



Mackinaw Hotel Management Crown Choice Inn and Suites - Housekeeper

HOST INFORMATION

Company Description:

If you are looking for an experienced employer who understands the exchange visitor program, than this is the place! We are proud to participate in the Exchange Visitor program, having hosted over 1000 Exchange Visitors over the last 10 years. We employ staff from various backgrounds, cultures and countries.

Crown Choice Inn & Suites is part of the Mackinaw Hotel Management (MHM) group of hotels and restaurants in Mackinaw City, Michigan. We are located right in the heart of historic Mackinaw City near all the restaurants, shops, ferry terminals to Mackinac Island and more! Crown Choice has over 100 rooms and an indoor water park.

Mackinaw City is a small town, but a busy tourist destination during the summer months. We are a lake front community – sitting right at the Straits of Mackinac where 2 of Michigan's Great Lakes meet. Mackinaw City is a top tourist destination for many reasons. We are home to the historic Fort Michilimackinac. Historic and unique Mackinac Island is a short ferry ride away. Mackinaw City has events happening every weekend throughout the summer from parades to car shows and live music and other festivals.

Employees of MHM receive employee discounts at all employer owned restaurants, including Starbucks. Employees are also eligible for discounted miniature golf & zipline, water park tickets, and ferry tickets to Mackinac Island. Lastly, all employees are eligible for potentially discounted hotel rooms through the Choice network.

Host Website: <http://www.mackinaw-city.com>

Site of Activity: Mackinaw Hotel Management Crown Choice Inn and Suites

Parent Account Name: Mackinaw Hotel Management Inc

Host Address: 720 South Huron Avenue Mackinaw City, Michigan , 49701

Nearest Major City: Petoskey , Michigan , Less than 50 miles away

PLACEMENT INFORMATION

Job Description:

Housekeepers perform a combination of cleaning duties to maintain guest rooms and/or public hallway areas in a clean and orderly manner. Guest rooms may include: bedrooms, toilet/shower area, kitchen, living area, fireplace and deck/porch.

Duties include:

- Removing and collecting linens for laundering and transporting them to designated areas*
- Cleaning rugs, carpets and furniture using vacuum cleaner*
- Dusting furniture and equipment*
- Using chemical based products to clean tubs, sinks ,counter tops, mirrors, toilets, door panels and shower curtains*
- Transporting all trash and waste to disposal areas as instructed*
- Replenishing trash bags, soaps, bathroom items and other supplies*

- Cleaning tiled floors with the use of brooms or mops
- Demonstrate a high level of customer service. Respond to and take appropriate action to resolve concerns and complaints of guests

As a housekeeper you may be assigned to work in multiple hotels in Mackinaw City so our team can ensure the highest guest satisfaction. Housekeeping is HARD work! Please be prepared to work quickly and efficiently to complete your daily tasks.

Typical Schedule:

Housekeepers are needed ALL days of the week. Your schedule is set weekly and includes "On Call" shifts. Housekeepers begin at 9:30am and typically finish anywhere from 1pm-5pm.

Drug Test required: No

COMPENSATION

Hourly Wage: \$13

Eligible for Tips: Yes

Housekeepers may receive tips from guests, however these tips are NOT guaranteed and are a result of the guest's satisfaction with the housekeepers performance.

Estimated weekly wages including tips: \$416

Bonus: No

* All figures above are pre-tax

Estimated average number of hours per week: 32

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 40

Potential fluctuation in hours per week:

The months of May and early June are slower for the hotels, so hours may be fewer. Hours will pick up towards the end of June through September. Expect less than 32 hrs for the first 1-2 weeks.

Average number of hours per week reached by last year's seasonal employees: 32

Overtime Policy:

Yes, paid after 40 hours

Job-Specific Benefits:

You receive discounted food at Employer owned restaurants and discounted ferry tickets. You also receive Employee rates at Choice hotels across the U.S. during your travel period.

JOB REQUIREMENTS

English Level required:



Intermediate

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Lifting

Lifting requirement: 25lbs/11kgs

Description:

You may have to carry linens to/from hotel rooms and/or push housekeeping carts.

Standing for entire shift

Handling cleaning chemicals

Working outdoors

Need to wear uniform: No

Dress Code: Yes

Description:

You should wear comfortable closed toe shoes. Clothes that are clean, free of tears and offensive designs. Sleeveless shirts are not permitted.

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Shopping Trips

Additional Details about Cultural Offerings:

Beginning end of June, we begin providing weekly trips to Cheboygan so participants can go shopping at Walmart. You will receive weekly emails of upcoming events in the area. Hotel amenities (pools, beaches & fitness rooms) are made available for participants.

Local Cultural Offering:

Discounts on local attractions including: fort, ferry tickets, State park admission.

Memorial Day Parade (late May)

Lilac Festival on Mackinac Island (mid June)

45th Annual Auto Show in St. Ignace (late June)

Arts and Craft Shows (June and August)

Weekly fireworks show

Labor Day Bridge Walk

Live music

HOUSING AND TRANSPORTATION

Housing Provided: Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. May find own (can choose alternative).

Employer-owned or employer-arranged housing description:

You will be placed in housing units based on arrival date. Housing is best described as "dorm style" with 2 employees per room. Students living in the Capri will share a bathroom with their roommates, some students living at Trails End will share a bathroom with their suite mates (a room next door). Both units are within walking distance of all work site locations. Both units have a shared kitchen and coin operated laundry available on site. Housing unit amenities include: bedding, large dresser, hanging rack, small refrigerator, lamps and end tables. You are expected to provide your own cooking utensils and cleaning supplies. Capri Housing Address: 801 S Nicolet St, Mackinaw City, MI 49701 Trails End Housing Address: 301 W Central Ave, Mackinaw City, MI 49701

Lease Agreement: Yes

Onsite Amenities:

WiFi: Yes

Description:

Internet is best accessed in common areas. Some areas of housing do not get strong signal. You are also welcome to use public wifi at any of the hotels or the Starbucks lounge.

Phone Service: Yes

Description:

You can use the land line at our office or any of the work sites. Several cellular service options are available to purchase in Cheboygan.

Kitchen facilities: Yes

Description:

Kitchens include access to stove and sink. Dishes, pans, and utensils are not provided. You are expected to keep the kitchen clean - especially daily cleaning of the stove.

Laundry facilities: Yes

Description:

Coin operated washer and dryers available. Washers are \$1.50 per load and Dryers are \$1.00 per load.

Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 2

Maximum Occupancy Per Room: 2

Suggested Occupancy Per Room: 2

Rooming Arrangement Description:

Housing rooms are not co-ed. The only exception to this is a group of 2 students who all request to live together and understand the room will be co-ed. We will try to honor all roommate requests if possible. Generally - beds are twin sized bunk beds. Some rooms may have one full sized bed. Beds are claimed on a first come, first serve basis. You are NOT given prior warning when assigned roommates are arriving. You should not move units without prior approval.

Provided Housing Cost:

Required to Pay for Provided Housing: Yes

Cost per Week: \$79.95

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

Housing Deposit: Yes

Cost: \$150

Description:

You must pay \$150 housing deposit cash upon arrival. If you fail to bring housing deposit - you must agree to bi-weekly paycheck deductions of \$75 until the deposit is paid. If the deposit is not paid within 30 days of arriving, you will be asked to immediately vacate housing.

Housing Deposit Refundable: Yes

Conditions for Deposit Refund:

To receive full refund of deposit: -Must maintain clean rooms as well as clean shared areas (including kitchen and outside area) - Must work through the last date of work agreed on job offer -Rooms must be clean and in good condition at move out

Details About Deposit Refund:

You will receive deposit in final check, upon inspection of room.

Transportation to Worksite:

Walking Commute Time

Estimated commute time: Under 15 minutes

Description: Housing is within walking distance from work sites with street lamps and paved roads/sidewalks and paths.

Biking

Estimated commute time: Under 15 minutes

Bicycles are provided free of charge: No

Bicycles are not provided: Yes

Bicycles are available to rent: No

Estimated cost: \$

Description: If not on designated bike trail, you should be cautious of traffic, which can be heavy during some periods of summer.

ARRIVAL INFORMATION

Arrival Instructions:

You should plan to arrive in Mackinaw City Monday through Friday, as the Human Resources office is closed on Saturday and Sundays. You will receive detailed arrival instructions once you are hired. Please contact us with any questions you have before booking your ticket! Once your arrival plans are made, you are required to send them to us so we can plan for your arrival and ensure housing is ready.

We recommend flying into the following airports: Pellston (PLN) - located a half hour from Mackinaw City, Chippewa County (CIU) - located an hour from Mackinaw City or Detroit Metro (DTW) - located approximately 300 miles away - you will need to bus the remaining trip to Mackinaw City. The bus station is approximately 45 minutes by taxi away from the airport and only has 2 afternoon departures per day to Mackinaw City.

While flights can be slightly more expensive flying into Pellston or Chippewa County - depending on arrival time we can pick you up from these two airports as they are close to Mackinaw City. Delta is the airline that operates these flights.

We do NOT recommend flying into Chicago O'Hare and taking the bus from there. This is due to added costs and safety concerns. It generally takes about 14 hours by bus to arrive in Mackinaw City from Chicago. While flying into Chicago may initially save you money on your flight ticket, you will likely spend more in ground transportation and hotels.

Suggested Arrival Airport:

Detroit Metro Airport, DTW, Over 50 miles

Chippewa County Airport, CUI, Less than 50 miles

Pellston, PLN, Less than 25 miles

Estimated cost of transportation to worksite from suggested airports: \$50 to \$75

If arriving after regular hours:

Suggested After-Hours Accommodation:

Comfort Inn Metro Detroit

31800 Wick RD

Romulus , Michigan 48174

<https://www.choicehotels.com/michigan/romulus/comfort-inn-hotels/mi048?source=gglocaljn>

734-326-2100

\$75 to \$100

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: No

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

Weekly employer provided trips will be scheduled to the closest Social Security office. If you wish to apply sooner, you can take the Straits Regional Ride bus to Petoskey and apply on your own.

Nearest SSA Office: Petoskey , Michigan , Less than 50 miles

Other:

Wage Payment Schedule:

You will be paid bi-weekly -every other Friday. Our payroll week runs from Friday to Thursday. You will receive a check, direct deposit or paycard is NOT available.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: No

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

You need to appear for work clean and well grooms. Clothes must be clean and free of wrinkles. You should bathe regularly using soap and include daily use of deodorant.

Second Job Availability: Yes, likely

Applicable Company Policies:

*Employees should **NOT** clock in prior to scheduled start time and should **NOT** work unauthorized hours. This is considered stealing and employee could be immediately terminated.*

Employees should refrain from using cellphones during working hours.

*Employees are **NOT** permitted to smoke in employee housing units.*

*Overnight visitors are **NOT** permitted in housing.*

All shared areas of housing (kitchen, laundry room, outside areas) must remain CLEAN at all times. Employees may lose deposit and privileges(Walmart trip or internet access) if these areas are not maintained in a clean manner by all employees living there.

We are not always able to honor day off requests - especially during the months of July and August. If you would like to request a day off, please give your manager at least a week's notice before the schedule is posted. Managers are not required to work your schedule around a second job.

If you are unable to make your shift due to illness - you must let your manager know immediately. It is not guaranteed you can make up missed hours.

Generally speaking - if you quit without notice and/or are terminated - you will be required to vacate housing by the end of that day.

COMMUNITY AMENITIES

Walking Distance from Worksite:

Food Market, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library

Walking Distance from Housing:

Food Market, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library

Unavailable:

Shopping Mall