



Harrison Group Hilton Oceanfront Suites - Pool Bar Busser/Runner

HOST INFORMATION

Company Description:

The Hilton Suites is Ocean City's premier hotel. It is an all suite property with 225 rooms directly facing the Atlantic Ocean. The hotel opened in 2006 and has a diverse and international workforce.

Enjoy 10 miles of beach & a 3 mile famous boardwalk. Ocean City recently made TripAdvisor's list of the nation's Top 10 beaches. Enjoy swimming and sunning or surfing & fishing in the Atlantic. OC offers free activities including concerts, movies and Beach. OC offers amusements parks & arcades or catch a spectacular view from the top of our ferris wheel. Scream with delight on our roller coaster or savor the slower pace of our magnificent 1902 carousel. Choose from famous crab cakes or delightful fried chicken. Tear into a delicious cheeseburger or savor a smoky pit beef. Enjoy fresh-baked pizza or our famous french fries - and that's before you get to dessert. There's luscious saltwater taffy, sweet caramel popcorn, thick creamy fudge, rich ice cream, fresh, hot funnel cakes, cotton candy and chocolate-covered strawberries...and then you'll be ready to shop along the boardwalk and on many side streets as well.

Host Website: <https://www3.hilton.com/en/hotels/maryland/hilton-ocean-city-oceanfront-suites-SBYOFHF/index.html>

Site of Activity: Harrison Group Hilton Oceanfront Suites

Parent Account Name: Harrison Group Hotels

Host Address: 3200 North Baltimore Avenue Ocean City , Maryland , 21842

Nearest Major City: Washington , District Of Columbia , Over 50 miles away

PLACEMENT INFORMATION

Job Description:

The primary responsibility of a Busser/Runner is to deliver food and clear dishes and food items at the pool bar, Manana. Bussers are also responsible for the grooming of the entire restaurant and its perimeters, as well as supporting service staff with refills and clearing tables.

- Promptly greet guests as you come into contact with them.*
- Clear tables after guests leave. Takes tableware to dish room and place silverware, dishes, glassware, etc. in appropriate areas for washing.*
- Between settings promptly clean table tops and chairs. Check ground and clean as required.*
- Respond appropriately to guest requests.*
- Communicate with other staff assure efficient customer service.*

The Harrison Group in whole will hire groups of 4 but due to multiple locations can NOT guarantee you will work together. Flexibility with schedule required. Friends may not be able to work the same shifts or have the same days off. Second jobs are permitted only if students maintain their schedule requirements. Pay is by check NOT direct deposit and 1st check can take up to two weeks in order to get situated in payroll. Must be willing to work with many different cultures and races

Typical Schedule:

Shift will be 7am to 1pm

Drug Test required: No

COMPENSATION

Hourly Wage: \$14

Eligible for Tips: Yes

Tips are solely dependent on the guest and earned by the level of service they receive.

Estimated weekly wages including tips: \$448

Bonus: No

* All figures above are pre-tax

Estimated average number of hours per week: 32

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 40

Potential fluctuation in hours per week:

Hours will be lowest in May, June and the end of September and the most in July, August and the beginning of September.

Average number of hours per week reached by last year's seasonal employees: 35

JOB REQUIREMENTS

English Level required:



Upper-Intermediate

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Lifting

Lifting requirement: 50lbs/22kgs

Description:

Heavy lifting, 23kg. Lifting frequently, pushing, pulling, lifting over your head.

Standing for entire shift

Handling cleaning chemicals

Other qualifications or conditions

Description:

• Be able to communicate and understand English well. • Be able to fulfill physical needs of position lifting 23kg. • Be able to work in a standing position for long periods of time. • Maintain a high level of personal cleanliness. • Be a team player; Help out fellow employees when possible.

Job Training required: Yes

Length of job training:

One week

Hours per week during training period: 32

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

Need to wear uniform: Yes

Uniform Policy:

\$2/week is deducted for the cost of the uniform

Cost of uniform: \$0

Uniform laundry: Participant responsibility

Dress Code: Yes

Description:

Please be prepared to buy or bring black and khaki bottoms such as pants, leggings or shorts. Students will also need nonslip black shoes. Clothing can also be purchased in the US.

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Will provide information about Events, Local Resources, Attractions/Sites, Local Community

Additional Details about Cultural Offerings:

Chamber of Commerce is heavily involved organizing activities, please visit <http://oceancity.org> also E-Point has numerous trips, housing and shuttles from the airports, please visit <http://www.ocstudentcenter.com>. Numerous church groups offer free meals for international students

HOUSING AND TRANSPORTATION

Housing Provided: No

Community Housing Options:

Available: Yes

Description:

PLEASE SECURE HOUSING AS SOON AS YOU ARE HIRED. Housing must be secured prior to coming to the United States. Housing will cost from \$125/week to \$150/week. Housing is very limited and the longer you wait to find housing the less opportunities you will have. Please reach out to your employer for assistance. If you are traveling alone or with only a few in your group, please reach out to your employer and/or agent to help group students together for the same location and help locate housing and defray the cost. Please feel free to contact your employer to ask questions especially before you send money to anyone. PLEASE CONTACT E-POINT at www.ocstudentcenter.com for housing options, they will require a \$500 upfront deposit and covers \$200 security and \$300 will be applied towards your rent. Please be prepared to pay this in advance.

Minimum Average Cost Per Week: \$125

Maximum Average Cost Per Week: \$150

Transportation for Community Housing Description:

Bus, bike or walk. Bus typical schedule:

April 1st thru May 6 am to 10 pm every 15 min & 10 pm to 6 am every 30 min. May thru September 6 am to 3 am every 10 min & 3 am to 6 am every 20 min. These dates are typical dates not actual. Check <http://ococean.com/explore-oc/getting-around-oc> for actual dates.

ARRIVAL INFORMATION

Arrival Instructions:

Please fly into John F Kennedy International Airport (JFK). Please contact your employer once you have secured your arrival details and email the specifics to ashleyharrison@harrisonsop.com. Participants can utilize a local shuttle service such as E-Point at ocstudentcenter.com to Ocean City, MD and please plan to arrive at your previously secured housing and please not to the hotel. Communication is key.

Suggested Arrival Airport:

John F Kennedy International Airport, JFK, Over 50 miles

Estimated cost of transportation to worksite from suggested airports: \$75 to \$100

If arriving after regular hours:

Suggested After-Hours Accommodation:

Hotel Ninety Five - JFK Airport
145-07 95th Avenue
Jamaica, New York 11435
<https://hotelninetyfive.com/>

718-291-4000
\$100 to \$150

TRAINING AND ONBOARDING

Pre-Arrival Onboarding:

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

We will give you directions to the Salisbury Social Security Administration location and direct you toward websites and organizations that offer shuttles there for discounted pricing such as E Point www.ocstudentcenter.com. Upon receipt of your Social Security Number, you are to supply this to your employer immediately.

Nearest SSA Office: Salisbury, Maryland, Less than 25 miles

Other:

Wage Payment Schedule:

You will be paid every week. Please note that the first check can take up to 3 weeks in order to get student situated in payroll. Please plan accordingly.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: No

Hire in Groups:

Grooming Requirements:

Hair should be clean, combed, & neatly trimmed/arranged. Unkept hair is not allowed. Hair should be of a natural color. Sideburns, mustaches, & beards must be neatly trimmed & may not be grown at work. Uniforms must be clean & odor free at all times. Nose/face/tongue studs are not allowed. Male associates who come or may come in contact with the public may not wear earrings. Fingernails should be clean and trimmed. Nail polish must either be clear or of neutral shades.

Second Job Availability: Yes, likely

Applicable Company Policies:

Participants will receive a full handbook upon hiring

COMMUNITY AMENITIES

Walking Distance from Worksite:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library

Walking Distance from Housing:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library

In Town, Requires Transportation:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library