



The Reeds at Shelter Haven - Kitchen Steward/Dishwasher

HOST INFORMATION

Company Description:

The Reeds at Shelter Haven is a contemporary luxury boutique hotel located in Stone Harbor, New Jersey. Stone Harbor is a beautiful shore resort town just minutes from Wildwood, NJ, where hundreds of J-1 students live and work, making it a popular Work and Travel destination. Stone Harbor is also nearby to other great New Jersey shore towns.

Stone Harbor holds events and festivals throughout the summer, such as Centennial Reenactment, an arts and crafts show, Food and Wine Festival, Memorial Day Parade and a Concert Series. There are lots of fun things to do in Stone Harbor! Please visit Stone Harbor Chamber of Commerce's website for additional information about this great town.

The New Jersey shore area is close to three major cities and are easily accessible via public transportation. A two hour commute to Philadelphia, Pennsylvania, also known as the City of Brotherly Love, has many U.S. historical landmarks and a variety of museums. Travel to New York City is approximately 2.5 hours and is the home of the Statue of Liberty and Ellis Island. New York is also a great place to catch a Broadway show. Washington DC, the United States' capital, is approximately 3.5 hours away. While visiting Washington DC, you will want to visit the White House and the Washington Monument.

Host Website: <https://www.reedsatshelterhaven.com/>

Site of Activity: The Reeds at Shelter Haven

Parent Account Name: The Reeds at Shelter Haven

Host Address: 9601 Third Avenue Stone Harbor , New Jersey , 08247

Nearest Major City: Philadelphia , Pennsylvania , Over 50 miles away

PLACEMENT INFORMATION

Job Description:

Duties/Responsibilities:

- *Maintain a clean and pleasant atmosphere in the kitchen and back of house areas at all times.*
- *Operate dish washing machine set-up, load, run and remove clean dishes once process is complete.*
- *Maintain dish washing machine cleanliness ensure filters are frequently cleared.*
- *Place clean dishes on correct shelves.*
- *Manually hand wash and scrub pots to ensure they are thoroughly cleaned.*
- *Keep all kitchen floors swept and mopped at all times.*
- *Empty all trash cans and keep trash dumpster areas clean.*
- *Other duties as assigned.*

The ideal candidate will possess the following Knowledge, Skills and Abilities:

- *Technical Skills: We prefer at least 1 year of experience using various kitchen cleaning supplies and chemicals, using an industrial dishwasher, and handling all types of kitchen cookware and equipment.*
- *Customer Service and Professionalism: Experience as or willingness to learn to be a role model and setting the standard for all staff to*

maintain high-quality and consistent customer service.

- *Problem Solving, Quality Control, and Priority Assessment: Must evaluate current practices and processes; immediately recognize potential areas of conflict; and suggest ways to improve current business methods and services provided.*
- *Communication: Commitment to details both verbally and non-verbally and ability to encourage cooperative and consistent levels of communication with the back of house staff, front of house staff and management. Must understand instructions, read written company information and communicate with little or no additional direction.*
- *Interpersonal Relationships: Ability to adapt to different personalities of guests, staff and outside vendors without losing focus. Must possess high professional ethics and avoid extreme familiarity or conflicts with others.*
- *Conflict Management: Capacity to recognize problems when they arise and be able to resolve them appropriately by using good judgement, tact, and initiative according to company policy and procedure. Requires unbiased communication skills to handle all types of conflicts that will occur at all levels of supervision and the ability to negotiate effectively.*
- *Perform General Physical Activities: Ability to perform physical activities in a variety of environmental conditions that require moderate to maximum strength including climbing, lifting, balancing, walking, handling materials.*
- *Flexibility: Must be available to work overtime when needed, assist with the workload of others, and perform other duties as assigned.*

Typical Schedule:

Schedules based on business needs. We are your primary employer, and our schedules take precedence over second job scheduling. All second jobs must work scheduling around The Reeds schedules.

Drug Test required: No

COMPENSATION

Hourly Wage: \$13

Eligible for Tips: No

Estimated weekly wages including tips: \$520

Bonus: No

** All figures above are pre-tax*

Estimated average number of hours per week: 40

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 40

Potential fluctuation in hours per week:

Schedules based on business needs. We are your primary employer, and our schedules take precedence over second job scheduling. All second jobs must work scheduling around The Reeds schedules.

Average number of hours per week reached by last year's seasonal employees: 40

JOB REQUIREMENTS

English Level required:



Advanced

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Lifting

Lifting requirement: 75lbs/34kgs

Description:

**All workers will perform physical activities that require moving one's whole body, such as lifting, balancing, climbing and stooping, or bending. These activities often also require considerable use of the arms and legs. *Employees will be required to stand for long periods of time. *Employees will be required to lift, push, pull, or carry objects up to 40lbs on a repeated basis.*

Standing for entire shift

Other qualifications or conditions

Description:

*Employees will be required to use mechanical kitchen equipment and sharp cutting tools and knives. *Employees will be exposed to high temperature ovens and fryers. Proper protective gloves will be provided. Employees must be able to work continuously in an indoor, humid or hot environment without air-conditioning. *Employees may be moved to different work areas as needed. Student's in this role will also need to purchase black cook's pants and non-skid shoes.*

Job Training required: Yes

Length of job training:

On the job

Hours per week during training period: 30

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

Students need to purchase black cook's pants and non-skid shoes

Need to wear uniform: Yes

Uniform Policy:

Employer will advise student on what to purchase prior to arrival. Uniform includes Reeds shirt (provided), khaki shorts, flip flops or beach shoes.

Cost of uniform: \$0

Uniform laundry: Participant responsibility

Dress Code: Yes

Description:

Strong smelling perfumes, cologne or aftershave must be avoided. Hair must be neat, clean and in a natural color and style. Long hair pulled back. No bright or glittery nail polish, or large jewelry. One earring per ear lobe. No visible body piercing or tattoos. No long hair on men. Only short, trip mustaches, beards or goatees and management has the right to tell staff to shave if found unacceptable.

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Will provide information about Events, Local Resources, Attractions/Sites, Local Community

Additional Details about Cultural Offerings:

Stone Harbor is a beautiful place to visit in the summertime. We have lots of shops, restaurants and local events to visit. Visiting neighboring shore points, Cape May, Sea Isle, Ocean City, and Atlantic City are quick day trips and easily accessible via Uber or Lyft.

Local Cultural Offering:

In Stone Harbor, you can volunteer at the Wetlands Institute and help save ocean birds and animals. Cold Spring Village is near Cape May, where you can see how Americans lived in the 1700's. See stoneharbornj.org for information on upcoming summer events!

HOUSING AND TRANSPORTATION

Housing Provided: No

Community Housing Options:

Available: Yes

Description:

Students working in Stone Harbor generally find affordable housing in North Wildwood for approximately \$90-\$110 per week. Two inexpensive hotels where you can stay while looking for housing: Royal Canadian (3300 Atlantic Ave, Wildwood, NJ) or Arlington Hotel (25 E. Magnolia (between Ocean and Atlantic, Wildwood, NJ) To start your housing search, visit the websites and contacts below: www.shoppenews.com www.capemayherald.com 121 E. Maple (contact Cristian Banu at cristibanu2000@yahoo.com) Lisa's Place: summerrentals@aol.com Callie Glass: glasscalli@yahoo.com

Minimum Average Cost Per Week: \$90

Maximum Average Cost Per Week: \$110

Transportation for Community Housing Description:

Transportation will be provided by the employer at a cost of \$10.00 per week and is paid through payroll deduction. Students are strongly encouraged to use this transportation. The shuttle schedule will be provided. There will be multiple pick up times and locations in Wildwood, New Jersey. More information on the shuttle service will be provided closer to your start date.

Students living in Wildwood are NOT permitted to ride their bikes. If you choose not to use the shuttle service provided, Bus 315 goes from Wildwood terminal to 3rd Ave. at 94th street, Stone Harbor daily. The cost is \$2.50 one way (price subject to change).

ARRIVAL INFORMATION

Arrival Instructions:

DIRECTIONS TO WILDWOOD, NEW JERSEY

Directions from New York JFK International Airport to Wildwood, New Jersey go to <https://www.rome2rio.com/map/New-York-JFK-Airport-JFK/Wildwood>.

Directions from Philadelphia International Airport to Wildwood, New Jersey go to <https://www.rome2rio.com/map/Philadelphia-Airport-PHL/Wildwood>.

Directions from Atlantic City International Airport to Wildwood, New Jersey go to <https://www.rome2rio.com/map/Atlantic-City-International-Airport-Egg-Harbor-Township-NJ-USA/Wildwood>.

WHEN TO ARRIVE

You may want to arrive one or two days prior to your start date to get settled in your housing, open a U.S. bank account with US Bank or PNC Bank, and apply for your Social Security number. You are expected to attend employee orientation during your first week of work.

Suggested Arrival Airport:

JFK International Airport, JFK, Over 50 miles

Philadelphia International Airport, ACY, Over 50 miles

Atlantic City International Airport, ACY, Less than 50 miles

Estimated cost of transportation to worksite from suggested airports: \$25 to \$50

If arriving after regular hours:

Suggested After-Hours Accommodation:

*AAE Hostel JFK
139-09 89th Ave
Jamaica , New York 11435
www.hostelworld.com
\$25 to \$50*

TRAINING AND ONBOARDING

Pre-Arrival Onboarding:

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

Prior to arrival you will want to complete the Social Security application by going to <https://www.ssa.gov/forms/ss-5.pdf>. If you have a Social Security number and misplaced your card, you will want to visit <https://www.ssa.gov/myaccount/replacement-card.html> to request a replacement card.

Nearest SSA Office: Rio Grande , New Jersey , Less than 10 miles

Other:

Wage Payment Schedule:

Students will be paid every two weeks by check.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: No

Hire in Groups:

Grooming Requirements:

The Reeds maintains a high level of service provided to guests, therefore there is a high standard for personal appearance and grooming standards. Students are expected to bathe daily clean teeth, wear deodorant, uniform must be washed and cleaned at all times. All visible tattoos and piercings must be hidden.

Second Job Availability: Yes, likely

Applicable Company Policies:

All students are required to attend employee orientation. During orientation Human Resources will review company policies.

During your onboarding you will receive a copy Refined Hospitality's employee handbook. All Refined Hospitality policies are applicable to all employees employed at any Refined Hospitality managed properties.

Refined Hospitality reserves the right to adjust work schedules at anytime to meet business needs.

All students are required to work at least two weeks before working any second jobs.

Outside Employment Policy

Refined Hospitality, takes priority over any second job.

In accepting a position with Refined Hospitality, Refined Hospitality expects that you maintain a certain loyalty - loyalty to Refined Hospitality, and to your fellow employees. If you must take outside employment in a business unrelated to our work, such work must not interfere with the demands and performance of your current position at Refined Hospitality. Please discuss any outside employment opportunities with your supervisor or the Human Resources Department to ensure that the opportunity does not present a conflict of interest.

COMMUNITY AMENITIES

Walking Distance from Worksite:

Food Market, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library

Walking Distance from Housing:

Food Market, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library

In Town, Requires Transportation:

Shopping Mall

