



WORK & TRAVEL USA

## Valleyfair a Cedar Fair Park - Food Service Associate

### HOST INFORMATION

#### **Company Description:**

*Spend your summer working and playing in Minnesota at Valleyfair, the Upper Midwest's largest amusement park! Valleyfair is located in Shakopee, Minnesota which is approximately 30 minutes from the Twin Cities of Minneapolis and St. Paul. Valleyfair features over 75 rides and attractions including Soak City Waterpark and Planet Snoopy.*

#### **As a Valleyfair employee, you will enjoy:**

- *Great hourly wages*
- *Free entry to the park and waterpark*
- *Weekly events and activities*
- *Meals with management*
- *Social activities with co-workers*
- *Associate recognition programs*
- *Affordable housing*
- *Free transportation to local shops, grocery stores, and area attractions including Mall of America and the Minnesota Zoo*

*Spend your days off visiting one of Minnesota's lake (Minnesota is the land of 10,000 lakes), There are over 22 lakes in the Twin Cities metro area that you can spend the day biking, kayaking, canoeing or swimming.*

**Host Website:** <http://www.valleyfair.com>

**Site of Activity:** Valleyfair a Cedar Fair Park

**Parent Account Name:** Cedar Fair Entertainment Company

**Host Address:** 1 Valleyfair Drive Shakopee , Minnesota , 55379

**Nearest Major City:** Minneapolis , Minnesota , Less than 25 miles away

### PLACEMENT INFORMATION

#### **Job Description:**

*As a food service associate at Valleyfair you will be working in one of the many food locations throughout the park or in our Catering area. As a food services associate, you are responsible for handling guest sales in a prompt, friendly courteous manner, using suggestive selling techniques, ring up sales on a cash register, handle money and count out correct change. You will be responsible for preparation of food items, maintain a clean and orderly area including kitchens, front of house, guest area (seating area, condiment stands and patios) and cleanliness of the equipment. Most positions within the foods department will involve high guest interaction so you must be friendly and outgoing. Must be comfortable handling and working with food. Must be comfortable working with US currency. Will be required to use*

cleaning chemicals.

**Typical Schedule:**

Hours will vary depending on, park attendance and weather but associate can expect to work between 35-50 hours per week. Hours consist of morning, afternoon, evening hours and will include weekends.

**Seasonal changes to job duties or available hours:** Yes

Weekends only and 20-25 hours per week after Labor Day (Sep 7). Travel is encouraged during the week in September. Work may be available for additional hours but is not guaranteed.

**Drug Test required:** No

## COMPENSATION

**Hourly Wage:** \$17

**Eligible for Tips:** No

**Estimated weekly wages including tips:** \$700

**Bonus:** No

\* All figures above are pre-tax

**Estimated average number of hours per week:** 40

**Estimated minimum number of hours per week:** 35

**Estimated maximum number of hours per week:** 50

**Potential fluctuation in hours per week:**

Hours will fluctuate depending on park hours, park attendance and weather.

**Average number of hours per week reached by last year's seasonal employees:** 48

## JOB REQUIREMENTS

**English Level required:**



*Upper-Intermediate*

**Required to be 21+:** No

**Previous Experience required:** No

**Qualifications & Conditions**

*Standing for entire shift*

*Handling cleaning chemicals*

*Working outdoors*

*Working under direct sunlight*

**Job Training required:** *Yes*

*Length of job training:*

*8 hours*

*Hours per week during training period: 8*

*Different wage during training period: No*

*Start on specific day of the week: Yes*

*Tuesday*

*Thursday*

*Saturday*

*Training requirements:*

*Associates will attend a company orientation program, department training, micros (cash handling) training and location training. If the associate is working in a location that serves alcohol they will need to attend an alcohol training program.*

**Need to wear uniform:** *Yes*

*Uniform Policy:*

*Associates will receive two sets of uniforms consisting of polo shirts, khaki shorts and a hat. Associates are responsible for keeping their uniforms clean and in good repair.*

*Cost of uniform: \$0*

*Uniform laundry: Participant responsibility*

**Dress Code:** *Yes*

*Description:*

*Associates are expected to wear their uniform to work everyday and be in compliance with our grooming standards.*

## CULTURAL OPPORTUNITIES

**Types of Cultural Opportunities:**

*Company Parties, Karaoke Nights or Talent Shows, Movie or Game Nights, Potlucks or Dinners, Shopping Trips, Sporting Events, Trips to Major City, Trips to Nearby/Major Attractions, Will provide information about Events, Local Resources, Attractions/Sites, Local Community*

**Additional Details about Cultural Offerings:**

Valleyfair has weekly social events which students are able to interact with their American co-workers. Students are able to visit and explore area attractions such as the Mall of America, Minnesota Zoo, Canterbury Park, Minnehaha Falls, Sculpture Gardens, and the Twin Cities Metropolitan area.

**Local Cultural Offering:**

Several local businesses and attractions will offer Valleyfair associates a discount to their business just by showing your Valleyfair ID card. There are several free fairs and festivals located throughout the Twin Cities each summer that students are encouraged to attend.

## HOUSING AND TRANSPORTATION

**Housing Provided:** Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. Required to stay.

**Employer-owned or employer-arranged housing description:**

Associates will be assigned a room once they arrive to the dorms. If associates would like to room with other individuals they will need to communicate this through email correspondence with the housing department. Please note that not all roommate request will be honored, but we will do our best. Each room will house four people and contain bunk-style beds, four locker style closets, a dresser and a small refrigerator. Rooms have their own heating and air conditioning. Each floor has common restrooms and shower facilities. Kitchens and television lounges are on each floor. Each building has laundry facilities for the students to use. Rent will be paid through check deduction and will total approximately \$50.00 per week.

**Lease Agreement:** Yes

**Onsite Amenities:**

WiFi: Yes

Description:

There is limited WIFI access available to each of the dorms.

Phone Service: Yes

Description:

Landline phones are available in each room. There is also a landline phone at the main desk of the north dorms.

Kitchen facilities: Yes

Description:

Kitchen facilities are available on each floor of the dorms. The kitchens include stoves, ovens, microwaves, and sinks.

Laundry facilities: Yes

Description:

Each dorm has a laundry facility that includes washers and dryers.

**Occupancy Requirements for Provided Housing:**

Minimum Occupancy Per Room: 1

Maximum Occupancy Per Room: 4

Suggested Occupancy Per Room: 1 - 4

Rooming Arrangement Description:

Valleyfair will assign four individuals of the same gender in a room. Associates can request to room with certain individuals but this request will need to be approved by the housing staff. Rooms are not co-ed rooms and there are visitation hours as well as quiet hours that residents will need to abide by.

**Provided Housing Cost:**

*Required to Pay for Provided Housing: Yes*

*Cost per Week: \$50*

*Housing Cost Deducted from Paychecks: Yes*

*Utilities Costs: No*

*Housing Deposit: Yes*

*Cost: \$50*

*Description:*

*The housing deposit will be deducted from the associates first paycheck.*

*Housing Deposit Refundable: Yes*

*Conditions for Deposit Refund:*

*The housing deposit will be refunded if the associate fulfills the terms of their employment with Valleyfair and leave their room in good repair.*

*Details About Deposit Refund:*

*The housing deposit will be refunded on paycheck after associate the associate has checked out of the dorms.*

### **Transportation to Worksite:**

*Walking Commute Time*

*Estimated commute time: 15 to 30 minutes*

*Description: Students can walk from the dorms to the administrative offices which is approximately a 15 to 20 minute walk.*

*Employer-Provided Transportation*

*Estimated commute time: Under 15 minutes*

*Employer-Provided Transportation is free of charge*

*Description: Valleyfair has provided transportation in the morning to and from the dorms in the past. The morning shuttles run from 8 a.m. to 10 a.m.*

## ARRIVAL INFORMATION

### **Arrival Instructions:**

*We recommend flying into the Minneapolis/St. Paul International Airport. The Minneapolis/St. Paul Airport is located approximately 20 minutes from Valleyfair. Upon arrival at the airport, you will need to arrange your own transportation to Valleyfair. We suggest taking a taxi or Uber to Valleyfair. The address is 5605 East Highway 101, Shakopee, MN 55379.*

*Directions to the Valleyfair dorms from the Airport: Take Interstate 494 West to Highway 169 South, Exit onto County Road 101 (Shakopee Exit). The park will be approximately three miles from Highway 169 exit. At the main gates of the park, turn into the main entrance and take an immediate right onto the frontage road and the dorms will be located on the left hand side.*

*When arriving to Valleyfair, you will want to check at the North Dorm which is located at 5605 East Highway 101, Shakopee, MN 55379. The dorms are located on park property and are within walking distant to the administrative offices.*

*Students are asked to send their travel arrangement to [vfhr@valleyfair.com](mailto:vfhr@valleyfair.com) once they have confirmed their travel plans so that we know when to expect you.*

**Suggested Arrival Airport:**

*Minneapolis/St. Paul International Airport, MSP, Less than 25 miles*

**Estimated cost of transportation to worksite from suggested airports:** \$50 to \$75

**If arriving after regular hours:**

**Suggested After-Hours Accommodation:**

*Valleyfair Dorms  
5605 East Highway 101  
Shakopee , Minnesota 55379  
9524965400  
\$0 to \$25*

## TRAINING AND ONBOARDING

**Pre-Arrival Onboarding:**

**Social Security Number:**

*Require participants to apply for SSN before arrival at worksite: No*

*Details about how to apply for Social Security Number:*

*Valleyfair will schedule the students a date and time to go and apply for their social security number. Valleyfair will provide transportation to and from the Social Security Office.*

*Nearest SSA Office: Minneapolis , Minnesota , Less than 25 miles*

**Other:**

*Wage Payment Schedule:*

*Associates will be paid every two weeks. Valleyfair offers direct deposit or a paycard available for associates who do not have a bank account set up.*

*Meal Plan: Not available*

*Provide Certificates/Performance Evaluations: Yes*

*Hire in Groups:*

*Grooming Requirements:*

*Valleyfair does have grooming requirements, we allow tattoos as long as they do not display slogan or images that are demeaning. Associates will receive a complete list of grooming standards upon hire.*

*Second Job Availability: Yes, likely*

*Applicable Company Policies:*

*Valleyfair has several company, department and location policies that associates must abide by. Associates will receive a complete list of rules and guidelines to follow at the time of orientation. Here are a few of the most common policies associates must follow:*

- *Associate are expected to by on time for their scheduled shifts.*
- *Cell phones are not allowed to be used while working.*
- *There are housing rules that associates will need to follow.*
- *There are several department and location specific policies in which students need to abide by.*

## COMMUNITY AMENITIES

***In Town, Requires Transportation:***

*Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library*