



The Woo Hoo - Team Member

HOST INFORMATION

Company Description:

At The WooHoo, we make the Jersey Shore's best ice cream daily! We make our ice cream from scratch with all natural and locally sourced ingredients. The WooHoo is about more than just great ice cream-we've also got a full kitchen menu of burgers, fries, sandwiches and so much more! We have a retail shop & production facility in Beach Haven, & we also sell our ice cream to retailers across the state, cater weddings & events, & bring our mobile pop-up ice cream shop to local festivals & fundraiser events

Located in Beach Haven, NJ, The Woo Hoo is located within close distance to both Philadelphia and New York City. Beach Haven is a scenic town along the Jersey Shore that boasts pristine guarded beaches, bay access for water activities, a thriving downtown and cultural activities! Philadelphia, New York, & other major cities are easily accessible via public transportation.

Host Website: <https://thewoohoo.com/>

Site of Activity: The Woo Hoo

Parent Account Name: The Woo Hoo

Host Address: 211 South Bay Avenue Beach Haven , New Jersey , 08008

Nearest Major City: Philadelphia , Pennsylvania , Over 50 miles away

PLACEMENT INFORMATION

Job Description:

ALL TEAM MEMBERS MUST BE ABLE TO TOUCH/HANDLE/WORK WITH PORK, SHELLFISH, & ALL OTHER MENU ITEMS! Review our menu online: <https://thewoohoo.com/kitchen>

We can teach anyone who's smart and willing to work hard to do the job. As a team member you will be required to learn cooking and food prep.

Team members will:

- Take orders, work the register, scoop ice cream and make milkshakes, etc.*
- Cook food to order (all easy stuff, cheeseburgers, french fries, chicken nuggets), follow recipes to prep food and bake desserts.*
- Clean inside and outside dishes.*
- Employees may be asked to perform additional job assignments within the property, as needed. Other duties may be assigned.*
- If proficient, team members may learn how to make ice cream if instructed by manager.*

We spend a lot of time with hands-on training and if you're willing to learn, you will be able to do your position.

Typical Schedule:

Our shop's in-season open hours are 8AM-11PM. We schedule shifts from 6AM to 12AM, occasionally later. Team members must be willing and able to work any shift, including early morning and late night.

Seasonal changes to job duties or available hours: *Yes*

Weekends only until the end of May; open daily June through early September, then back to weekends only. You'll work more hours in July & August, fewer hours in May, June, & September. It evens out.

Drug Test required: *No*

COMPENSATION

Hourly Wage: *\$11.9*

Eligible for Tips: *Yes*

Tips pooled weekly by hours worked. Tips average \$10-\$15 per hour worked. Estimated weekly wage provided below is based on \$20/hr. (bas +tips) at 32 hrs. worked. Employees may work/earn more.

Estimated weekly wages including tips: *\$640*

Bonus: *Yes*

We award mid-season raises & bonuses based on performance. About half our team members earn raises & bonuses each season. Last season 80% of our foreign Team Members we hosted earned mid-season raises

** All figures above are pre-tax*

Estimated average number of hours per week: *32*

Estimated minimum number of hours per week: *16*

Estimated maximum number of hours per week: *60*

Potential fluctuation in hours per week:

During training, fewer scheduled hours. In spring & fall, fewer scheduled hours. Once trained, &/or in July & August, will receive 32-60 weekly hours. Will average at least 32 weekly hours.

Average number of hours per week reached by last year's seasonal employees: *32*

Overtime Policy:

Yes, paid after 40 hours

Job-Specific Benefits:

Shift meal & ice cream every shift you work.

JOB REQUIREMENTS

English Level required:



Upper-Intermediate

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Lifting

Lifting requirement: 25lbs/11kgs

Description:

All workers will perform physical activities that require moving one's whole body, such as lifting, balancing, climbing and stooping or bending.

Standing for entire shift

Handling cleaning chemicals

Other qualifications or conditions

Description:

**ALL TEAM MEMBERS MUST BE ABLE TO TOUCH/HANDLE/WORK WITH PORK, SHELLFISH, & ALL OTHER MENU ITEMS!* Review our menu online: <https://thewoohoo.com/kitchen> ; In addition to kitchen menu items, we sometimes also have pork and shellfish in our ice cream, which you will have to scoop.*

Job Training required: Yes

Length of job training:

Students will train for 1 week & acclimate themselves with conversational English & our procedures

Hours per week during training period: 16

Different wage during training period: Yes

Training wage description:

Training team members do not receive tips. During this period they receive NJ's minimum wage for non-tipped employees: \$12.70 per hour.

Start on specific day of the week: No

Training requirements:

During training sessions you will shadow an experienced team member and perform light duties to gain experience performing the job & speaking conversational English. If you demonstrate proficiency earlier, training will be expedited. If proficiency is not demonstrated after training period, team member will either remain fully in training period until proficient or enter a flexible training arrangement to improve deficiencies.

Need to wear uniform: Yes

Uniform Policy:

All team members must wear a black shirt with sleeves (can be short sleeves - no tank tops) that is free of any logos or other designs,

closed toed shoes, a head covering, & a brown apron (we provide the apron).

Cost of uniform: \$20

Uniform laundry: Participant responsibility

Dress Code: Yes

Description:

Team members must wear the uniform described above.

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Shopping Trips, Potlucks or Dinners, Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Trips to Nearby/Major Attractions, Trips to Major City

Additional Details about Cultural Offerings:

Our team has gone on staff trips to nearby cities, accompanied J1 team members to nearby & regional shopping centers, had meals together, & offers a fun work environment.

Local Cultural Offering:

Beach Haven is a scenic town along the Jersey Shore with pristine guarded beaches, bay access for water activities, a thriving downtown and cultural activities, such as festivals & concerts, amusement & water parks, museums & historical attractions, nature trails, bars & nightlife.

HOUSING AND TRANSPORTATION

Housing Provided: Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. Required to stay.

Employer-owned or employer-arranged housing description:

Building is adjacent to The WooHoo. Each apartment is: 1 bedroom apartment; bedroom has 4 beds (2 sets of bunk beds), 1 bathroom with shower (no bathtub), kitchen (oven, microwave, refrigerator, dishes, silverware, coffee maker, toaster, pots, pans & other appliances), TV & internet, storage for bicycles and other such things. There is also paid laundry underneath. Cost of housing is \$325/month for full months (approx 81.25 per week) and that the housing cost is only \$90 per week for incomplete pro-rated months.

Lease Agreement: Yes

Onsite Amenities:

WiFi: Yes

Description:

Internet is available at housing.

Phone Service: Yes

Description:

There is no landline phone at the housing. Beach Haven has reliable cell service.

Kitchen facilities: Yes

Description:

Kitchen features oven, microwave, refrigerator, dishes, silverware, coffee maker, toaster, pots, pans & other appliances.

Laundry facilities: Yes

Description:

There is paid laundry below the apartment.

Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 3

Maximum Occupancy Per Room: 4

Suggested Occupancy Per Room: 3 - 4

Rooming Arrangement Description:

Living space is co-ed. Room is co-ed. Each apartment is a one bedroom, one bathroom apartment located on the second floor of a building next to The WooHoo. The bedroom is spacious with four bunk beds & a bathroom. The living space has a kitchen with appliances, a table, a couch, & a TV. The apartment has lots of windows for sunlight & window mounted air conditioning units.

Provided Housing Cost:

Required to Pay for Provided Housing: Yes

Cost per Week: \$90

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

Housing Deposit: Yes

Cost: \$325

Description:

\$325 is required to be paid for the housing deposit via cash or certified check paid to Kilroy Management LLC.

Housing Deposit Refundable: Yes

Conditions for Deposit Refund:

You will be eligible to get your housing refund if you have worked until their commitment date, paid all rent due, were not sent home early and the deposit money did not need to be applied to damages in accordance with rental lease agreement.

Details About Deposit Refund:

Housing deposit will be paid in any method agreed to by students and landlord.

Transportation to Worksite:

Walking Commute Time

Estimated commute time: Under 15 minutes

Description: Housing is very close to the work site. The apartment building abuts The WooHoo parking lot.

ARRIVAL INFORMATION

Arrival Instructions:

There are 4 airports you can fly into, depending on where you are coming from: Philadelphia International Airport, JFK International Airport (NYC), La Guardia International Airport (NYC) and Atlantic City International Airport. Atlantic City is probably the cheapest, but they don't fly to as many countries as the other 3. Philadelphia is the closest.

You can travel from every airport to Beach Haven via train, bus, &/or taxi/Uber. Once you book your flight, we can help you figure out the best transportation schedule. Travel from Philadelphia to Beach Haven will take 1-2 hours; travel from New York City to Beach Haven will take 3-4 hours.

Long Beach Island has two large grocery stores and several other markets to purchase anything you need. Several large department stores are located nearby, on the mainland, and are easily accessible via bus, taxi/Uber, or bicycle.

We will transport you to the regional Social Security office to obtain your social security number.

Suggested Arrival Airport:

Philadelphia International Airport, PHL, Over 50 miles

Estimated cost of transportation to worksite from suggested airports: \$50 to \$75

If arriving after regular hours:

Suggested After-Hours Accommodation:

*City House Hostel Philadelphia
17 N 2nd St.
Philadelphia , Pennsylvania 19106
<https://www.cityhousehostels.com/philadelphia-hostel/>
267-248-0402
\$25 to \$50*

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: No

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

We will transport you to the Social Security office & assist you in any way possible in obtaining your social security number.

Nearest SSA Office: Tom's River , New Jersey , Less than 50 miles

Other:

Wage Payment Schedule:

Students will be paid every two weeks via paycheck. All tips are pooled by all team members based on weekly hours worked & paid via paycheck. Base pay + tips averages \$22-25 per hour.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

You are working in a kitchen/restaurant setting. Unsafe piercings (hoops, long-hanging jewelry, etc.) are not allowed. Visible tattoos are allowed ONLY IF not vulgar, political, hateful, or otherwise offensive. Strong colognes & perfumes are not allowed (deodorant is encouraged, but go without the scented body sprays when you're working- we're all working together in a confined space). For anything not mentioned: if it interferes with your ability to cook & scoop ice cream, it is not allowed.

Second Job Availability: Yes, likely

Applicable Company Policies:

COVID-19 SAFETY:

- *Firstly, some reassurance: we made it through busy 2020 & 2021 seasons with 0 (ZERO!) COVID-19 cases among team members or customers. We were able to provide team member & guest safety while maintaining close to normal operations by implementing & enforcing several safety procedures. Specific safety procedures have changed & evolved as the COVID-19 situation has changed & evolved.*

It is easy for J1 student workers to find a second job & we permit all J1 workers to find a second job. However, your second job must be from an approved list of employers that we will give you upon arrival. YOU ARE NOT PERMITTED TO OBTAIN A SECOND JOB FROM AN UNAPPROVED EMPLOYER. This is because not all employers are trustworthy, or respectful of you or us. Employment outside of the approved list has resulted in bad experiences for both team members and us as a business. You will have no problem obtaining a second, good paying job from our approved list.

You are expected to arrive for your scheduled shift 5 minutes before it starts. One minute after your shift start time is late, not on time. Excessive tardiness will not be tolerated.

No cell phone use during your shift (we have a cell phone drawer) unless required for an emergency.

No smoking on The WooHoo premises or in your housing. No smoke breaks. The WooHoo is a 100% smoke free business, including the parking lot. This includes e-cigarettes & vape pens.

You will not work the same schedule every week. You will not work the same shifts (opening, closing, etc.) every day. You will not perform the same tasks every day. Your shifts and tasks will vary based on our need. I will provide you with the schedule as far in advance as I can- typically 2 weeks in advance, but sometimes shorter depending on last minute scheduling issues.

At The WooHoo, everyone does everything, which means you'll cook, scoop ice cream, clean, do dishes, work the register, change trashes, etc. So will we... managers, owners... everyone does all the work- dirty and easy.

COMMUNITY AMENITIES

Walking Distance from Worksite:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library

Walking Distance from Housing:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library

