



WORK & TRAVEL USA

## Forever Resorts The Lodge at Bryce Canyon - Front of House

### HOST INFORMATION

#### **Company Description:**

***Join our Team at The Lodge at Bryce Canyon and experience the opportunity to work, live, and play in one of the most beautiful places on earth: Bryce Canyon National Park in the amazing State of Utah!***

*The Lodge at Bryce Canyon offers a rustic 1920s era elegance and we pride ourselves in providing friendly and knowledgeable guest services. The lodge is located inside the Bryce Canyon National Park and is a National Historic Landmark. The Lodge features unique accommodations ideally located a short walking distance from the Canyon's rim and trail heads, Visitors flock to Bryce from all over the world!*

*Are you looking for an adventure with a challenging team-work oriented job, employer provided meals and housing, in a quiet natural setting, with spectacular sunrises and sunsets to see, and miles of trails to hike? On your time off, you may join in our trips to other National Parks and Monuments or to go shopping. Participate in many other recreational and cultural opportunities as well!*

*Employee discounts are offered in the Gift Shop, General Store, and Dining Room. We provide housing and 3 meals per day for \$91 per week.*

**Host Website:** <https://www.brycecanyonforever.com/>

**Site of Activity:** Forever Resorts The Lodge at Bryce Canyon

**Parent Account Name:** Forever Resorts

**Host Address:** 1 Lodge Way Highway 63 , PO Box 640041 , Bryce , Utah , 84764

**Nearest Major City:** Las Vegas , Nevada , Over 50 miles away

### PLACEMENT INFORMATION

#### **Job Description:**

*Students hired as Front of House Worker will be responsible for a variety of different tasks and assigned to a particular position upon arrival. Students must be flexible because they may be asked to change positions during their work period. Positions include, but are not limited to, Dining Room Host, Server Assistant, Guest Service Agent, Retail Agent, and Pizzeria Attendant.*

*The hourly wage for each position varies and students will be paid accordingly to the position that they are working.*

*All positions make \$10.00 per hour, except:*

*Server Assistant \$7.00/hr plus tips*

*Pizzeria Attendant: \$8.00/hr plus tips*

*Dining Room Host duties include but are not limited to:*

- Ensure that all guests are welcomed and seated*
- Monitoring the guest waiting list*
- Utilize the pager system to determine seating order*
- Answer the Dining Room telephone*

*Server Assistant duties include but are not limited to:*

- Maintain the cleanliness of the assigned dining room section*
- Clearing and resetting tables*
- Clean plates off, dispose of waste, prep for dishwashing*
- Restock stations with clean dishes, utensils, linen and glassware*
- Communicate with the Dining Room Host and Servers to ensure guest satisfaction.*

*Pizzeria Attendant responsibilities include, but are not limited to:*

- Clearing and resetting tables*
- Taking orders at the counter*
- Become familiar with U.S. currency/Cash handling*
- Prepping food items for the daily services*
- Provide an exceptional guest experience*
- Follow health and safety codes*
- Completing daily side-work as assigned*

*Camper Store/Gift Shop Retail Associate duties include, but are not limited to:*

- Performs cashiering functions/cash handling/cash register duties*
- Maintains stock and cleanliness in store*
- Prepare hot and cold food items at camper store*
- Maintain cleanliness of public showers/ restrooms at camper store*

*Guest Service Agent duties include, but are not limited to:*

- Greets and assists guests*
- Check guests in and out*
- Perform cashiering functions/cash handling/cash register duties*

**Typical Schedule:**

*Work schedules are determined by department supervisors based on business needs. Hours assigned may vary. Hours are not guaranteed. A typical workweek ranges from 32-48 hrs. 40 weeks are typical.*

**Drug Test required:** Yes

## COMPENSATION

**Hourly Wage:** \$14

**Eligible for Tips:** Yes

Server Asst. \$9.80 + tips Host - \$14 Cashiering- \$14

**Estimated weekly wages including tips:** \$560

**Bonus:** No

*\* All figures above are pre-tax*

**Estimated average number of hours per week:** 40

**Estimated minimum number of hours per week:** 32

**Estimated maximum number of hours per week:** 48

**Potential fluctuation in hours per week:**

Hours may vary based on business needs.

**Average number of hours per week reached by last year's seasonal employees:** 40

## JOB REQUIREMENTS

**English Level required:**



**Upper-Intermediate**

**Required to be 21+:** No

**Previous Experience required:** No

**Qualifications & Conditions**

Standing for entire shift

**Job Training required:** Yes

Length of job training:

1 week

Hours per week during training period: 38

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

**Need to wear uniform:** Yes

Uniform Policy:

SA's / Pizzeria Attendants: Black polo shirts, black pants, black belt, black slip resistant shoes. Gift Shop Attendant: White Polo Shirt, Black Pants Camper Store: White Polo, Khaki pants Guest Service Agent: Long Sleeve White button down shirt, black pants. All students must bring black slip resistant shoes. It is your responsibility to show up for work with the required uniform. You will not be allowed to work if you do not meet the uniform requirements.

Cost of uniform: \$0

*Uniform laundry: Participant responsibility*

**Dress Code:** Yes

*Description:*

*Employees must practice good hygiene. Extremes in clothing, hairstyle, or appearance, such as extra body piercing are not allowed. Hairstyles must be neat and well groomed at all times and of natural color. Mustaches must be kept close-cropped and neat. Beards must be established before the time you arrive-cannot be excessive in length. Any jewelry worn by employees on the job must be conservative and appropriate to working attire. Employees may wear one pair of earrings in the ears only.*

## CULTURAL OPPORTUNITIES

### **Types of Cultural Opportunities:**

*Shopping Trips, Movie or Game Nights, Karaoke Nights or Talent Shows, Holiday Events, Company Parties, Trips to Nearby/Major Attractions, Potlucks or Dinners, Panguitch Quilt Fair, Ruby's Rodeo, Fireworks display*

### **Additional Details about Cultural Offerings:**

*We offer trips to other nearby National Parks and Monuments, such as Zion National Park, Grand Canyon National Park and Grand Staircase- Escalante National Monument.*

### **Local Cultural Offering:**

*Other recreational activities include karaoke, horseback riding, rodeo, Fourth of July and other celebrations/festivals, swimming, hiking, etc. Regular shopping trips are scheduled to the Cedar City, UT.*

## HOUSING AND TRANSPORTATION

**Housing Provided:** Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. Required to stay.

### **Employer-owned or employer-arranged housing description:**

*In one dorm area, all Non-Supervisory staff will share a room and bath with two to four roommates. Share the bathroom with "Suite Mates" another room opposite of the bathroom(2-4). The other dorm area is all male and has a common shower area and bathroom area. The rooms have 2 total roommates. Employees are encouraged to bring personal bedding and bath linens where possible, but some are available. Employees are responsible for their conduct and cleanliness in employee housing. Dorm rooms are subject to regular inspections to ensure compliance. No cooking facilities in these dorm rooms. NO SMOKING IN DORMS(SEE SMOKING POLICY), Night Security is available and patrols regularly. There is a common Recreation room with a common TV. In the recreation room there is a small free weight gym. Housing has no air conditioning, but conditions are such that they are usually not needed. Personal fans are allowed.*

**Lease Agreement:** No

### **Onsite Amenities:**

*WiFi:* Yes

*Description:*

*Internet is available, but not for gaming or excessive streaming. Most employees are able to check email and complete basic web tasks.*

*Phone Service:* Yes

*Description:*

*Landline phones to contact CIEE are available in the Human Resource Office. Wi-Fi calling has been possible.*

*Kitchen facilities: No*

*Description:*

*There are no cooking facilities inside employee dorm rooms. Meals are served in Employee Dining Room (EDR) at a cost of \$9/day.*

*Laundry facilities: Yes*

*Description:*

*A laundry facility is provided at no cost to employees in the dorm area. Please bring your own laundry detergent.*

**Occupancy Requirements for Provided Housing:**

*Minimum Occupancy Per Room: 1*

*Maximum Occupancy Per Room: 4*

*Suggested Occupancy Per Room: 1 - 4*

*Rooming Arrangement Description:*

*Dorm buildings have rooms for both male and female employees, but actual rooms and the shared bathrooms are single gender. It is possible to share a room with a friend or friends, but not guaranteed. Make this request as soon as you arrive! Employee Housing is walking distance to the Lodge. The cost for housing is \$4/day- when combined with the meal cost of \$9/day- a total of \$13/day is paid for employee Room & Board.*

**Provided Housing Cost:**

*Required to Pay for Provided Housing: Yes*

*Cost per Week: \$91*

*Housing Cost Deducted from Paychecks: Yes*

*Utilities Costs: No*

*Housing Deposit: Yes*

*Cost: \$100*

*Description:*

*A fully refundable \$100 Housing Deposit is due upon arrival and collected by payroll deduction.*

*Housing Deposit Refundable: Yes*

*Conditions for Deposit Refund:*

*Your Housing Deposit is returned to you if your room is completely cleaned, is free of personal belongings or trash, has not been damaged, and you return your room key.*

*Details About Deposit Refund:*

*The Housing Deposit is collected in the form of payroll deduction and returnable to employees students on their final paycheck as long as the above conditions are met.*

**Transportation to Worksite:**

*Walking Commute Time*

*Estimated commute time: Under 15 minutes*

*Description: Housing is within walking distance of the Lodge.*

### *Biking*

*Estimated commute time: Under 15 minutes*

*Bicycles are provided free of charge: No*

*Bicycles are not provided: Yes*

*Bicycles are available to rent: No*

*Estimated cost: \$*

*Description: No real traffic concerns.*

## ARRIVAL INFORMATION

### **Arrival Instructions:**

*To get to Bryce Canyon from the closest airports (Las Vegas or Salt Lake City), schedule a shuttle or bus ride to Cedar City, Utah. Possible services are Greyhound Bus at [www.greyhound.com](http://www.greyhound.com) or [stgshuttle.com](http://stgshuttle.com) or [saltlakeexpress.com](http://saltlakeexpress.com). Arrivals to Cedar City by bus or shuttle **must be on a Tuesday or Thursday between 11am and 1:30 pm.***

*We pick you up in Cedar City and bring you to Bryce Canyon free of charge and this must be arranged in advance with the Human Resources team. Contact them by e-mail at one of the following: [tconry@brycecanyonforever.com](mailto:tconry@brycecanyonforever.com) or [roallen@brycecanyonforever.com](mailto:roallen@brycecanyonforever.com). They may also be reached by phone at (435) 834-8714 or 8721.*

### **Suggested Arrival Airport:**

*Las Vegas, LAS, Over 50 miles*

*Salt Lake City, SLC, Over 50 miles*

**Estimated cost of transportation to worksite from suggested airports: \$50 to \$75**

### **If arriving after regular hours:**

### **Suggested After-Hours Accommodation:**

*Super 8*

*145 N 1550 W*

*Cedar City, Utah 87420*

*<https://www.wyndhamhotels.com/super-8/cedar-city-utah/super-8-cedar-city/overview>*

*(435)572-4557*

*\$50 to \$75*

*Motel 6*

*1620 W 200 N*

*Cedar City, Utah 84721*

*<https://www.motel6.com/en/motels.ut.cedar-city.4041.html>*

*(435)586-9200*

*\$50 to \$75*

## TRAINING AND ONBOARDING

***Pre-Arrival Onboarding:***

***Social Security Number:***

*Require participants to apply for SSN before arrival at worksite: No*

*Details about how to apply for Social Security Number:*

*Our Human Resources Team will provide you with assistance to apply for a Social Security number and card. Transportation to the Social Security Office will be arranged shortly (within two weeks) after arrival at Bryce.*

*Nearest SSA Office: Cedar City , Utah , Over 50 miles*

***Other:***

*Wage Payment Schedule:*

*Pay periods are bi-weekly. Direct Deposit into a bank account is available and strongly recommended. Trips to a local bank to cash checks are provided on pay days.*

*Meal Plan: Mandatory*

*Estimated Cost Per Day: \$9*

*Meal Plan Description:*

*Three cafeteria style meals are prepared daily and served in the Employee Dining Room (EDR). A salad bar is available for lunch and dinner. Snacks and beverages are provided throughout the day.*

*Provide Certificates/Performance Evaluations: Yes*

*Hire in Groups:*

*Grooming Requirements:*

*Employees must practice good hygiene daily. Extremes in clothing, hairstyle, and piercings are not allowed while working. Hairstyles must be neat, well-groomed and of natural color. Beards should be neat and trimmed. Tattoos must not be offensive and covered if visible. Jewelry worn on the job must be minimal, in good taste, and appropriate for work attire. See your manager for further guidance.*

*Second Job Availability: No, unlikely*

*Applicable Company Policies:*

*All employees are expected to comply with all lawful rules of conduct established by the Company and to perform all lawfully assigned duties in a manner that is acceptable to the Company.*

***Flexibility is a must- your job assignment, duties and/or schedule may change. And, in the past, employees were able to take on secondary jobs within the Bryce operation if they wished to do so.***

*The elevation of The Lodge at Bryce Canyon is around 8000 feet and the climate is very dry. It is important to drink plenty of water before and after your arrival and to take it easy for the first few days you are here until you are fully adjusted to the altitude.*

*Smoking is not permitted inside of any of our buildings nor within 25 feet of a building.*

*Cell service is available, but not in all areas. The large US cell providers (AT&T, Verizon, T-Mobile) offer the best reception. Internet is provided.*

## COMMUNITY AMENITIES

***Walking Distance from Worksite:***

*Restaurants, Fitness Center*

***Walking Distance from Housing:***

*Restaurants, Fitness Center*

***In Town, Requires Transportation:***

*Food Market, Shopping Mall, Post Office, Bank, Restaurants, Public Library*

***Unavailable:***

*Internet Cafe*