



## Splash Zone Water Park - Sales Associate/Guest Service/Greeter

### HOST INFORMATION

**Company Description:**

*Splash Zone Water Park and Flow House Wildwood is a thrilling, action-packed family-oriented water park, located in the center of the Wildwood Boardwalk. We are a family-owned business that seeks hardworking students who enjoy working together as a team, in an active and fun environment. Working at Splashzone will be an amazing experience this summer!*

*We have weekly team-building events where you will build relationships with your fellow team members that will last a lifetime! We look forward to a great season!*

**Host Website:** <https://www.splashzonewaterpark.com/>

**Site of Activity:** *Splash Zone Water Park*

**Parent Account Name:** *Splash Zone Water Park*

**Host Address:** *3500 Boardwalk , PO Box 1649 , Wildwood , New Jersey , 08260*

**Nearest Major City:** *Philadelphia , Pennsylvania , Over 50 miles away*

### PLACEMENT INFORMATION

**Job Description:**

*Customer Service is of most importance in this type of business. You are the guests' first interaction for their experience at Splash Zone Waterpark. This position has multiple jobs associated with it: Guest Service Window, Sales Associate, and Front Gate Greeter. All jobs require you to be smiling and interacting with guests in only a positive way. When you arrive, the front gate/guest service managers will train you in all positions and decide if you will work all three positions or maybe just one. You will be running a cash register, handling money, and trying to sell out many amenities add on options to each guest.*

**Typical Schedule:**

*Splash Zone is open daily from 10 AM to 6 PM. Do not apply to this position if you cannot stay until the last day of operations (Labor Day).*

**Seasonal changes to job duties or available hours:** *Yes*

*Hours change due to weather during the season. Park is open only weekends until mid-may*

**Drug Test required:** *Yes*

## COMPENSATION

**Hourly Wage:** \$14

**Eligible for Tips:** No

**Estimated weekly wages including tips:** \$490

**Bonus:** Yes

Up to \$1 per hour worked bonus at end of season, if student works through contracted end date and has satisfactory performance over the season.

\* All figures above are pre-tax

**Estimated average number of hours per week:** 35

**Estimated minimum number of hours per week:** 30

**Estimated maximum number of hours per week:** 50

**Potential fluctuation in hours per week:**

Weather and park attendance are two factors that can affect hours.

**Average number of hours per week reached by last year's seasonal employees:** 40

**Overtime Policy:**

No, exempt from paying overtime by law

**Job-Specific Benefits:**

Being part of our team will give you an experience you will not forget. You will meet many people and have the option to join our weekly staff events!

## JOB REQUIREMENTS

**English Level required:**



**Advanced**

**Required to be 21+:** No

**Previous Experience required:** No

**Qualifications & Conditions**

Standing for entire shift

Working outdoors

**Job Training required:** Yes

*Length of job training:*

*Varies. On Going*

*Hours per week during training period: 35*

*Different wage during training period: Yes*

*Training wage description:*

*Your employer will email you more information about training and how to prepare. Students will be paid at training wages for the first 120 hours. Pay increases are based on performance.*

*Start on specific day of the week: No*

*Training requirements:*

*You will do all your training on-site. Please note, English must be advanced as you will be the one who must answer all guests questions and try to sell them things like cabanas, lockers, meal plans, etc.*

**Need to wear uniform:** Yes

*Uniform Policy:*

*No facial piercings, please. Please bring your own khaki shorts/pants. Splash Zone will issue you your safety equipment including t-shirt, and nametag. Jackets are available for an additional cost (cannot wear their own jackets at work).*

*Cost of uniform: \$5*

*Uniform laundry: Participant responsibility*

**Dress Code:** Yes

*Description:*

*Please bring your own khaki shorts/pants. Splash Zone will issue you your safety equipment including t-shirt, and nametag. Jackets are available for an additional cost (cannot wear their own jackets at work).*

## CULTURAL OPPORTUNITIES

**Types of Cultural Opportunities:**

*Company Parties, Holiday Events, Potlucks or Dinners, Sporting Events, Will provide information about Events, Local Resources, Attractions/Sites, Local Community*

**Additional Details about Cultural Offerings:**

*We do weekly events with staff. You will feel like part of a family very quickly. Please refer to Splash Zone Family Page on Facebook.*

**Local Cultural Offering:**

*Wildwood is an awesome place to visit in the summertime! We have free beaches, beautiful boardwalk and tons of fun events happening all summer long,*

## HOUSING AND TRANSPORTATION

**Housing Provided:** No

**Community Housing Options:**

*Available:* Yes

*Description:*

*There are many options for affordable housing in Wildwood, many shared apartments for approximately \$100-\$125 per week. You should arrange your housing before you get to Wildwood. You can also go onto our team facebook page where you can chat with previous J1 students about housing. Employer will provide names of landlords upon request.*

*Minimum Average Cost Per Week:* \$100

*Maximum Average Cost Per Week:* \$125

**Transportation for Community Housing Description:**

*Students are able to bike or walk to work from their housing. The island is very easy to get around.*

## ARRIVAL INFORMATION

**Arrival Instructions:**

*Students must arrive on a specific, pre-determined arrival day for a two-day training class. There are three training dates, and students should coordinate their travel to arrive early enough to find housing and be ready to start training class on time. If a student arrives late, he/she will have to wait (not work) until the next class. Please note: students who don't think they can work until September 3 should not apply. It is critical that students work until Labor Day.*

*Students should arrive with enough time to secure housing before their start date.*

*From JFK take the Air Tran from inside your terminal to Jamaica Station. Take the E train (the subway) to 42nd Street/8th Avenue. Walk to the NY Port Authority at 625 8th Avenue. Find NJ Transit Bus to 319 to Atlantic City/Cape May which stops in Wildwood. From Philadelphia, take airport train to Market East, walk to Greyhound bus station at 10th Street/Filbert St. Take bus 551 towards Atlantic City, change to bus 319 towards Wildwood. Alternate route: take bus 313 towards Cape May and get off in Wildwood. Cheap Motel to stay in while looking for housing: Arlington Motel (325 Magnolia Ave, Wildwood, NJ)*

**Suggested Arrival Airport:**

*JFK International Airport, JFK, Over 50 miles*

**Estimated cost of transportation to worksite from suggested airports:** \$25 to \$50

**If arriving after regular hours:**

**Suggested After-Hours Accommodation:**

*AAE Knight's Inn  
139-09 89th Ave  
Jamaica, New York 11435  
\$25 to \$50*

## TRAINING AND ONBOARDING

### **Pre-Arrival Onboarding:**

### **Social Security Number:**

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

I will provide you with the paperwork to fill out but you will be required to go to the Social Security office which is a short bus ride away from Wildwood. It is possible we can help with transportation but it is not promised.

Nearest SSA Office: Rio Grande , New Jersey , Less than 10 miles

### **Other:**

Wage Payment Schedule:

Students will be paid bi-weekly by check.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: No

Hire in Groups:

Grooming Requirements:

No facial piercings, other details will be provided in the Splash Zone handbook upon hiring.

Second Job Availability: Yes, likely

Applicable Company Policies:

We require all of our students to all work until the park closes (Labor Day). Must be able to work until Labor Day. If there is a chance you will not be able to work until this date DO NOT APPLY FOR THIS JOB.

## COMMUNITY AMENITIES

### **Walking Distance from Worksite:**

Food Market, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library

### **Walking Distance from Housing:**

Food Market, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library

### **In Town, Requires Transportation:**

Shopping Mall

