WORK & TRAVEL USA

## Splish Splash Water Park - Lifeguard

## **HOST INFORMATION**

#### Company Description:

Splish Splash is located in Calverton, which is part of the town of Riverhead. We are on the eastern end of Long Island at the point where the Island splits into the north and south fork. This area's population grows in the summer months as visitors take advantage of the beautiful seaside landscape. We have top rated ocean beaches, discount shopping malls, wineries, restaurants and breweries that together make this area a destination. We are just 60 miles from New York City which can be easily accessed via train or bus. 2020 will be our 15th season participating with a J-1 work and travel program. Throughout the summer our team members participate in a rewards program, team member only events in the park as well as discounts on food and merchandise. We host a traditional Thanksgiving dinner in July for our work and travel students along with our leadership team members.

Host Website: https://www.splishsplash.com

Site of Activity: Splish Splash Water Park

Parent Account Name: Palace Entertainment Holdings

Host Address: 2549 Splish Splash Drive Calverton , New York , 11933

Nearest Major City: New York City , New York , Over 50 miles away

## **PLACEMENT INFORMATION**

#### Job Description:

Lifeguards actively guard all pools, activity areas, and slide attractions per Ellis and Associates ILTP license. They must complete and maintain the E&A certification that will be provided by Splish Spalsh Waterpark. Lifeguards are required; to continuously swim in a Front Crawl or Breaststroke (on their stomach facing forward) swim without stopping for 200 yards (183 Meters), tread water for two minutes with hands above the water, and retrieve a 10 pound (4.5 Kilogram)brick from the bottom of a pool that is up to 10 feet (3 Meters) to receive the E&A License. This includes advanced swimming skills while your head is under water. Lifeguards must be able to stand or walk for long periods of time, and be in various depths of water (ranging from ankle deep to chest deep) for 30 minutes to an hour throughout the duration of their shift.

#### Additional Tasks:

*Continuously enforce all Park rules while dispatching and attending all slides and attractions. Providing exceptional guest service including but not limited to provide information and direction to guest as needed Provide a safe and clean facility by effectively managing attractions and grounds Provide In-Water Rescues, CPR, and/or First Aid as needed. Provide assistance in other departments including but not limited to Landscaping.* 

Additional Qualifications: Must have a vision of 20/25 or 20/25 corrected vision, and always wear corrective lens or lenses to assure 20/25 vision while on duty. Must have strong communication skills, a friendly, positive attitude, and be dedicated to customer service. Must be attentive to guests and knowledgeable of the property to assist them. Must be able to work as a team or individually Must be flexible and able to work where they are needed. Must have the ability to read and interpret documents such as safety rules, operating and maintaining instructions, and procedure manuals. Must have the ability to read, write, and speak in English Must have the ability to understand and respond to verbal instructions. Must have a friendly, positive attitude and be dedicated to customer service.

### Typical Schedule:

Once the park is open daily, starting mid June,

#### Seasonal changes to job duties or available hours: Yes

Weekends only 5/23-6/15, then daily. Park hours are 10:00-5:00, then switch at the end of June to weekdays 10:00-6:00 and weekends 10:00-7:00. Job duties when slow can include cleaning, landscaping

Drug Test required: No

## **COMPENSATION**

Hourly Wage: \$18

Eligible for Tips: No

Estimated weekly wages including tips: \$700

Bonus: No

\* All figures above are pre-tax

Estimated average number of hours per week: 50

Estimated minimum number of hours per week: 40

Estimated maximum number of hours per week: 60

Potential fluctuation in hours per week:

Average number of hours per week reached by last year's seasonal employees: 55

**Overtime Policy:** 

Yes, paid after 40 hours

#### Job-Specific Benefits:

After 40 hours in a week the overtime pay rate is \$21per hour.

# **JOB REQUIREMENTS**

English Level required:



Required to be 21+: No

Previous Experience required: No

#### **Qualifications & Conditions**

Swimming

#### Description:

*Lifeguards are required; to continuously swim in a Front Crawl or Breaststroke (on their stomach facing forward) swim without stopping for 200 yards (183 Meters), tread water for two minutes with hands above the water, and retrieve a 10 pound (4.5 Kilogram)brick from the bottom of a pool that is up to 10 feet (3 Meters). Lifeguards must be in various depths of water (ranging from ankle deep to chest deep) for 30 minutes to an hour throughout the duration of their shift.* 

Standing for entire shift Handling cleaning chemicals Working outdoors Working under direct sunlight Other qualifications or conditions

#### Description:

*Lifeguards must be willing to work both in water, regardless of weather and/or temperature as well as out of water in direct sunlight for a range of 30 - 60 minutes in a single area. There are rotations that happen so that you move and are in multiple areas per day.* 

#### Need to wear uniform: Yes

#### Uniform Policy:

Two uniforms will be provided free of charge. You are responsible for keeping them clean and laundered and then to return them on your last day of employment. You will be issued bathing suit, shorts (females) shirts, hat/visor. For days that may be cooler, you can wear black leggings under your uniform shorts and you can purchase a park issued sweatshirt at cost. Must wear sunglasses.

Cost of uniform: \$0

Uniform laundry: Participant responsibility

### Dress Code: Yes

### Description:

Footwear is only black sneakers, crocs or sandals with a heal strap. Must be freshly showered or bathed, use of deodorant is recommended. Neatly groomed facial hair is acceptable provided they are neat & grown in. No facial piercings, jewelry is limited to only wrist watches and wedding bands, two earrings, and necklaces that tuck under shirt. Ear gauges are not permitted. Tattoos cannot be on the face, hands, neck or be offensive. Hair color must be of a natural color.

#### Types of Cultural Opportunities:

Company Parties, Potlucks or Dinners, Sporting Events, Thanksgiving in July

#### Additional Details about Cultural Offerings:

Being only a 2 hour train ride or bus ride away from the heart of New York City provides an endless opportunity for cultural events. There is nothing like standing in the middle of Time Square on a summers night or taking a boat cruise to the Statue of Liberty.

#### Local Cultural Offering:

We are able to offer students tickets to the Bronx Zoo as well as a local Aquarium. Incentive program rewards include gift cards and discount to local shopping centers.

### HOUSING AND TRANSPORTATION

**Housing Provided:** Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. May find own (can choose alternative).

#### Employer-owned or employer-arranged housing description:

The Bentley hotel has suite style rooms which accommodate 6 guests in total. There are 3 sets of bunk beds in a bedroom with a private bath, kitchenette, living room and either a patio (1st floor) or balcony (2nd floor). Provided items are: pool, air conditioning, bed linens, couch, coffee table, tv, refrigerator, microwave, and on site laundry (3 washing machines and 4 dryers). Splish Splash purchases and provides each room a multi pot cooker, utensils, and drinkware that should be returned in good condition at the end of the stay.

#### Lease Agreement: Yes

#### **Onsite Amenities:**

WiFi: Yes

Description:

Hotel has WiFi. Can become slower at certain points in the day when/if everyone is on at the same time, especially if students are streaming content.

Phone Service: Yes

Description:

There is no landline phone in the rooms, but there is good cellular service in this area.

Kitchen facilities: Yes

Description:

Each room has a kitchenette with storage, sink, microwave, fridge, multi pot cooker and breakfast counter.

Laundry facilities: Yes

Description:

The hotel has coin operated laundry facilities on premises. There are 3 washers and 4 dryers.

#### Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 6

Maximum Occupancy Per Room: 6

Suggested Occupancy Per Room: 6

Rooming Arrangement Description:

You may request to live with a friend as long as they are of the same gender. Rooms are not co-ed. The rooming is suite style and

the students rooms are all located in the same building so common areas on the grounds such as the pool area are available to gather.

#### Provided Housing Cost:

*Required to Pay for Provided Housing: Yes Cost per Week: \$140* 

Housing Cost Deducted from Paychecks: No

Description:

Weekly rent amount is due at the end of every week after the participant is paid. So either Friday or Saturday if they are not at work on Friday.

Utilities Costs: No

Housing Deposit: Yes

Cost: \$200

Description:

*Deposit must be paid in cash upon arrival at the park on your first day to fill out paperwork. The weekly rent will be collected after you have received your first pay check, usually 10 - 14 days after you first arrive.* 

#### Housing Deposit Refundable: Yes

Conditions for Deposit Refund:

Deposit will be held until after the last day of your job offer agreement ends and your room has been inspected for damage. You will not receive your housing deposit back if you end your program or job early. Having a US bank account makes receiving your deposit and final check easy.

Details About Deposit Refund:

Deposit will be returned prior to your departure from the US as long as your last day of work is not in the same week as your flight.

#### Transportation to Worksite:

*Employer-Provided Transportation Estimated commute time: 15 to 30 minutes* 

*Employer-Provided Transportation is free of charge Description: Splish Splash provides buses between the park and your hotel. There is typically 2 trips per day.* 

# **ARRIVAL INFORMATION**

#### Arrival Instructions:

- Here is the link for the Long Island Rail Road (LIRR for short!) It is to look up the train times from JFK airport to Riverhead for when you arrive. After you arrive in JFK airport you will take what is called the "Air Train" to the Jamaica Train Station. The air train fee is \$6, and it runs every 5 to 12 minutes daily. On this website you can look up times from the Jamaica train station to the Hampton bays train station. Hampton bays may not always have a continuous schedule. So please be sure to check times before you depart. http://lirr42.mta.info/
- From the Hampton Bays train station you will need to take an Uber or a taxi to the Bentley hotel. Keep in mind that the estimated travel time from the airport to the hotel can be anywhere between 3 6 hours depending on the time of day you arrive so please make sure you check train schedules ahead of time.

#### Suggested Arrival Airport:

John F. Kennedy International Airport, JFK, Over 50 miles

#### Estimated cost of transportation to worksite from suggested airports: \$75 to \$100

#### If arriving after regular hours:

#### Suggested After-Hours Accommodation:

Best Western Far Rockaway Inn 10-25 Beach 21st Street Far Rockaway , New York 11691 https://www.bestwestern.com/en\_US/book/hotels-in-far-rockaway/best-western-far-rockaway-inn/propertyCode.33178.html (718) 925-4285 \$100 to \$150

## TRAINING AND ONBOARDING

#### Pre-Arrival Onboarding:

#### Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

We will make appointments and provide transportation to the local social security office

Nearest SSA Office: Riverhead , New York , Less than 10 miles

#### Other:

#### Wage Payment Schedule:

Weekly check or paycard, your choice. We do encourage students to get a bank account and we have Bank of America come to the park to assist with that.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

#### Hire in Groups:

Grooming Requirements:

Visible tattoos must not be offensive. Facial hair must be neatly groomed. Hair color must be a natural color.

Second Job Availability: No, unlikely

Applicable Company Policies:

Cell phones are to be kept locked in your personal locker when you are working. They can only be used before your punch in for your shift, during your breaks, and at the end of your shift when you punch out. Smoking is only allowing in designated break areas backstage of the park and can only be when you are not working. You must notify your manager or supervisor at least 90 minutes prior to the start of your shift if you are not able to work a scheduled shift due to sickness. Your schedules will be available online.

# **COMMUNITY AMENITIES**

#### In Town, Requires Transportation:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library