings Island
- Market
- Cincinnati Bridge

Host Website: http://www.visitkingsisland.com

Site of Activity: Kings Island a Cedar Fair Park

Parent Account Name: Cedar Fair Entertainment Company

Host Address: 6300 Kings Island Drive, PO Box 901, Mason, Ohio, 45040

Nearest Major City: Cincinnati , Ohio , Less than 25 miles away

# PLACEMENT INFORMATION

# Job Description:

A games associate is responsible for promoting the assigned game and assisting guests in the operation of various games.

A games associate must use salesmanship techniques to attract guests to the game, explain how the game work, and provide the guest with the necessary equipment for playing the game.

Games associates are responsible for attracting guests to the game and explaining rules of play.

Associates should be comfortable handling cash and making change.

- •Provides guest service according to Cedar Fair standards when serving the guest or working with subordinates, including initiating guest interactions, answering questions and giving directions.
- •Maintains cleanliness and safety in assigned work area and performs all duties in compliance with Cedar Fair Safety guidelines and requirements and reports all unsafe or unusual conditions to supervision.
- •Meets scheduling availability requirements, including nights, weekends, and holiday periods to meet business needs.
- •Meets Cedar Fair's attendance requirements as outlined in Cedar Fair's attendance policies.
- •Adheres to Cedar Fair's Rules of Conduct including specific costuming and grooming standards as outlined in Employee Guidelines and other park/division specific policies and procedures.
- •Other duties may be assigned.

### **Typical Schedule:**

Shift times vary based on the business need. Students may work days, evenings, weekends, and holidays.

Seasonal changes to job duties or available hours: Yes

Kings Island will go to weekend operations by mid- August. During the week when the park is closed is the best time to plan your extended vacations without missing work.

Drug Test required: No

# **COMPENSATION**

**Hourly Wage:** \$9.5

Eligible for Tips: No

Estimated weekly wages including tips: \$380

Bonus: No

\* All figures above are pre-tax

Estimated average number of hours per week: 40

Estimated minimum number of hours per week: 30

Estimated maximum number of hours per week: 55

Potential fluctuation in hours per week:

Hours may vary due to park attendance or weather.

Average number of hours per week reached by last year's seasonal employees: 40

# **Overtime Policy:**

No, exempt from paying overtime by law

# **Job-Specific Benefits:**

Discounted food. Free Drinks. Complimentary park tickets.

# **JOB REQUIREMENTS**

#### **English Level required:**



**Upper-Intermediate** 

Required to be 21+: No

Previous Experience required: No

#### **Qualifications & Conditions**

Lifting

Lifting requirement: 25lbs/11kgs

Description:

Lifting stock and prizes.

Standing for entire shift

Handling cleaning chemicals

Working outdoors

Working under direct sunlight

Other qualifications or conditions

# Description:

Must be able to provide friendly, accurate service to our guests at all times by coming to work with a smile and ready to work attitude. Must be able to communicate effectively with our guests during transactions. Must be able to take direction from supervisors and managers. Games associates work primarily at outdoor locations and should expect to work in the heat, or coolness, of the day. Additionally, this position requires talking on a microphone. Games associates stand for most of the shift. If you have an outgoing personality and enjoy attracting guests to play a game of skill, you will have a great summer in the Games Department.

Job Training required: Yes

Length of job training:

4 hours

Hours per week during training period: 20

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

Classroom training provided before starting your position in the park.

Need to wear uniform: Yes

Uniform Policy:

Each associate will receive two shirts and two pairs of pants. All associates must be in their uniform and in compliance with grooming standards while on duty.

Cost of uniform: \$25

Uniform laundry: Participant responsibility

**Dress Code:** Yes

Description:

All associates must be in uniform as outlined in the Guidebook.

# **CULTURAL OPPORTUNITIES**

# **Types of Cultural Opportunities:**

Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Potlucks or Dinners, Movie or Game Nights, Karaoke Nights or Talent Shows, Trips to Nearby/Major Attractions, Trips to Major City, Shopping Trips, Holiday Events, Company Parties, Sporting Events

# **Additional Details about Cultural Offerings:**

Kings Island hosts 5 free employee ride events annually where we close the park and offer free rides, food, etc.

Have fun travelling to new places on our trips! In the past, we have visited:

- Cedar Point & other theme parks
- Washington DC
- Niagara Falls
- Gatlinburg TN
- and more!

### **Local Cultural Offering:**

Practice your English and make new friends from around the world! You can have fun and mix with coworkers of different cultural backgrounds at work and in the housing.

# HOUSING AND TRANSPORTATION

**Housing Provided:** Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. May find own (can choose alternative).

**Employer-owned or employer-arranged housing description:** 

Kings Island provides its international associates with onsite dorms. Amenities include: 1. Restrooms and shower facility 2. Laundry facility 3. Cooking area with stoves and microwaves 4. Recreation center with TVs, games, and an associate store 5. Mail center 6. Outdoor soccer field 7. Outdoor basketball court

Lease Agreement: Yes

#### **Onsite Amenities:**

WiFi: Yes
Description:

Phone Service: Yes

Description:

Kitchen facilities: Yes

Description:

Laundry facilities: Yes

Description:

### **Occupancy Requirements for Provided Housing:**

Minimum Occupancy Per Room: 1

Maximum Occupancy Per Room: 4

Suggested Occupancy Per Room: 1 - 4

Rooming Arrangement Description:

You can request to live with your friends but not guaranteed. Floors are divided by gender.

# **Provided Housing Cost:**

Required to Pay for Provided Housing: Yes

Cost per Week: \$70

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

Housing Deposit: Yes

Cost: \$150 Description:

Please bring the deposit to the dorm in cash before moving in. Payment can be made the same day you move in.

Housing Deposit Refundable: Yes

Conditions for Deposit Refund:

To receive a full refund of your deposit, you must: 1. Work until the end date listed on your Hiring Agreement 2. Maintain ethical work behavior. 3. Keep your dorm room clean. 4. Do not damage your room or furniture. 5. Do not smoke in your room. 6. Follow all guidelines,

Details About Deposit Refund:

Your deposit will be returned to you upon departure from the dorm.

# Transportation to Worksite:

Walking Commute Time

Estimated commute time: Under 15 minutes

Description: There is a walking path from dorm to the park.

**Biking** 

Estimated commute time: Under 15 minutes

Bicycles are provided free of charge: No

Bicycles are not provided: Yes Bicycles are available to rent: No

Estimated cost: \$

Description: Bikes are allowed and encouraged. Bike racks are present at housing.

# **ARRIVAL INFORMATION**

#### **Arrival Instructions:**

# Airport: Cincinnati/Northern Kentucky International Airport (CVG)

Students are advised to arrive at the airport and take a taxi, Uber, or Lyft to 6300 Kings Island Dr. Mason OH, 45034. Please plan to spend up to \$90 for this trip from the airport to the park.

#### **Bus Station: Greyhound Bus Line**

The nearest bus station is the greyhound bus station in downtown Cincinnati. Take a taxi, Uber, or Lyft to the park at 6300 Kings Island Dr. Mason OH, 45034. Please plan to spend up to \$70 for this trip.

# **Train Station: Union Terminal - Amtrak**

The nearest train station is the Union Terminal Amtrak station in downtown Cincinnati. Take a taxi, Uber, or Lyft to the park at 6300 Kings Island Dr. Mason OH, 45034. Please plan to spend up to \$70 for this trip.

#### **Suggested Arrival Airport:**

Dayton International Airport, DAY, Less than 50 miles

Cincinnati/Northern Kentucky International Airport, CVG, Less than 50 miles

Estimated cost of transportation to worksite from suggested airports: \$75 to \$100

# If arriving after regular hours:

#### **Suggested After-Hours Accommodation:**

Kings Island Housing 6300 Kings Island Drive Kings Island , Ohio 45034 513-754-5420 \$50 to \$75

# TRAINING AND ONBOARDING

#### **Pre-Arrival Onboarding:** Yes

Please arrive to the park with the following:

- 1. Passport and Visa
- 2. CIEE Job Offer
- 3. Social Security Card (if you have one already)
- 4. DS-2019
- 5. Bank account information (if you have one already)
- 6. \$150 cash housing deposit

# **Social Security Number:**

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

Kings Island will provide an appointment date/time and transportation to the local Social Security office. Students will be notified by e-mail of their appointment date and time.

Nearest SSA Office: Hamilton, Ohio, Less than 50 miles

#### Other:

Wage Payment Schedule:

Students are paid bi-weekly to either a bank account or pay card, which is issued to them when they onboard.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: No

Hire in Groups: Yes

Maximum Group Size:

**Grooming Requirements:** 

Hair volume: maintain a balanced and uniform look from the scalp. Hair color: natural or unnatural, but should be blended, with no neon colors, thick multi-colored stripes or blocks of different colors. Braiding of hair: present a professional, tidy look. Shaved designs or patterns: not permitted. Facial hair must be fully developed, beards should be no longer than 1/2 inch (1.3 cm). Tattoos that are on the face or neck, or are demeaning will not be permitted. Body modifications: not permitted.

Second Job Availability: No, unlikely

### Applicable Company Policies:

Smoking, including vaping, is not allowed in any area visible to guests, in associate cafeteria, in any building (including housing) or vehicle. Smoking is only permitted is designated outdoor areas, away from the entrance of buildings, while on an approved break period.

Personal cell phones, radios, IPods, MP3 players, smart watches and other electronic devices are not to be worn unless specifically issued to you or approved by Kings Island management. Earbuds and headphones may not be used in guest areas, while in uniform, on or off the clock)

Due to the nature of our business, associates will be required to work various shifts, including nights, weekends and holidays as well as work in locations in the heat, sun, rain, etc. Associates may be called in or released early in cases where Park Attendance affects Park Operation.

The company may test for drugs or alcohol post offer in the following situations: random pool, reasonable suspicion, and specific incident. Drug tests are required for any safety sensitive positions, such as: Rides Associates, Lifeguards, Security Associates. If the drug test fails for a safety sensitive position, your employment will be terminated immediately. You will be tested on your DS-start date.

# **COMMUNITY AMENITIES**

**Walking Distance from Worksite:** 

Food Market, Restaurants

**Walking Distance from Housing:** 

Restaurants

In Town, Requires Transportation:

Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Public Library