WORK & TRAVEL USA

## Aramark Pikes Peak - Cashier

## **HOST INFORMATION**

#### Company Description:

How awesome would it be to tell all your friends and family members that you work on the mountain of Pikes Peak! Truly working in the clouds! On a clear day, you can have views as far as Kansas or New Mexico. Even during the warm summer months, you have views of beautiful snow-capped mountains of the Continental Divide.

As one of our team members, you will make friends of a lifetime and meet people from all over the world. Pikes Peak is one of the most visited landmarks in Colorado and working on the mountain provides you with unique experiences that you will never find in all your future work environments. Many of our guests are in awe of how you make it up the mountain daily. They will relish in your stories of getting up and down and working in different capacities to include food service, retail, custodial and some employees are even certified emergency medical technicians. The elevation of 14,115 feet or (4302 Meters) is certainly something everyone is amazed by hearing!

#### Employee Perks:

- Free meal while on shift.
- Paid time to travel up and down the mountain for work each day.
- Employee discounts at mountain retail stores.
- Free entrance to Pikes Peak mountain.
- An opportunity to spend the night at the Summit House or at Glen Cove during the International Hill Climb in June.

Host Website: https://www.pikes-peak.com/

Site of Activity: Aramark Pikes Peak

Parent Account Name: Aramark Leisure

Host Address: 4165 Sinton Road Colorado Springs , Colorado , 80907

Nearest Major City: Colorado Springs , Colorado , Less than 10 miles away

# **PLACEMENT INFORMATION**

#### Job Description:

#### Position Summary:

The Cashier is responsible for accurately processing retail merchandise transactions, maintaining the balance of the cash drawer, and providing customer service to guests of the location. Essential functions and responsibilities of the position may vary by Aramark location based on client requirements and business needs.

Essential Functions:

Operates a register and handles cash and credit card transactions

*Greet and assists customers while anticipating their needs Count, organize, and balance cash drawer; fill out the cashier slip; and make deposits Adheres to cash handling policies and procedures Ensures security of company assets Maintains excellent customer service and positive attitude towards guest, customers, clients, co-workers, etc. Other duties and tasks as assigned by manager like cleaning bathrooms, windows, floors and tables.* 

#### Typical Schedule:

You will be working approximately 12 hour days with 2 meal breaks. Transportation is provided and is part of the 12 hour work day. You will be paid regular wage for travel up and down the mountain.

#### Seasonal changes to job duties or available hours: Yes

Hours of operations are dependent on guest levels / transportation. We try for regular schedules for all staff, but our main desire is to provide excellent guest services and that may alter schedules.

Drug Test required: No

### COMPENSATION

#### Hourly Wage: \$15

Eligible for Tips: No

Estimated weekly wages including tips: \$600

Bonus: No

\* All figures above are pre-tax

Estimated average number of hours per week: 38

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 40

#### Potential fluctuation in hours per week:

*Hours could fluctuate in the spring and fall while park hours change. During the summer, most students will average 38 hours. There could be an opportunity for overtime, but there are no guarantees.* 

Average number of hours per week reached by last year's seasonal employees: 40

#### **Overtime Policy:**

Yes, paid after 40 hours

#### Job-Specific Benefits:

Free meal while at work and we provide paid transportation to worksite. Employees also receive a 30% discount at the retail stores on the mountain.

# **JOB REQUIREMENTS**

English Level required:



Required to be 21+: No

Previous Experience required: No

*Qualifications & Conditions Lifting* 

Lifting requirement: 50lbs/22kgs

#### Description:

Position requires the ability to lift up to 23kg and carry up to 11kg. Must have the ability to bend, kneel, and stoop constantly.

*Standing for entire shift Handling cleaning chemicals Other qualifications or conditions* 

#### Description:

Varied weather conditions are expected May work on high or precarious places Varying schedule to include evenings, holidays and extended hours as business dictates

#### Job Training required: Yes

*Length of job training: 1-3 days* 

Hours per week during training period: 30

Different wage during training period: No

Start on specific day of the week: No

*Training requirements: Food safety, TIPS training and Cash Handling.* 

#### Need to wear uniform: Yes

#### Uniform Policy:

Students must purchase their own slip-resistant shoes upon arrival, and students must purchase their own pants (color depending on job assignment) upon arrival.

Cost of uniform: \$0

Uniform laundry: Participant responsibility

# **CULTURAL OPPORTUNITIES**

#### Types of Cultural Opportunities:

*Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Company Parties, Holiday Events, Shopping Trips, Trips to Nearby/Major Attractions, Movie or Game Nights* 

#### Additional Details about Cultural Offerings:

*Pikes Peak is an icon landmark in Colorado with beauty around it. We will be offering company planned hikes in the beautiful scenery. Additionally we host employee appreciation events throughout the year and support for employees to attend local area attractions, and festivals.* 

#### Local Cultural Offering:

You can expect a fun-filled adventure working in this area. You will have the opportunity to hike, bike, climb, raft, canoe, ride, photograph, star gaze, bird watch, dance, attend music festivals and concerts you can learn more online at: https://www.visitcos.com/events-calendar/

## HOUSING AND TRANSPORTATION

**Housing Provided:** Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. May find own (can choose alternative).

#### Employer-owned or employer-arranged housing description:

Housing details will be coming soon.

#### Lease Agreement: No

#### **Onsite Amenities:**

WiFi: Yes Description: Housing details will be coming soon. Phone Service: Yes Description: All cell providers work in Colorado Springs, CO. Kitchen facilities: Yes Description: Kitchen units available in housing. Laundry facilities: Yes Description: Paid laundry will be available in the building.

#### Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 2

Maximum Occupancy Per Room: 2

Suggested Occupancy Per Room: 2

*Rooming Arrangement Description: More details to come.* 

#### Provided Housing Cost:

*Required to Pay for Provided Housing: Yes Cost per Week: \$80* 

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

*Housing Deposit: Yes Cost: \$100 Description: Housing deposit can be deducted over the first 2 paychecks.* 

Housing Deposit Refundable: Yes

*Conditions for Deposit Refund: Housing must be in same condition as when moved in and clean, all trash disposed of and check out with management. Details About Deposit Refund:* 

A separate check will be given either upon departure or mailed to the student.

#### Transportation to Worksite:

*Employer-Provided Transportation Estimated commute time:* 

*Employer-Provided Transportation is free of charge Description: A company vehicle will pick up students from their apartments to transport them up to work. Same vehicle will transport them back home. Regular wage is paid for commute traveling up/down mountain.* 

# **ARRIVAL INFORMATION**

#### Arrival Instructions:

Students should plan to **arrive on Mondays or Tuesdays between 9am and 3pm** at our office located at 4165 Sinton Road, Colorado Springs, 80907. This will allow students at least 2 days to adjust to the elevation levels before they began onboarding and orientation on the mountain on Thursdays.

If you arrive after hours, please secure a hotel room for the night.

Best airport to arrive to is Colorado Springs Airport. The best way to get from the airport to the office is a taxi service from the airport or the office is within walking distance from the recommended after hours hotels. This is only a 20-25 minute taxi ride from the airport.

Additional transportation options in the city can be found here https://coloradosprings.gov/mountain-metro.

Please confirm travel with Debbie Flores (flores-deborah@aramark.com) upon booking so we can be prepared for your arrival.

#### Suggested Arrival Airport:

Denver International Airport, DIA,

Colorado Springs Airport, COS,

#### Estimated cost of transportation to worksite from suggested airports:

#### If arriving after regular hours:

#### Suggested After-Hours Accommodation:

*La Quinta In by Wyndam* 4385 Sinton Rd *Colorado Springs , 80907 https://www.wyndhamhotels.com/laquinta/colorado-springs-colorado/la-quinta-inn-colorado-springs-garden-of-thegods/overview?CID=LC:LQ::GGL:RIO:National:52667&iata=00093796 (719) 528-5060* 

*Baymont by Wyndham Garden of the Gods/Colorado Springs 430 Garden of the Gods Rd Colorado Springs , 80907 https://www.wyndhamhotels.com/baymont/colorado-springs-colorado/baymont-by-wyndham-garden-of-the-gods-colorado-springs/overview?CID=LC:BU::GGL:RIO:National:51862&iata=00093796 (719) 532-1010* 

### **TRAINING AND ONBOARDING**

Pre-Arrival Onboarding: No

#### Social Security Number:

Require participants to apply for SSN before arrival at worksite: Yes

Details about how to apply for Social Security Number:

*Transportation will be provided by the employer. The employee MUST make time for this trip. The office is located at 2306 E Pikes Peak Ave, Colorado Springs, CO 80909.* 

Nearest SSA Office: Colorado Springs , ,

Other:

#### Wage Payment Schedule:

*Participants will be paid every week on Thursday. The first paycheck may be paper and may take a few weeks to process dependent upon the start date of the student and if the student has completed the proper paperwork. Direct deposit is required.* 

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

#### Grooming Requirements:

Required uniforms may include personal protection equipment (PPE) and will be a requirement of employment. Must be well-groomed and maintain a high level of professionalism. During business hours, employees are expected to present a clean and neat appearance and to dress according to the requirements of their positions. No extreme hairstyles or colors, only one piercing allowed in each ear and you may be asked to cover tattoos.

Second Job Availability: Yes, likely

Applicable Company Policies:

Pikes Peak is the tallest peak in Colorado. At over 4000 Meters high many people experience altitude sickness when going up to the top to work. We encourage everyone to take it slow, stay hydrated, and communicate with their managers if they are feeling ill. Altitude sickness is normal and it can take time to get adjusted to it.

We operate 3 operations on the mountain, each a little higher up. Students can expect to work in the different operations to get used to the high elevation. Work days are very long due to the commute up the mountain. We provide transportation to and from work.

We do not allow the use of cell phones during work, as cell phones do not work at the top of the mountain.

There is no smoking, e-cigarettes, vapes, or tobacco products allowed on the mountain.

We follow all US CDC guidelines in regards to COVID safety and protocol. Safety policies may adjust during the time due to local ordinances.

### **COMMUNITY AMENITIES**

#### Walking Distance from Housing:

Food Market, Bank, Restaurants

In Town, Requires Transportation:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library