



Aramark South Lake Powell - Host/Hostess

HOST INFORMATION

Company Description:

Aramark is a leader in professional services, providing award-winning food services, facilities management, and uniform and career apparel to health care institutions, universities and school districts, stadiums and arenas, and businesses around the world. Aramark has approximately 255,000 employees serving clients in 22 countries. To learn more about Aramark, visit www.aramark.com. Are you looking for a memorable summer? Do you want to have the best summer work experience & make some great new friends? If you said "YES!", then Lake Powell Resorts & Marinas is the place for you! Lake Powell is the second largest man-made lake in the US. Wahweap Marina located near Page, Arizona, is the largest marina on Lake Powell. Outside of work, YOU are the one on vacation. Not only can you water-ski, wakeboard, go tubing, rent boats, camp and explore the canyons and parks of the Grand Circle your entire summer, you can do so at a cost that won't hurt your piggy bank. Partaking in these summer adventures with strangers you now call friends is the greatest reward of our employment.

Host Website: <https://www.lakepowell.com>

Site of Activity: Aramark South Lake Powell

Parent Account Name: Aramark Leisure

Host Address: 100 Lakeshore Drive , PO Box 1597 , Page , Arizona , 86040

Nearest Major City: Flagstaff , Arizona , Over 50 miles away

PLACEMENT INFORMATION

Job Description:

The Host/Hostess is responsible for greeting and seating guests. The Host/Hostess should provide general customer service within the dining establishment as well as escalate and/or resolve any issues as necessary to ensure guest satisfaction.

Essential Functions:

- Greets guests as they arrive seat them accordingly ensuring the optimum use of tables
- Ensures any special needs or requests for diners are accommodated and arranged
- Maintains the appearance and cleanliness of the front-of-house environment
- Escalates any customer needs or concerns as necessary
- Works closely with the kitchen staff and servers optimizing communication to ensure efficient operations
- Maintains excellent customer service and a positive attitude toward guests, customers, clients, co-workers, etc.
- Adheres to Aramark safety policies and procedures including proper food safety and sanitation
- Moderate to heavy cleaning activities to maintain the space will be required. some cleaning activities may involve bending, squatting, and/or the use of chemicals
- Other duties and tasks as assigned by the manager

Typical Schedule:

8-hour shifts may be scheduled any day of the week and between the hours of 6:00 a.m. and 9:00 p.m.

Seasonal changes to job duties or available hours: Yes

Weekly hours will be different due to changes in the operating season

Drug Test required: No

COMPENSATION

Hourly Wage: \$14

Eligible for Tips: No

Estimated weekly wages including tips: \$384

Bonus: Yes

End of season bonus is \$150. WAT students must complete fully their contract and agreed upon work dates to be eligible for the bonus.

* All figures above are pre-tax

Estimated average number of hours per week: 32

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 40

Potential fluctuation in hours per week:

Hours may vary based upon the staffing level and business needs.

Average number of hours per week reached by last year's seasonal employees: 32

Overtime Policy:

Yes, paid after 40 hours

Job-Specific Benefits:

Students may use the employees' only dining room which is open for lunch and dinner. The cost per meal is approximately \$5.00 - 8.00 and may be paid for by way of a payroll deduction.

JOB REQUIREMENTS

English Level required:



Upper-Intermediate

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Lifting

Lifting requirement: 25lbs/11kgs

Description:

Occasional carrying lifting, including overhead

Standing for entire shift

Handling cleaning chemicals

Other qualifications or conditions

Description:

Must be able to obtain food safety certification. Must have excellent customer service skills, as well as excellent communication and interpersonal skills, both written and verbal.

Job Training required: Yes

Length of job training:

Will be determined upon assessment of student's skill level and comprehension.

Hours per week during training period: 32

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

ServSafe, Food Safety

Need to wear uniform: Yes

Uniform Policy:

Students will be issued a uniform by their department on their first date of work. Students must supply their own closed-toe non-slip shoes.

Cost of uniform: \$0

Uniform laundry: Participant responsibility

Dress Code: Yes

Description:

Dress in the appropriate clean, pressed uniform and present a neat and hygienic appearance. Hair must be clean and well groomed. Clean shaven appearance is required unless a beard has previously been grown. Beard length may not exceed 5 cm. Jewelry should be conservative, limited to small items, and in compliance with job related safety standards. Visible body piercing, with the exception of

ears is unacceptable.

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Karaoke Nights or Talent Shows, Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Holiday Events, Trips to Nearby/Major Attractions, Trips to Major City, Shopping Trips, Movie or Game Nights, Company Parties

Additional Details about Cultural Offerings:

Recreation calendars are created with weekly events. Students can visit National Parks, attend movie nights, game nights, wildlife tours, shopping trips, and sports tournaments! Lake Powell Olympics is an annual event where employees compete in fun games, win prizes and enjoy free food and music!

Local Cultural Offering:

Lake Powell offers access to recreation activities not only at the lake but all over the West. Employees receive houseboat and powerboat rental incentives, free kayaks, and access to beaches. Located just a few hours from national parks, you can explore someplace new each weekend.

HOUSING AND TRANSPORTATION

Housing Provided: *Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. Required to stay.*

Employer-owned or employer-arranged housing description:

Dormitory rooms are shared with one other person. Students can bring personal items such as music, books, and special foods but should keep in mind that space is limited in a shared dorm room. If desired they can bring a laptop computer, as limited access to wireless internet is available around property. Employees may also purchase their own mini fridge for use in their dorm room. Housing Address: PO BOX 4690 Page, AZ 86040 Smoking is prohibited inside Employee Housing. Smoking is only allowed in designated areas. At no point in time are Tenants allowed to smoke in guest areas on property or where they may be visible to guests. Designated areas are at least 25 feet from any building entrances, air intake ducts, windows, and/or bay doors. All cigarette butts must be disposed of in the appropriate trash receptacles and not tossed on the ground. It is illegal for any tobacco product (including cigarettes, cigars and e-cigarettes) to be sold to anyone under 21. In accordance with this legislation, Tenants who are 21 years of age may smoke in designated areas. Tenants who are under 21 may neither possess nor use tobacco in the Housing area or on Aramark managed properties. It is illegal for those of legal age to purchase or provide tobacco products for those under the age of 21. Distribution, sale or providing tobacco to minors is expressly prohibited. Failure to follow these guidelines will result in disciplinary actions and possible loss of housing privileges.

Lease Agreement: *Yes*

Onsite Amenities:

WiFi: Yes

Description:

WiFi internet is not available in the dorm rooms. It is only accessible in the Recreation Center or other public areas such as the resort lodge.

Phone Service: Yes

Description:

Students will be able to utilize cell service or use the landline phone in the Human Resources office or in the work department office to contact CIEE.

Kitchen facilities: Yes

Description:

There is a shared kitchen area to use in the Recreation Center.

Laundry facilities: Yes

Description:

Laundry facilities are available in the recreation center. Participants must provide their own laundry detergent.

Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 2

Maximum Occupancy Per Room: 2

Suggested Occupancy Per Room: 2

Rooming Arrangement Description:

Rooms may be co-ed if requested by both participants in advance. Please note that no single housing options are available. To reserve your room or to submit a roommate request please email lphousing@aramark.com as soon as possible, but no later than 2 weeks prior to your arrival. Please note that requests are granted on a first come first serve basis and cannot be guaranteed.

Provided Housing Cost:

Required to Pay for Provided Housing: Yes

Cost per Week: \$32.5

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

Housing Deposit: Yes

Cost: \$120

Description:

A refundable \$120 housing deposit is required by payroll deduction.

Housing Deposit Refundable: Yes

Conditions for Deposit Refund:

Deposit is refundable as long as there is no damage to the room and the room is cleaned upon a scheduled check-out.

Details About Deposit Refund:

Security deposits will be returned by way of payroll deduction. The timing of this return is dependent upon the check out date. Failure to properly check out may result in a loss of deposit.

Transportation to Worksite:

Walking Commute Time

Estimated commute time: Under 15 minutes

Description: Employees can walk down the hill to the resort to access their work site.

Employer-Provided Transportation

Estimated commute time: Under 15 minutes

Employer-Provided Transportation is free of charge

Description: The resort shuttle runs every half hour, starting at 9:00 am. The last resort loop will be at 5:30 pm. Resort transportation outside of these hours is not provided and participants may be required to walk to/from their work site.

ARRIVAL INFORMATION

Arrival Instructions:

All WAT students must arrive in Page, AZ prior to their start date. All start dates are on Thursdays. Aramark will provide shuttle pick-up from the Page airport, on Mondays, Tuesdays, and Wednesdays prior to the start date as needed. The Shuttle will be free for you to ride. Prior sign-up will be required by emailing lphr@aramark.com. Aramark will not provide transportation from any location other than Page.

Air Travel: Travel from your home country to Phoenix, AZ, then book your flight to Page, AZ (PGA) separately for Monday, Tuesday, or Wednesday via the Contour Airlines website. <https://contourairlines.com/en>. If you try to book from your home country to Page, AZ, you will get no results.

Please do not book air travel to Las Vegas, as there is no flight to Page from Las Vegas. We only provide shuttle service from the Page Municipal Airport to our location Lake Powell Resorts and Marinas.

Suggested Arrival Airport:

Page Municipal Airport, PGA, Less than 10 miles

Estimated cost of transportation to worksite from suggested airports: \$0 to \$25

If arriving after regular hours:

Suggested After-Hours Accommodation:

America's Best Value Inn
75 South 7th Avenue
Page, Arizona 86040
\$100 to \$150

Clarion Inn
751 S Navajo Blvd.
Page, Arizona 86040
\$100 to \$150

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: No

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

Lake Powell will schedule weekly trips and provide transportation to the Social Security office approximately 14 days after a student arrives on the property. Students will be scheduled for these trips based on the earliest arrival date and scheduling needs for each department. The Human Resources office will assist students in filling out the application ahead of time.

Nearest SSA Office: Flagstaff, Arizona, Over 50 miles

Other:

Wage Payment Schedule:

Participants are paid bi-weekly and can choose to sign up for a direct deposit or a pay card. Students will receive a paper check until they set up a bank account. We recommend setting up a US bank account prior to arrival in Page.

Meal Plan: Optional

Estimated Cost Per Day: \$13

Meal Plan Description:

Employees may swipe their employee ID cards in the Employee Dining Room as payment for meals. The cost of the meal is then deducted via payroll. Lunch or dinner meals cost approximately \$6-\$7.

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Dress in the appropriate clean and pressed uniform and present a clean and neat appearance. Hair must be clean, combed and well groomed; no extreme styles or colors. No dreadlocks. Clean shaven appearance is required unless a beard has previously been grown. Beard length may not exceed 5cm. Jewelry must be conservative, in good taste, appropriate to working attire, and not conflict with job-related safety standards. Visible body piercing, with the exception of ears, is unacceptable.

Second Job Availability: Yes, likely

Applicable Company Policies:

Students can get a second job in town once they obtain a social security card, however, the scheduling of associates will not be based around a second job. Second jobs will only be found off property and free shuttle services will not be provided.

Please be aware this area experiences EXTREME HEAT and summer conditions. This includes temperatures up to 110 degrees Fahrenheit (43 degrees Celsius). We do experience sunny days and clear blue skies which allows time to enjoy the lake and the beauty of the surrounding areas.

Additionally, this area is considered remote, there is a taxi service and airport, but these are the only forms of public transportation in the area. Wi-Fi is not available in the dorms and may only be accessed in the Recreation Center or in other public places on property such as the resort.

COMMUNITY AMENITIES

Walking Distance from Housing:

Restaurants, Fitness Center, Internet Cafe

In Town, Requires Transportation:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Public Library