



## WonderWorks Myrtle Beach - Indoor Ropes Course Attendant

### HOST INFORMATION

**Company Description:**

*Located in beautiful Myrtle Beach, South Carolina, WonderWorks is an amusement park for the mind with 50,000 sf of "edu-tainment". Our building is very unique - it is UPSIDE DOWN! We have over 100 interactive exhibits and rides (5), a Zipline that crosses Lake Broadway, and two ropes courses (one indoors and one outdoors).*

*Our main goal is to offer guests a fun and educational experience. WonderWorks strives to be the top interactive attraction in the Myrtle Beach area. A big part of achieving that goal is recruiting staff that loves to meet people and have fun with them. Our staff enjoys talking with guests from all over the United States and the world and appreciates the opportunity to create a truly memorable experience for every one of them. All positions require a professional appearance, pleasant demeanor and regular attendance.*

*Schedules vary each week. You will receive your work schedule each Tuesday for the upcoming week. This will allow you to share with other employers should you wish to get a 2nd job while you are here. They must be willing to work around your schedule at WonderWorks.*

*Myrtle Beach is located in the center of The Grand Strand - a 60 mile stretch of beautiful beaches.*

*Check us out on [www.wonderworksonline.com](http://www.wonderworksonline.com) or join our Facebook group "WonderWorks Myrtle Beach 2020 SWT Program" to learn more about us and what we do. We look forward to meeting you!*

**Host Website:** <http://www.wonderworksonline.com>

**Site of Activity:** WonderWorks Myrtle Beach

**Parent Account Name:** WonderWorks

**Host Address:** 1313 Celebrity Circle Myrtle Beach , South Carolina , 29577

**Nearest Major City:** Myrtle Beach , South Carolina , Less than 10 miles away

### PLACEMENT INFORMATION

**Job Description:**

*Assist guests by harnessing them properly for their time on the ropes course. Explain how the ropes course operates ensuring that the guests understand what to expect and understands all safety rules and precautions. Help the guests out of their harness at the end of their time on the ropes course. There is a supervisor on-site at all times.*

*No fear of heights and must be physically fit. Must be willing to enforce safety rules and intervene if guests are being unsafe.*

*It is our goal to ensure that our guests have a positive experience at WonderWorks. All WonderWorks Team Members (TMs) must be friendly, helpful, outgoing, and comfortable initiating conversations with our guests. Very important to SMILE!!*

*ALL Team Members (TMs) must:*

- Have a high attention to detail.
- Have strong communication skills, a friendly, positive attitude and be dedicated to guest services.
- Be attentive to guests and highly knowledgeable about the property in order to assist them.
- Have basic computer skills.
- Be able to work individually or on a team and at a quick pace.
- Be flexible and able to work where they are needed.
- Be able to read, write, and understand instructions given in the English language.
- Be able to understand and respond to verbal instructions given in the English language.
- Display courtesy, respect, tact, and discretion in all interactions with other employees, management, owners, guests and members of the local community.
- Must be reliable, punctual, and professional.
- Keep Supervisors/Managers aware of any issues that may need addressing.

**Typical Schedule:**

Schedules are not set and can vary from week to week so open availability to work opening or closing shifts (Monday-Sunday) is important. Schedules are provided each Tuesday for the upcoming week.

**Seasonal changes to job duties or available hours:** Yes

Although summer is our busiest season, hours may vary based on business volume - especially after Labor Day.

**Drug Test required:** Yes

## COMPENSATION

**Hourly Wage:** \$13

**Eligible for Tips:** No

**Estimated weekly wages including tips:** \$455

**Bonus:** No

\* All figures above are pre-tax

**Estimated average number of hours per week:** 35

**Estimated minimum number of hours per week:** 32

**Estimated maximum number of hours per week:** 55

**Potential fluctuation in hours per week:**

Although summer is our busiest season, from time to time, hours may be adjusted according to business volumes.

**Average number of hours per week reached by last year's seasonal employees:** 42

**Overtime Policy:**

No, exempt from paying overtime by law

**Job-Specific Benefits:**

Team members receive 50% off meals in the Cafe and 30% off in the retail shop.

## JOB REQUIREMENTS

**English Level required:**



**Advanced**

**Required to be 21+:** No

**Previous Experience required:** No

**Qualifications & Conditions**

Standing for entire shift

Handling cleaning chemicals

Working outdoors

Working under direct sunlight

**Job Training required:** Yes

Length of job training:

6-12 hours

Hours per week during training period: 25

Different wage during training period: No

Start on specific day of the week: Yes

Monday

Training requirements:

Training is provided for all positions.

**Need to wear uniform:** Yes

Uniform Policy:

Team members will be issued 2 polo shirts (color varies depending on department) or t-shirts (Cafe) and a name tag at no cost. Team members must supply khaki shorts, pants or capris, a black or brown belt and sneakers or tennis shoes. Team members may purchase additional shirts, a fleece jacket, a hooded sweatshirt and hat (department specific). There is a cost for these items but payroll deductions may be taken over 2 weeks.

Cost of uniform: \$0

Uniform laundry: Participant responsibility

**Dress Code:** Yes

*Description:*

Team members will be issued 2 polo shirts (color varies depending on department) or t-shirts (Cafe) and a name tag at no cost. Team members must supply khaki shorts, pants or capris, a black or brown belt and sneakers or tennis shoes. Team members may purchase additional shirts, a fleece jacket, a hooded sweatshirt and hat (department specific). There is a cost for these items but payroll deductions may be taken over 2 weeks.

## CULTURAL OPPORTUNITIES

**Types of Cultural Opportunities:**

Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Company Parties

**Additional Details about Cultural Offerings:**

There are so many WONDERful things to do in the Myrtle Beach area - ask for suggestions.

We also have a number of company events over the course of the summer: monthly team member appreciation lunches, Fourth of July celebration, and other surprises along the way.

**Local Cultural Offering:**

Students should log onto Facebook and search for Myrtle Beach J1 to find current groups. Here you can connect with other Work and Travel students in the area as well as find out information about different cultural events that happen throughout the Spring and Summer.

## HOUSING AND TRANSPORTATION

**Housing Provided:** No

**Community Housing Options:**

Available: Yes

*Description:*

Employer will provide housing choices for you either at a hotel, apartments or a hosted home-stay. All are approximately 2 miles away which is an easy bike ride. You'll be given details at time of hiring.

Minimum Average Cost Per Week: \$95

Maximum Average Cost Per Week: \$125

**Transportation for Community Housing Description:**

Most students commute by bike. There are sidewalks or bike lanes on the typical routes. The cost of a bike, lock and helmet is approx. \$125.00 and can be purchased at Wal-Mart. Used bicycles are available at the International Student Center.

## ARRIVAL INFORMATION

**Arrival Instructions:**

Please fly into Myrtle Beach Airport. Take a taxi or Uber to the pre-arranged housing you have reserved. Please inform your employer and landlord of your arrival date and time via email at least one week prior to arriving in the USA.

**Suggested Arrival Airport:**

Myrtle Beach, MYR, Less than 10 miles

**Estimated cost of transportation to worksite from suggested airports:** \$0 to \$25

**If arriving after regular hours:****Suggested After-Hours Accommodation:**

Red Roof Inn - Myrtle Beach  
2801 South Kings Highway  
Myrtle Beach , South Carolina 29577  
<https://www.redroof.com/property/sc/myrtle-beach/RR1232>  
(843) 626-4444  
\$75 to \$100

## TRAINING AND ONBOARDING

**Pre-Arrival Onboarding:****Social Security Number:**

Require participants to apply for SSN before arrival at worksite: Yes

Details about how to apply for Social Security Number:

A Social Security representative will be available to accept SSN applications and answer questions at the weekly ISOP meeting. Students will be notified of the ISOP meeting schedule, and should plan to attend the first meeting after they arrive. If the job start date occurs before the ISOP meeting, students may appear to work on the scheduled start date and attend the next ISOP meeting. This may vary due to COVID-19.

Nearest SSA Office: Myrtle Beach , South Carolina , Less than 10 miles

**Other:**

Wage Payment Schedule:

Paid weekly on Friday. Students are strongly encouraged to establish a banking relationship so they have direct deposit.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups:

Grooming Requirements:

*Please be "show ready" every day with good personal hygiene. Must shower daily and use deodorant. Must groom hair and groom facial hair. Please be aware that anyone that shows up for work with poor hygiene will be sent home for their shift.*

*Second Job Availability: Yes, likely*

*Applicable Company Policies:*

*WonderWorks would like to ensure that your Summer Work & Travel Experience is everything you want it to be. In order to set clear expectations and to help ensure you will LOVE your job and Myrtle Beach, please review the information below. Your Job: All jobs at WonderWorks are extremely interactive and require constant interaction with guests. We expect all staff to be friendly and pleasant with guests at all times while enforcing WonderWorks policies. All staff are expected to treat managers and coworkers with professionalism and respect. Safety: Myrtle Beach is a very exciting and busy place. With the amount of tourism, there is quite a bit of crime. For your safety, DO NOT travel alone. When walking or riding bicycles, always do so in groups of at least three, and always wear a bicycle helmet and reflective clothing. Attendance and Conduct: Staff are expected to be present and on time for all scheduled shifts. Team members are expected to follow all Safety and Conduct rules, including no smoking or cell phone use in guest areas while in uniform. Termination of Employment: Any student that decides WonderWorks is not the best option for their Summer Work and Travel Program must provide and work a full (2) week notice. Management is happy to discuss any concerns you may have in hopes that we can resolve the issue and continue your employment. Failure to provide and work a two week notice will result in notification to the sponsor that these terms were not fulfilled.*

## COMMUNITY AMENITIES

***Walking Distance from Worksite:***

*Food Market, Shopping Mall, Bank, Restaurants, Internet Cafe*

***Walking Distance from Housing:***

*Food Market, Shopping Mall, Bank, Restaurants, Internet Cafe*

***In Town, Requires Transportation:***

*Post Office, Fitness Center, Public Library, Ocean*