



WORK & TRAVEL USA

## Vail Resorts Vail Mountain Resort - Activity Center Attendant (Mountain)

### HOST INFORMATION

#### **Company Description:**

Leave everyday life behind you in Vail, **Colorado** and spend your winter surrounded by the grandeur of the **Rocky Mountains**. As an employee, take advantage of **discounts** at Vail Resorts owned stores, participate in company organized **parties** and events and meet **new friends** from all over the world!

Vail Resort is the largest ski resort in the nation, welcoming adventure enthusiasts from all over the world!

Vail Resorts is the premier mountain resort company in the world and a leader in luxury, destination-based travel at iconic locations. At Vail Resorts, our mission is simple – to create the Experience of a Lifetime™ for our employees, so they can, in turn, provide exceptional experiences for our guests.

Breathe in the cool mountain air, experience an awe-inspiring concert under the stars and feel the adrenaline rush of hiking, rafting or mountain biking while you marvel at Vail's legendary vistas. This is Vail in the summer!

**Host Website:** <https://www.vail.com/>

**Site of Activity:** Vail Resorts Vail Mountain Resort

**Parent Account Name:** Vail Resorts

**Host Address:** 953 S Frontage Rd W Ste 100 Vail , Colorado , 81657

**Nearest Major City:** Denver , Colorado , Over 50 miles away

### PLACEMENT INFORMATION

#### **Job Description:**

This is an active, role for those that enjoy interacting with guests and ensuring a safe work and resort environment for all. The role is primarily based outdoors. You might need to ride a chairlift to get to work.

Responsibilities include, but are not limited to:

- Greeting guests with a smile
- Maintaining a well-groomed appearance and professional demeanor
- Assisting guests in completing liability release forms
- Establishing crowd control within the work area
- Operating the assigned lift in accordance with standard procedures, verbal instructions, and legal operation code to provide safe quality uphill transportation for guests and employees

- Assisting in sanitation of all areas in accordance to COVID19 safe operating guide lines
- Ensuring the safety of fellow staff and resort guests
- \* Participants will be assigned to work at times on evenings and weekends.

**Typical Schedule:**

Typically 5 shifts a week, weekends and holidays required, morning, afternoon and evening shifts

**Seasonal changes to job duties or available hours:** Yes

Weekly hours will be different due to changes in the operating season.

**Drug Test required:** No

## COMPENSATION

**Hourly Wage:** \$15

**Eligible for Tips:** No

**Estimated weekly wages including tips:** \$480

**Bonus:** No

\* All figures above are pre-tax

**Estimated average number of hours per week:** 32

**Estimated minimum number of hours per week:** 32

**Estimated maximum number of hours per week:** 40

**Potential fluctuation in hours per week:**

During holidays there will be more work as our resorts are busier. Peak times center around holidays like Memorial Day, 4th of July, Labor Day.

**Average number of hours per week reached by last year's seasonal employees:** 32

**Overtime Policy:**

Yes, paid after 40 hours

**Job-Specific Benefits:**

Ski pass/Summer Activities pass for duration of employment, food & beverage and retail/rental , lodging discounts. Discounted shuttle to/from Denver Intl. Airport.

## JOB REQUIREMENTS

**English Level required:**



**Upper-Intermediate**

**Required to be 21+:** No

**Previous Experience required:** No

**Qualifications & Conditions**

*Lifting*

*Lifting requirement: 50lbs/22kgs*

*Description:*

*Moving around equipment dependent on activity*

*Standing for entire shift*

*Handling cleaning chemicals*

*Working outdoors*

*Working under direct sunlight*

**Job Training required:** Yes

*Length of job training:*

*1 week, ongoing*

*Hours per week during training period: 32*

*Different wage during training period: No*

*Start on specific day of the week: No*

*Training requirements:*

*Manager provides training.*

**Need to wear uniform:** Yes

*Uniform Policy:*

*Certain positions require employees to wear a uniform while working. Employees are expected to wear uniforms in the appropriate manner. Nametags must be worn and jackets zipped up to above nametag level. All hats, where permitted, must be worn facing forward. Please access our employee guide for more information - <http://www.insideepic.com/employee-guides>*

*Cost of uniform: \$0*

*Uniform laundry: Participant responsibility*

**Dress Code:** Yes

*Description:*

*Please see section entitled Presentation/Uniforms <http://www.insideepic.com/employee-guides>*

## CULTURAL OPPORTUNITIES

### **Types of Cultural Opportunities:**

*Company Parties, Holiday Events, Potlucks or Dinners, Will provide information about Events, Local Resources, Attractions/Sites, Local Community*

### **Additional Details about Cultural Offerings:**

*Employer hosts employee parties and department parties throughout the summer.*

### **Local Cultural Offering:**

*In Rocky Mountains you'll find countless outdoor adventures waiting for you. In summer, you can head out on the world-renowned mountain to hike, bike, camp and much more! Concerts/festivals/art shows in Vail!*

## HOUSING AND TRANSPORTATION

**Housing Provided:** *Conditional. Housing is provided first come, first served.*

### **Employer-owned or employer-arranged housing description:**

*Employee housing is limited, we cannot guarantee employee housing, it is on first-come, first-serve basis. We always advise you to look for your own housing. Employee Housing cost varies - it can be \$375 - 600/month, depending on the building. Most locations & housing placements will be shared bedroom options. Our dorms are equipped with beds, dressers many of them are equipped with kitchens or kitchenettes (your housing office will specify). You might need to bring pillow, blanket, linens. Housing is within walking distance to your workplace. We do not offer co-ed dorms, you can check with the housing office if they are able to accommodate friends together. After you are hired with Vail Resorts - you will receive instructions on how to apply for housing, if it is available.*

**Lease Agreement:** *Yes*

### **Onsite Amenities:**

*WiFi: Yes*

*Description:*

*Wifi varies.*

*Phone Service: Yes*

*Description:*

*Yes, in the manager's office and/or in the housing office there is a phone participants can use for these situations.*

*Kitchen facilities: Yes*

*Description:*

*Kitchens and kitchenettes vary depending on the building. Not all buildings are equipped with kitchens.*

*Laundry facilities: Yes*

*Description:*

*Either on site, or close by in town.*

### **Occupancy Requirements for Provided Housing:**

*Minimum Occupancy Per Room: 2*

*Maximum Occupancy Per Room: 4*

*Suggested Occupancy Per Room: 2 - 4*

*Rooming Arrangement Description:*

*We do not offer co-ed housing, but you are welcome to check with the housing office if they can accommodate friends together.*

***Provided Housing Cost:***

*Required to Pay for Provided Housing: Yes*

*Cost per Week: \$150*

*Housing Cost Deducted from Paychecks: No*

*Description:*

*The housing team will set send you the instructions on how to pay for deposit and your monthly rent via the StarRez system.*

*Utilities Costs: No*

*Housing Deposit: Yes*

*Cost: \$300*

*Description:*

*\$300. After you are hired, the housing office will let you know how to secure employee housing and details on how to pay for deposit and rent. \$250 is refundable, exceptions apply and \$50 is a non-refundable administrative fee.*

*Housing Deposit Refundable: Yes*

*Conditions for Deposit Refund:*

*\$250 is refundable, exceptions apply and \$50 is a non-refundable administrative fee.*

*Details About Deposit Refund:*

*The housing office will inform you of the refund process. You will submit a case to them via EpicEmployee.*

***Transportation to Worksite:***

*Walking Commute Time*

*Estimated commute time: Under 15 minutes*

*Description: Walking distance through the village*

*Biking*

*Estimated commute time: Under 15 minutes*

*Bicycles are provided free of charge: No*

*Bicycles are not provided: Yes*

*Bicycles are available to rent: No*

*Estimated cost: \$*

*Description: You would have to rent/buy a bike. There are biking trails throughout the town.*

*Local Bus, Subway or Train*

*Estimated commute time: 15 to 30 minutes*

Estimated cost: \$0

Description: Free in-town bus system with a regular schedule.

## ARRIVAL INFORMATION

### **Arrival Instructions:**

The best and easiest way for employees to get to Vail is to fly in to Denver International Airport (DIA) and then take an Epic Mountain Express shuttle to Vail from DIA. Pick up is at DIA and drop off at Employee housing. You should be able to get an employee discount (35-50%) - <https://www.epicmountainexpress.com/>

There is an alternative form of transportation (no discounts for Vail Resorts employees) - Bustang: <https://ridebustang.com/>

### **Suggested Arrival Airport:**

Denver International Airport, DEN, Over 50 miles

Eagle Airport, EGE, Less than 50 miles

**Estimated cost of transportation to worksite from suggested airports: \$50 to \$75**

### **If arriving after regular hours:**

### **Suggested After-Hours Accommodation:**

Econo Lodge Denver Airport

15900 E 40th Ave

Aurora , Colorado 80011

<https://www.choicehotels.com/colorado/aurora/econo-lodge-hotels/co735>

(303) 373-1616

\$75 to \$100

## TRAINING AND ONBOARDING

### **Pre-Arrival Onboarding:**

### **Social Security Number:**

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

**IMPORTANT:** Prior to applying for your Social Security Number in the US, you must obtain an accurate MAILING address to provide to the Social Security office. It must be an address where you can receive mail, not a physical address. This may be your mailing address or a mailing address you have received from your Manager. If you do not provide a mailing address, you will not receive the SSN card. It is a condition of employment to provide your SSN to your employer. You will also need your SSN to complete your tax return once you have returned to your home country. Take a day and go from Vail to Denver, get your Social Security Number and spend the day sightseeing downtown Denver! The Greyhound station in Denver is only 11 minutes walking to the US Social Security Office. The address is: 1500 Champa St #200, Denver, CO 80202 Hours: Monday-Friday 9am-4pm Closed: Saturday & Sunday

*Nearest SSA Office: Glenwood Springs , Colorado , Over 50 miles*

**Other:**

*Wage Payment Schedule:*

*Every two weeks*

*Meal Plan: Not available*

*Provide Certificates/Performance Evaluations: Yes*

*Hire in Groups:*

*Grooming Requirements:*

*You must maintain a professional appearance at all times. Hair should be clean, professional and kept back from the face. Facial Hair: Beards, goatees, sideburns and mustaches are allowed up to ¾" length maximum. Piercings: One small nose stud is allowed. Up to two earrings or one solid gauge up to ½" maximum in each ear is allowed. Employees may have visible tattoos, except in the face and neck area, that are not offensive.*

*Second Job Availability: Yes, likely*

*Applicable Company Policies:*

*To view all company policies, please review our employee handbook. You can view the Vail employee handbook by clicking on Colorado <http://www.insideepic.com/employee-guides>*

## COMMUNITY AMENITIES

***Walking Distance from Worksite:***

*Food Market, Shopping Mall, Bank, Restaurants, Fitness Center, Internet Cafe*

***Walking Distance from Housing:***

*Food Market, Shopping Mall, Bank, Restaurants, Fitness Center, Internet Cafe*

***In Town, Requires Transportation:***

*Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library*