

## Atlantic Sands Hotel - Housekeeper

### **HOST INFORMATION**

#### Company Description:

Welcome to Rehoboth's finest hotel, The Atlantic Sands Hotel and Conference Center! Located just feet from the white sands of one of the cleanest beaches in America, the Atlantic Sands Hotel is the perfect place for enjoying not only the beach, but the boutiques and nightlife of the treasured resort town of Rehoboth Beach. Rehoboth Beach, Delaware where the hub of fun is jam-packed with fun activities: golfing, biking, fishing, arcades and more. Stay out late with Delaware's tax-free shopping and enjoy the nightlife with delicious restaurants and live entertainment lining the shore. The famous mile-long boardwalk is a spectacle to see right before you dig your toes in the sand and enjoy a beautiful view of the Atlantic Ocean. Our one square mile community is located in the mid-Atlantic and is the largest beach resort in the State of Delaware. Known as the "Nation's Summer Capital", our town was historically branded as the get-a-way of choice for beach goers from Washington, D.C. Our beach town hosts visitors from all over the country, and the world. Many of our award winning town events have expanded later into the year

**Host Website:** https://atlanticsandshotel.com/?gclid=Cj0KCQjw\_5rtBRDxARIsAJfxvYDuqhpA-VntZGH7yTZ0Idj6y6YRy1pNcN\_75PGrVv1-WUHb92\_pUIAaAiwPEALw\_wcB

Site of Activity: Atlantic Sands Hotel

Parent Account Name: Sands Inc

Host Address: 101 North Boardwalk Rehoboth Beach , Delaware , 19971

Nearest Major City: Washington , District Of Columbia , Over 50 miles away

## PLACEMENT INFORMATION

#### Job Description:

Housekeepers perform a combination of cleaning duties to maintain guest rooms and/or public hallway areas in a clean and orderly manner. Guest rooms may include: Bedrooms, toilet/shower area, kitchen, living area, fireplace and deck/porch. Job duties may include:

- \* Removing and collecting linens for laundering and transporting them to designated areas
- \* Cleaning rugs, carpets and upholstered furniture using vacuum cleaner
- \* Dusting furniture and equipment
- \* Emptying wastebaskets and cleaning then inside and out
- \* Cleaning tiled floors with the use of brooms and mops
- \* Using chemical-based products to clean tubs, sinks, countertops, mirrors, toilets, door panels and shower curtains.
- \* Replenishing trash bags, soaps, bathroom items, and other supplies
- \* Removing items from refrigerator, stove and microwave
- \* Cleaning refrigerator, stove, microwave, and any additional appliances inside and out
- \* Demonstrate a high level of customer service. Respond to and take appropriate action to resolve concerns and complaints of guests
- \* Keep supervisor/manager informed of situations relating to facility operation, patron complaints or concerns, accidents, emergency situations, damages and potential safety hazards.

\* Perform all duties in a safe manner HOUSING MUST BE OBTAINED AS SOON AS YOU ARE HIRED TO THIS POSITION.

**Drug Test required:** No

# **COMPENSATION**

Hourly Wage: \$12

Eligible for Tips: Yes

Tips are sole dependent on the guest and the level of service they receive.

Estimated weekly wages including tips: \$320

Bonus: No

\* All figures above are pre-tax

Estimated average number of hours per week: 32

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 50

Potential fluctuation in hours per week:

Hours will be lowest In May, June and the end of September and the most in July, August and the beginning of September.

Average number of hours per week reached by last year's seasonal employees: 40

# **JOB REQUIREMENTS**

English Level required:



Intermediate

Required to be 21+: No

Previous Experience required: No

**Qualifications & Conditions** 

Lifting

Lifting requirement: 50lbs/22kgs

Description:

Employees will be required to lift, push, pull, or carry objects up to 40lbs on a repeated basis including dish bins and serving trays for food/drink.

Standing for entire shift

Handling cleaning chemicals

Other qualifications or conditions

#### Description:

Must be able to work on a team and at a quick pace. Must have the ability to read, write and understand instructions given in the English language. Must have the ability to understand and respond to verbal instructions given in the English language. Must have a friendly, positive attitude and be dedicated to customer service. All employees serve as a representative of our company and must display courtesy, respect, tact and discretion in all interactions with other employees, management, and members of the local community. Employees cannot have allergies to cleaning chemicals or dirt/dust, Face masks may be provided if needed. All workers will perform physical activities that require moving one's whole body, such as lifting, balancing, climbing, and stooping and bending. These activities often also require considerable use of the arms and legs. All employees may be moved between work areas as needed. Smoking allowed in designated areas and while on break ONLY.

#### Job Training required: Yes

Length of job training:

One week

Hours per week during training period: 32

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

Need to wear uniform: Yes

Uniform Policy:

Students are to bring black pants or walking shorts and black non-slip shoes. For housekeeper and pool positions ONLY can wear plain color sneakers. Employer will provide shirts to restaurant servers, hostess and front desk, pool operator, housekeeper's employees all at no charge to the employee.

Cost of uniform: \$0

Uniform laundry: Participant responsibility

Dress Code: Yes

Description:

Students are to bring black pants or walking shorts and black non-slip shoes. For housekeeper and pool positions ONLY can wear plain color sneakers

## **CULTURAL OPPORTUNITIES**

Types of Cultural Opportunities:

Company Parties, Potlucks or Dinners, Will provide information about Events, Local Resources, Attractions/Sites, Local Community

#### Additional Details about Cultural Offerings:

Local student center, E Point, has organized trips to numerous locations such as Washington, DC & New York City, sporting events & concerts. Website www. ocstudentcenter.com. Plus ISOP j1rehoboth.com offer fun events, help, listings of free meals.

### HOUSING AND TRANSPORTATION

Housing Provided: No

**Community Housing Options:** 

Available: Yes

Description:

PLEASE SECURE HOUSING AS SOON AS YOU ARE HIRED. Housing must be secured prior to coming to the United States. Housing will cost from \$125/week to \$150/week. Housing is very limited and the longer you wait to find housing the less opportunities you will have. Please reach out to your employer for assistance. If you are traveling alone or with only a few in your group, please reach out to your employer and/or agent to help group students together for the same location and help locate housing and defray the cost. Please feel free to contact your employer to ask questions especially before you send money to anyone. PLEASE CONTACT E-POINT at www.ocstudentcenter.com for housing options, they will require a \$500 upfront deposit and covers \$200 security and \$300 will be applied towards your rent. Please be prepared to pay this in advance.

Minimum Average Cost Per Week: \$125

Maximum Average Cost Per Week: \$150

#### Transportation for Community Housing Description:

Jolly Trolley Memorial Day through Labor Day 8am to 2am \$3 one way and \$5 round trip https://www.jollytrolley.com/

Bus, bike or walk. Distance will depend on your housing you previously secured.

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# **ARRIVAL INFORMATION**

#### Arrival Instructions:

Please fly into John F Kennedy International Airport (JFK). Please contact the employer once you have secured your arrival details at Reginamoore@atlanticsandshotel.com. Participants can utilize a local shuttle service such as E-Point at ocstudentcenter.com, to Rehoboth Beach, DE and please plan to arrive at your previously secured housing and please not to the hotel.

#### Suggested Arrival Airport:

John F Kennedy International Airport, JFK, Over 50 miles

Estimated cost of transportation to worksite from suggested airports: \$75 to \$100

If arriving after regular hours:

#### Suggested After-Hours Accommodation:

Hotel Ninety Five - JFK Airport 145-07 95th Avenue Jamaica , New York 11435 https://hotelninetyfive.com/ 718-291-4000 \$100 to \$150

### TRAINING AND ONBOARDING

#### Pre-Arrival Onboarding:

#### Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

We will give you directions to the Salisbury Social Security Administration location and direct you toward websites and organizations that offer shuttles there for discounted pricing such as E Point www.ocstudentcenter.com.

Nearest SSA Office: Lewes , Delaware , Less than 25 miles

#### Other:

Wage Payment Schedule:

You will be paid every other week. Please note that the first check can take up to 3 weeks in order to get student situated in payroll. Please plan accordingly.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: No

Hire in Groups:

#### Grooming Requirements:

Hair should be clean, combed, & neatly trimmed/arranged. Unkept hair is not allowed. Hair should be of a natural color. Sideburns, mustaches, &beards must be neatly trimmed &may not be grown at work. Uniforms must be clean & odor free at all times.

Nose/face/tongue studs are not allowed. Male associates who come or may come in contact with the public may not wear earrings. Fingernails should be clean and trimmed. Nail polish must either be clear or of neutral shades.

Second Job Availability: Yes, likely

#### Applicable Company Policies:

No SMOKING on the property at anytime. Flexibility with schedule required. Friends may not be able to work the same shifts or have the same days off. Second jobs are permitted only if students maintain their schedule requirements. Must be willing to work with many different cultures and races.

# **COMMUNITY AMENITIES**

### Walking Distance from Worksite:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Internet Cafe

### Walking Distance from Housing:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Internet Cafe

### In Town, Requires Transportation:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library