



WORK & TRAVEL USA

Alaska Collection Denali Cabins Milepost 229 - Room Attendant

HOST INFORMATION

Company Description:

Have you dreamed of exploring the great Alaska wilderness, or working and playing near Denali National Park? If so, Denali Cabins can offer you the ultimate in seasonal employment. We are always looking for adventurous, hardworking, conscientious people. Established in 1984, Denali Cabins is an Alaska based company committed to providing guests with traditional Alaskan lodging. We own and operate two Denali properties with one located in the heart of Denali Nat'l Park, as well as a community of Cabins just outside of the Park entrance. In addition to the lodging, we conduct daily bus tours to Kantishna, a historic mining community 92 miles inside Denali National Park. Many of our seasonal employees get hooked on the serenity the wilderness offers and come back to work year after year, advancing in pay and status each time they do. In the upcoming season we will have some of last year's seasonal staff returning to work for us and we look forward to having you join our team! Please be prepared for the Alaska experience. Denali is a majestic place full of adventure, wilderness, animals and more. Denali is remote and surrounded by glaciers, tundra, wildlife, hiking, berry picking opportunities, bicycles and nature walks, lakes and rivers. Please be prepared for a remote wilderness experience in Denali National Park. For Summer 2022 we are offering FREE housing!

Host Website: <https://www.pursuitcollection.com/careers/alaska/work-in-denali/#Denali-Cabins-and-Denali-Backcountry-Adventure>

Site of Activity: Alaska Collection Denali Cabins Milepost 229

Parent Account Name: Pursuit

Host Address: 229 George Parks Highway Denali National Park, Alaska, 99755

Nearest Major City: Fairbanks, Alaska, Over 50 miles away

PLACEMENT INFORMATION

Job Description:

JOB SUMMARY

The primary responsibility of the Room Attendant is to provide the highest quality of service to the guests at all times. Responsible for cleaning guest cabins by changing linens, making beds, dusting, vacuuming carpet, cleaning bathroom fixtures and replenishing supplies. Launder, iron, fold and stock linens. Employees in this position will work with various chemicals.

ESSENTIAL JOB FUNCTIONS

Major Activities (Typical Duties/Responsibilities):

/ Daily provide exceptional services and respect to guests

/ Keep cabins, guest rooms, bathrooms, lodge, laundry room, and buildings in clean orderly condition

/ Cleaning includes tub/showers, commodes, sinks, light fixtures, ceilings and vents, walls, mattresses, furniture, windows, and window coverings, floors, carpets, and any other areas that may require attention.

/ Replenish supplies (drinking glasses, writing supplies, soap, etc.), move furniture, hang draperies, push/pull a cleaning cart, move supplies and equipment, carry buckets, operate equipment such as a vacuum cleaner, and maintain tools/equipment.

/ Sweep deck and broom or otherwise clean cob webs and such from eaves and other exteriors

/ Laundry as required by lead housekeeper

/ Water flowers and sweep decks

Skills + Abilities:

/ Proper procedures for disposing of waste

/ Skill is required to operate custodial equipment and of chemical product safety

/ Able to receive directions

/ Works professionally and courteously when under pressure in a busy environment

/ Arrive to work on time, ready to work, dressed in clean uniform, with a neat and clean appearance

/ Effectively solve problems, receive directions and manage time efficiently

/ Work independently and with others to meet the goals and standards of the position

/ Deliver communications to guests, employees and management with a pleasant and positive demeanor

/ Work efficiently with purpose, multitasks, and accepts other duties as assigned

Typical Schedule:

Varies

Drug Test required: No

COMPENSATION

Hourly Wage: \$13

Eligible for Tips: Yes

Cash tips left in rooms by clients.

Estimated weekly wages including tips: \$520

Bonus: Yes

5% of wages earned for contract completion, 10% years following.

** All figures above are pre-tax*

Estimated average number of hours per week: 40

Estimated minimum number of hours per week: 35

Estimated maximum number of hours per week: 40

Potential fluctuation in hours per week:

Average number of hours per week reached by last year's seasonal employees: 40

Overtime Policy:

Yes, paid after 40 hours

Job-Specific Benefits:

FREE MEALS & LODGING

JOB REQUIREMENTS

English Level required:



Intermediate

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Lifting

Lifting requirement: 50lbs/22kgs

Description:

Physical Abilities: / Repetitive motions of the wrists, hands and/or fingers / Able to work in harsh weather conditions for extended periods of time in the evening / Able to withstand environmental conditions, i.e., heat, cold, dust, diesel smoke and pollen / Must be able to reach at, above/below shoulder height with regular frequency and possess the ability to handle and or move up to 50 pounds / Must be able to walk, sit and stand for extended periods of time

Standing for entire shift

Handling cleaning chemicals

Need to wear uniform: No

Dress Code: No

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Company Parties, Holiday Events, Shopping Trips, Trips to Major City, Trips to Nearby/Major Attractions, Movie or Game Nights

Additional Details about Cultural Offerings:

We provide employee with the following opportunities:

/ 4th of July BBQ

/ Tours into Denali National Park

/ Shopping trips to Fairbanks

/ Encourage participation in Promise to Place Campaign

/ Discounted at our other Pursuit Properties in Denali, Talkeetna and Seward, Alaska

Local Cultural Offering:

/ White Water Rafting

/ Guided + Unguided Hiking

/ Guided + Unguided Fishing

/ Helicopter and Fixed Wing Flightseeing Tours

/ Camping

/ Jeep Tours

/ ATV Tours

/ Dinner Theaters/Shows/Dog

/ Mushing Tours Denali National Park Wildlife

HOUSING AND TRANSPORTATION

Housing Provided: Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. Required to stay.

Employer-owned or employer-arranged housing description:

Free housing and meals! Denali Cabins team members will stay in employee housing on-site. Each housing unit is designed for 1 to 4 occupants. Assignment of housing is determined by your Manager from the results of your housing survey. (This will be emailed to you at a later date, and it is important to complete the survey as soon as possible after you receive it). All of our housing is powered by a generator/solar battery system. A pillow, bedding, bath linens and laundry detergent are provided for you. All rooms have wood floors, elevated bed platforms, heaters, and a place to hang clothes. These are dorm style rooms and do not have a microwave, refrigerator, or coffee maker in them. All staff members are expected to be respectful of others' space and privacy. With a little common courtesy, compassion, and flexibility everyone will get along well. Your manager will cover more on communal living standards and expectations on your orientation day of work. Three meals a day are provided in the Employee Dining Room (EDR). There is a microwave available to re-heat food if necessary. Dietary requests will be respected to the extent that we are able to do so. If you do have any special needs please discuss it with your General Manager or the Director of Human Resources and prepare yourself for it, including bringing an adequate quantity with you for the entire summer. If you have mandatory favorite foods, feel free to bring those. You can label your food and store it in the Employee Dining Room. Meals: Healthy and seasonal rotating menu on a bi-weekly or monthly basis. If you have severe food allergies, or if you are on a strict special diet (vegetarian, vegan or gluten free) you may want to bring some of your own food items. Please DO NOT feed any animals large or small.

Lease Agreement: Yes

Onsite Amenities:

WiFi: Yes

Description:

Wifi

Phone Service: Yes

Description:

Company phone

Kitchen facilities: No

Description:

Participants will receive 3 free meals a day in the Employee Dining Room (EDR) and will have access to a microwave there to reheat food. There is no shared kitchen, no fridge or microwave in housing.

Laundry facilities: Yes

Description:

Shared laundry area

Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 1

Maximum Occupancy Per Room: 4

Suggested Occupancy Per Room: 1 - 4

Rooming Arrangement Description:

There are 3 types of housing provided at Denali Cabins which include the following: 1. ATCO style housing with 2 employees per room 2. 8 Plex housing unit with 1 to 2 employees per room 3. Cabins with 1 to 4 employees per room

Provided Housing Cost:

Required to Pay for Provided Housing: No

Utilities Costs: No

Housing Deposit: No

Transportation to Worksite:

Walking Commute Time

Estimated commute time: Under 15 minutes

Description: Onsite housing. Remote location. Occasional shuttles to Fairbanks for shopping and entertainment.

ARRIVAL INFORMATION

Arrival Instructions:

Welcome!

We are excited that you have joined the Denali Cabins Team. Even though our snow is still clinging to our nearby mountains here in Anchorage, Alaska, the summer is rapidly approaching and we are looking forward to another great season.

As a Team, together, we will strive to provide the highest quality experience to our guests, not only to meet their expectations, but to exceed them. With Denali National Park surrounding us, there are endless opportunities to get out and enjoy the wonders of nature. Denali Cabins is a very special place and spending a summer living so close to the Park entrance, we hope that you will enjoy yourself and build lasting memories that will endure throughout your life.

/ May 13th on Thursday Arrive in Anchorage early enough to get some sleep as you will be traveling to Denali early the next morning. (You will be responsible to reserve and pay for a room overnight in hotel of your choosing. More information in Welcome Guide)

/ May 14th on Thursday Transportation from Anchorage to Denali starting at 8:00 AM

Suggested Arrival Airport:

Ted Stevens Anchorage International Airport, ANC, Over 50 miles

Estimated cost of transportation to worksite from suggested airports: \$0 to \$25

If arriving after regular hours:

Suggested After-Hours Accommodation:

*The Lakefront
4800 Spenard Road
Anchorage , Alaska 99517
907-243-2300
\$50 to \$75*

TRAINING AND ONBOARDING

Pre-Arrival Onboarding:

Social Security Number:

Require participants to apply for SSN before arrival at worksite: Yes

Details about how to apply for Social Security Number:

Social Security Office 222 W 8th Ave Rm A11, Anchorage, AK 99513

Nearest SSA Office: Anchorage , Alaska , Over 50 miles

Other:

Wage Payment Schedule:

Payroll is biweekly (every 2 weeks)

Meal Plan: Mandatory

Estimated Cost Per Day: \$0

Meal Plan Description:

3 meals a day are provided in the Employee Dining Room (EDR). There is a microwave available to re-heat food if necessary. Dietary requests will be respected to the extent that we are able to do so.

Provide Certificates/Performance Evaluations: No

Hire in Groups:

Grooming Requirements:

TATTOOS No visible tattoos Flesh or black colored armbands/long sleeves to hide tattoos. PIERCINGS No facial jewelry Use flesh colored inserts for pierci

Second Job Availability: Yes, likely

Applicable Company Policies:

PHONES

Phones are prohibited for use while you are on the time-clock unless you are doing verified, company business. Please wait until your break or when you are off the clock to check and/or send messages, mail, or post.

ATTENDANCE

Team Members are expected to be on time for their scheduled work shifts and not late.

HARASSMENT/DISCRIMINATION

Any form of harassment be it; Racial, color, religious, age, sexual harassment, sexual orientation, or national origin are strictly forbidden and the result of any taking place can lead to immediate termination or disciplinary action. Our professional atmosphere is maintained by the image we present to guests, customers, visitors, vendors and co-workers. Our dress code is designed to promote our brand image, ensure proper safety, and ensure that our personal attire does not offend or distract others. Clothing that is not consistent with our brand or image and therefore not allowed would include, but not limited to: tee-shirts, ripped denim, spandex, yoga pants, sleeveless shirts or dresses, mini-skirts, revealing attire, distressed attire, offensive slogans or language, flip flops or sportswear. At all times, employees are asked to err on the side of modesty and respect for co-workers and our guests. Locations with extreme temperatures or conditions may also have accommodations that allow for the environment, which will be clarified by the local manager. Upon end of season or termination of employment, the uniforms must be returned clean and in good repair, if not otherwise purchased by the employee. In addition, we expect all employees to exhibit proper hygiene. If an employee's hygiene, dress or appearance is unprofessional or is offensive or distracting to others, they will be sent home without pay to remedy the situation or change into appropriate business attire or their required uniform.

COMMUNITY AMENITIES

In Town, Requires Transportation:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library