

## Old Forge Enchanted Forest Water Park - Water Ride Operator

### HOST INFORMATION

**Company Description:**

*Enchanted Forest Water Safari is New York Largest Water Theme Park with over 50 rides and attractions, including 33 heated water rides! Our mission is to provide our guests with quality family entertainment that is both affordable and enjoyable for all, with unprecedented value and guest service as our main goals. Our job is to sell fun, and we aim to provide a fun and inclusive working environment for all of our team members!*

*Our water theme park is located in Old Forge, New York which is right in the heart of the Adirondack Mountains - a very popular tourist destination all year round! The scenery is beautiful as we are surrounded by mountains, lakes and nature. The summer temperatures are typically between 70-80 degrees Fahrenheit, however, since we are located in the mountains, it does tend to get cooler at night.*

*We have a variety of fun job opportunities such as Water Ride Operator, Amusement Ride Operator, Food Service, Retail Cashier, Grounds Crew and Facilities Attendant. One of the best perks of our jobs is that you get to spend your time outside interacting with hundreds of guests every day! Every day is different, new and exciting!*

**Host Website:** <https://www.watersafari.com/>

**Site of Activity:** Old Forge Enchanted Forest Water Park

**Parent Account Name:** Old Forge Properties

**Host Address:** 3183 State Route 28 Old Forge , New York , 13420

**Nearest Major City:** Utica , New York , Over 50 miles away

### PLACEMENT INFORMATION

**Job Description:**

*Water Ride Operators ensure the safe, efficient & courteous operation of our water rides. You are responsible for enforcing safety rules, greeting guests and making their day more enjoyable. You will be trained in how to properly operate water rides & slides as well as monitor shallow pools. Water Ride Operators must know how to swim & be comfortable working outside in all weather conditions.*

*All Water Ride Operators are required to complete a Water Training Course upon arrival. This training course includes shallow water rescue skills, CPR & Basic First Aid. This training is scheduled to take place on June 16th. Other duties may include cleaning your area and assisting with daily operational needs such as providing water and sunscreen to other water employees*

*You must attend an orientation & water training session before you begin work. You must be able to pay attention all the time, follow safety rules, be on time to work and work well with our guests and other workers. Customer service skills and safety are the top priorities.*

*All employees may be asked to fill in at different positions at Water Safari as business needs require. Must be flexible and work when and where you are needed. All positions require team members to assist in keeping the park clean.*

*Please know that during times of slow business, whether or not due to inclement weather, your hours may be reduced. The schedule might change weekly and you must be prepared to work accordingly. You are expected to show up for work on time and not miss shifts. We cannot guarantee that you will get the same schedule/shifts every week. In addition to inclement weather being a reason for hours being reduced, frequent disregard for company policies (I.E. tardiness) can also result in a reduction of hours.*

*SECOND JOBS: Second jobs outside of our companies are allowed, provided they are communicated to us and CIEE and get approved. HOWEVER, your second job is your second priority. YOU MUST SCHEDULE YOUR SECOND JOB AROUND YOUR JOB(S) WITH US. WE WILL NOT CHANGE YOUR SCHEDULE TO ACCOMMODATE YOUR SECOND JOB. If you are approved through CIEE for a second job within our companies, please note that it's possible that your hours will get reduced (before they are reduced for someone who has that position as their first job). This is NOT always the case, but could happen for reasons such as inclement weather, slow business or frequent disregard for company policies (I.E. constant attendance issues).*

*Please note that our dates are firm. Please do not accept any of our offers if you intend on leaving before Labor Day, the 4th of September 2023.*

**Typical Schedule:**

*Shift start times will vary between 10am - 10:30am. Shifts will typically end at park closing (as late as 6:30pm). Scheduled days will vary each week.*

**Seasonal changes to job duties or available hours:** Yes

*Students will get the most hours in July & August. Students will get the least amount of hours in June & September. May be asked to work in other areas when/if needed.*

**Drug Test required:** No

## COMPENSATION

**Hourly Wage:** \$14.2

**Eligible for Tips:** No

**Estimated weekly wages including tips:** \$455

**Bonus:** No

\* All figures above are pre-tax

**Estimated average number of hours per week:** 32

**Estimated minimum number of hours per week:** 32

**Estimated maximum number of hours per week:** 40

**Potential fluctuation in hours per week:**

Please know that during times of slow business, whether or not due to inclement weather, your hours may be reduced. The schedule might change weekly and you must be prepared to work accordingly.

**Average number of hours per week reached by last year's seasonal employees:** 32

**Overtime Policy:**

Yes, paid after 40 hours

**Job-Specific Benefits:**

Team Members will receive a discount in both our gift shops and food stands.

## JOB REQUIREMENTS

**English Level required:**



**Upper-Intermediate**

**Required to be 21+:** No

**Previous Experience required:** No

**Qualifications & Conditions**

Swimming

**Description:**

All Water Ride Operators are required to complete a Water Training Course upon arrival. This training course includes shallow water rescue skills, CPR & Basic First Aid. This training is scheduled to take place on June 12th or 13th. A portion of the class may be completed online (email instructions will be sent to you)

Lifting

Lifting requirement: 50lbs/22kgs

**Description:**

Employees may be required to lift, push, pull or carry objects up to 50lbs on a repeated basis.

Standing for entire shift

Handling cleaning chemicals

Working outdoors

Working under direct sunlight

Other qualifications or conditions

**Description:**

You will be working outdoors - rain or sunshine, standing all day. You will be doing repetitive tasks. You must be able to pay attention and focus on safety all day. You will have a high level of customer contact, including interaction with small children. All employees will perform physical activities that require moving one's whole body such as lifting, balancing, climbing, and stooping or bending. These activities also require considerable use of the arms, back and legs. Employees may be required to lift, push, pull or carry objects up to 50lbs on a repeated basis. They must be able to work with cleaning agents and chemicals. By accepting this position, employee is confirming that he/she is able to safely perform the essential functions of the job. Use of cell phones, iPods and iPads (or similar devices) are strictly prohibited during work hours. Improper use of these devices during work hours could result in termination of employment.

**Job Training required:** Yes

Length of job training:

Continuous training will be provided on the job.

Hours per week during training period: 30

Different wage during training period: No

Start on specific day of the week: Yes

Monday  
Tuesday

Training requirements:

You must attend an orientation/training session before you begin work (this will take place on the 14th and/or 15th of June and you will be compensated for your time). You must be able to pay attention all the time, follow safety rules, be on time to work and work well with our guests and other workers. Customer service skills and safety are the top priorities.

**Need to wear uniform:** Yes

Uniform Policy:

Employer will provide 2 uniform shirts. Students may wear sneakers or sandals - please be sure that they are comfortable to stand in. Students must wear plain beige or plain navy/dark blue shorts or pants (no designs, logos or emblems, absolutely no denim). Be prepared to work outside in all weather conditions so plan on dressing appropriately. A solid navy blue, black or gray sweatshirt or jacket may be worn when weather permits. We recommend that you wear a belt and a watch.

Cost of uniform: \$0

Uniform laundry: Participant responsibility

**Dress Code:** Yes

Description:

You are representing our business therefore we need you to look professional. Uniforms must be clean and presentable, shirts must be tucked in. Team Members are responsible for washing their own uniforms. Team members must shower daily to be clean and presentable. No extreme facial piercings, no offensive visible tattoos. No unnatural hair colors or styles. Use of antiperspirant/deodorant is strongly encouraged.

## CULTURAL OPPORTUNITIES

**Types of Cultural Opportunities:**

Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Trips to Nearby/Major Attractions, Trips to Major City, Shopping Trips, Company Parties

**Additional Details about Cultural Offerings:**

Culturaltrips vary by the year and are subject to change. Past options include:

- Destiny USA Mall & Entertainment Center
- Waterloo Outlet Mall
- Niagara Falls

**Local Cultural Offering:**

Old Forge is a small town, but with a lot to do!

We are located on the Fulton Chain of Lakes, a popular location for swimming and boating. There are town celebrations for both the 4th of July and Labor Day weekend, including fireworks, raffles & a craft fair.

## HOUSING AND TRANSPORTATION

**Housing Provided:** Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. Required to stay.

**Employer-owned or employer-arranged housing description:**

Employee housing is shared/dorm-style housing with 12-14 students per house, and 2-3 students per bedroom. All students are provided with bed linens and a starting supply of paper products and cleaning supplies. Houses are fully furnished and have a living room/common area, shared bathrooms, and a full kitchen with stove/oven, microwave, refrigerator, plates, pots/pans and utensils. All houses have cable TV and WiFi. Housing rent is deducted from your paycheck weekly. A \$310 refundable deposit is due upon move in (cash/American currency only). You will receive your deposit back upon check-out provided that you have worked out your contract, nothing is broken or damaged, the house is clean, and all conditions of the housing agreement are met.

**Lease Agreement:** Yes

**Onsite Amenities:**

WiFi: Yes

Description:

Free WiFi is available in all employee housing.

Phone Service: Yes

Description:

Most large cell phone carriers have cellular service in our area. Students are also able to use a landline phone in the Water Safari office during operating hours.

Kitchen facilities: Yes

Description:

All houses have full kitchens.

Laundry facilities: Yes

Description:

Houses have coin-operated washers and dryers.

**Occupancy Requirements for Provided Housing:**

Minimum Occupancy Per Room: 2

Maximum Occupancy Per Room: 3

Suggested Occupancy Per Room: 2 - 3

Rooming Arrangement Description:

All houses are co-ed. Bedrooms will NOT be co-ed unless specifically requested by the two students.

**Provided Housing Cost:**

Required to Pay for Provided Housing: Yes

Cost per Week: \$78

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

Housing Deposit: Yes

Cost: \$310

Description:

A refundable \$310 housing deposit must be paid upon check-in. We can only accept cash/American currency. No credit cards accepted for this.

Housing Deposit Refundable: Yes

Conditions for Deposit Refund:

The housing deposit is refundable upon check out if you have worked through your contracted end date, nothing is broken/damaged and all conditions of the housing agreement are met. If you lose your housing key, there will be a \$10 key replacement fee deducted from your check.

Details About Deposit Refund:

Your deposit will be returned as you check out of your house (when you are leaving Old Forge) in cash.

**Transportation to Worksite:**

Walking Commute Time

Estimated commute time: Under 15 minutes

Description: Housing is located on site.

## ARRIVAL INFORMATION

**Arrival Instructions:**

**Please read below carefully to view acceptable travel dates and times. You will receive a welcome e-mail upon hiring that will have a link to a Google Document. All travel information must be entered into that Google Document by the deadline that is given in the e-mail.**

Please note, there is NO PUBLIC TRANSPORTATION into our out of Old Forge. We will provide transportation from the Airport or Train/Bus Station to Old Forge. Once we have everyone's arrival information, we will send you an e-mail to let you know what time our driver will pick you up.

**Acceptable Arrival Dates:**

- Thursday June 8th between 8am - 4pm
- Friday June 9th between 8am - 4pm
- Saturday June 10th 8am - 4pm

All students must arrive by Saturday June 10th and attend mandatory training on Monday June 12th and/or Tuesday June 13th.

We are only able to provide transportation to Old Forge on the above dates and times. DO NOT arrive on Sunday June 11th - we will not be able to provide transportation on that date. If you arrive after 4pm, you will need to stay at a hotel at your own expense and we will pick you up the next day.

**Where to Arrive:**

You can arrive at one of the following locations:

1. Syracuse Hancock International Airport (SYR) - 1000 Col Eileen Collins Blvd, Syracuse, NY 13212
2. William F. Walsh Regional Transportation Center Syracuse—131 Alliance Bank Parkway, Syracuse, NY 13208 (Train/Bus Station)
3. Utica Union Station—321 Main St, Utica, NY 13501 (Train/Bus Station)

**If you fly into NYC (JFK Airport), you will need to take a train or bus to Syracuse, NY or Utica, NY. We ONLY will transport from Syracuse or Utica. We will NOT transport from Albany or NYC.**

Syracuse, NY is about 2 hours from Old Forge and Utica, NY is about 1 hour from Old Forge. We recommend arriving to Utica, NY as it is closest to our location.

Within the first couple of weeks, we will coordinate trips to Utica, NY so that you can go to the Social Security office.

**Departure Information:**

Acceptable Departure Dates:

- Wednesday September 6th between 8am - 4pm
- Thursday September 7th between 8am - 4pm
- Friday September 8th between 8am - 2pm

All students must leave housing by Friday September 8th, no later than 2pm. (Unless you have been hired to work later into September) Do not plan your departure for Tuesday September 5th as your final paycheck WILL NOT be ready. The first week of September is typically the best time to schedule cultural trips, therefore, most students prefer to leave later in the week.

Aside from training, your first official day of work will be on or about June 15th and your last day of work will be September 5th. (Unless you have specifically been hired to start earlier, or end later). Please do not accept a position with our company if you cannot work these dates.

**Suggested Arrival Airport:**

Syracuse Hancock International Airport, SYR, Over 50 miles

**Estimated cost of transportation to worksite from suggested airports: \$0 to \$25**

**If arriving after regular hours:**

**Suggested After-Hours Accommodation:**

Days Inn  
150 North Genesee Street  
Utica, New York 13502  
<https://www.wyndhamhotels.com/days-inn/utica-new-york/days-inn-utica/overview>  
315-797-8743  
\$75 to \$100

Super 8 Motel  
421 7th North Street  
Liverpool, New York 13088  
[https://www.wyndhamhotels.com/hotels/liverpool-new-york?brand\\_id=SE&tel=8005360719&iata=00093763&id=PS:SE:20180916:GGL:TM:SEUS:Exact\\_Liverpool\\_MC&gclid=EA1aIQobChMIwzFqozd5A1VwkPTCh1K\\_QT0EAAYAAEgIguFD\\_BwE&gclidsrc=aw.ds](https://www.wyndhamhotels.com/hotels/liverpool-new-york?brand_id=SE&tel=8005360719&iata=00093763&id=PS:SE:20180916:GGL:TM:SEUS:Exact_Liverpool_MC&gclid=EA1aIQobChMIwzFqozd5A1VwkPTCh1K_QT0EAAYAAEgIguFD_BwE&gclidsrc=aw.ds)  
315-451-8888  
\$75 to \$100

Syracuse Days Inn  
6609 Thompson Road  
Syracuse, New York 13206  
<https://www.wyndhamhotels.com/days-inn/syracuse-new-york/days-inn-syracuse/overview>  
\$75 to \$100

## TRAINING AND ONBOARDING

**Pre-Arrival Onboarding:** No

**Social Security Number:**

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

We will send you a social security application that we will ask you to complete before you arrive. After you arrive, we will coordinate trips to the social security office.

Nearest SSA Office: Utica , New York , Over 50 miles

**Other:**

**Wage Payment Schedule:**

Pay day is weekly - every Friday. You can choose to receive a paper check or direct deposit to your bank.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

**Grooming Requirements:**

We do not allow offensive visible tattoos, facial piercings, extreme hair cuts or colors (hair must be a natural color - not purple, green, blue, etc.). Please refer to employee handbook upon hiring for more information.

Second Job Availability: Yes, likely

**Applicable Company Policies:**

**Use of Electronics:**

We do not allow the use of cellphones, music players/earbuds/headphones, or any personal electronic devices while in uniform (whether you are working or not).

**Smoking Policy:**

Water Safari Resort is a smoke-free environment. Employees may smoke in the designated Team Member break area. All employee houses are smoke free - students make smoke outside the house, but must pick up all cigarette butts off the ground and use the receptacles provided.

**Time-Off Requests:**

Schedules are posted every Saturday for the upcoming week (Monday through Sunday). All time off requests must be submitted at least 2 weeks in advance to be considered. Although we make every effort to accommodate time off requests, due to the nature of our business, weekend days are often difficult to approve.

**Second Jobs:**

Your first job with us is your priority. We have regular opportunities for second jobs within our company, but the scheduling for your primary position comes first.

**Drug/Alcohol Policy:**

We have a zero tolerance policy for the use of any drugs or alcohol before reporting to work, during work or on company property.

**Uniform Requirements:**

Students are given uniforms shirts upon arrival. You must provide your own shorts or pants that are navy blue or tan/khaki. Shorts must have at least a 3-inch inseam and may not be black, denim or have any logos, stripes, or designs on them. Shirts must be tucked in at all times.

Please refer to employee handbook for more information.

## COMMUNITY AMENITIES

**Walking Distance from Worksite:**

Food Market, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library, Drug Store/Pharmacy

**Walking Distance from Housing:**

Food Market, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library, Drug Store/Pharmacy

**Unavailable:**

Shopping Mall