

Eddies Cafe and Gifts - Retail and Ice Cream

HOST INFORMATION

Company Description:

Eddie's Grocery, Gifts, & Café is located in West Glacier, Montana, inside the western border of Glacier National Park on the shores of Lake McDonald, whose Native American name means "Sacred Dancing Waters." Eddie's is a family owned & operated full-service restaurant, grocery and camp store with souvenirs, and espresso and ice cream shops. We've been open in the park for over 60 years. We are very busy in the summer months with tourists visiting Glacier National Park.

Summer activities include hiking, fishing, camping, rafting, and touring in Glacier National Park. There are also employee discounts at our properties available. Students will receive a 30% discount on restaurant food. We look forward to having you join our team!

Employees are eligible for an end of season bonus of up to \$1000 based on 3 criteria: 1. Job Performance 2. Condition of Housing 3. Completion of Work Agreement!

Host Website: http://www.eddiescafeglacier.com

Site of Activity: Eddies Cafe and Gifts

Parent Account Name: Eddies Cafe

Host Address: 236 Apgar Loop Road, Apgar Village Glacier National Park, West Glacier, Montana, 59936

Nearest Major City: Kalispell , Montana , Less than 50 miles away

PLACEMENT INFORMATION

Job Description:

Participants will work Retail/Gift Shop Cashier and Ice Cream interchangeably.

Retail/Gift Shop Cashier duties include ringing up the customers at the cash register, answering customers' questions about the merchandise, stocking shelves, and keeping the displays fresh and neat. When gift shop is not busy, the participant may be scheduled to perform additional cleaning duties. Participants must be able to understand and speak English well, be outgoing and personable, and be neatly groomed. Participants must be able to stand for long periods of time and be able to lift 25 pounds.

Ice Cream duties include making espresso, smoothies and shakes; scooping ice cream; ringing up orders as a cashier; keeping the work area clean. General cleaning and other duties may be assigned by supervisor as necessary. Participants must be able to work alone, have a friendly personality and good attitude; be neatly groomed; be able to communicate effectively with customers in English; be able to stand for long periods of time; and be able to lift up to 25 pounds.

Typical Schedule:

See schedule.

Seasonal changes to job duties or available hours: Yes

Hours are dependent on the volume of business. Employees must be willing to cross-train in other departments.

Drug Test required: No

COMPENSATION

Hourly Wage: \$10.5

Eligible for Tips: Yes

The tips are going to be a Pooled Tip System (this includes cash tips and credit card tips).

Estimated weekly wages including tips: \$550

Bonus: Yes

Employees are eligible for an end of season bonus of up to \$1000 based on 3 criteria: 1. Job Performance 2. Condition of Housing 3. Completion of Work Agreement

* All figures above are pre-tax

Estimated average number of hours per week: 40

Estimated minimum number of hours per week: 40

Estimated maximum number of hours per week: 40

Potential fluctuation in hours per week:

Hours may increase due to the needs of the business, changes in hours may be based on peak volume weeks, end of season, and weather.

Average number of hours per week reached by last year's seasonal employees: 40

Overtime Policy:

Yes, paid after 40 hours

Job-Specific Benefits:

Gift Shop discount of 30% and Restaurant discount of 30%. Kayaks and paddleboards are available for Eddie's Café employees to utilize free of charge.

JOB REQUIREMENTS

English Level required:



Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Lifting

Lifting requirement: 50lbs/22kgs

Description:

Restocking, organizing, cleaning, etc.

Standing for entire shift

Handling cleaning chemicals

Working outdoors

Need to wear uniform: Yes

Uniform Policy:

Employees will receive a company provided work shirt. Please refer to the company's uniform policy.

Cost of uniform: \$0

Uniform laundry: Provided at additional cost

Uniform Laundry Cost (per week): \$10

Dress Code: Yes

Description:

Please refer to company's uniform policy.

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Shopping Trips, Company Parties, Holiday Events, Trips to Major City, Trips to Nearby/Major Attractions, Will provide information about Events, Local Resources, Attractions/Sites, Local Community

Additional Details about Cultural Offerings:

Eddie's Café & Mercantile is located in Apgar Village, bordering Lake McDonald in Glacier National Park. There are hiking trails and outdoor activities including kayaking and paddleboarding. Whitewater rafting and horseback riding opportunities are available within minutes of the location.

Local Cultural Offering:

There are festivals and markets located in West Glacier, which is just a 10 minute bike ride from Eddie's. There is a weekly Farmer's Market that takes place on Wednesday afternoons and a local's art market that takes place on Saturday mornings.

HOUSING AND TRANSPORTATION

Housing Provided: Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. Required to stay.

Employer-owned or employer-arranged housing description:

**Employees are responsible for their own bedding and linens. You can ship items to the workplace prior to your arrival if needed. Eddie's Café: Employee housing is dormitory style with a shared bathroom. Employee is responsible for supplying their own bedding (twin size) and linens. Housing rental charges are \$320.00/every 2 weeks. This includes rent (\$100 for 2 weeks), utilities (\$30 for 2 weeks) and 3 meals a day (\$190 for 2 weeks---\$13.57./day). **Please note that the company spends more than \$13.57/day to provide meals to each employee, so you are paying a discounted rate. All housing charges are non-refundable. Address of Housing: 236 Apgar Loop, West Glacier, MT 59936 All students are required to pay a non-refundable \$45 maintenance fee that will be taken out of the first paycheck of the season.

Lease Agreement: Yes

Onsite Amenities:

WiFi: Yes

Description:

Internet access is via a wireless network. The internet speed is described as "limited Wi-Fi".

Phone Service: Yes

Description:

Students are able to use company phones to contact CIEE if needed. Cell phone service is limited at Eddie's Café.

Kitchen facilities: Yes

Description:

At Eddie's Café: there are no cooking facilities.

Laundry facilities: Yes

Description:

At Eddie's Café: there are coin-op laundry services available at the dormitory.

Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 2

Maximum Occupancy Per Room: 4

Suggested Occupancy Per Room: 2 - 4

Rooming Arrangement Description:

Eddie's Café do not provide couple housing. Participants will have 1-3 roommates and will be in a shared dormitory style bedroom. Dormitories are co-ed at Eddie's Café. Housing at Eddie's Cafe can be same-sex or co-ed depending on the housing unit.

Provided Housing Cost:

Required to Pay for Provided Housing: Yes

Cost per Week: \$160

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

Housing Deposit: Yes

Cost: \$45
Description:

A non-refundable housing deposit of \$45 is required and is automatically taken from the first paycheck. If students are returning for multiple seasons, the housing maintenance fee is waived.

Housing Deposit Refundable: No

Transportation to Worksite:

Walking Commute Time

Estimated commute time: Under 15 minutes

Description: Eddie's Cafe: location is right next door within 2 minutes for walking distance.

Biking

Estimated commute time: Under 15 minutes

Bicycles are provided free of charge: Yes

Bicycles are not provided: No Bicycles are available to rent: No

Estimated cost: \$

Description: At Eddie's Cafe: location is right next door within 2 minutes of the worksite.

ARRIVAL INFORMATION

Arrival Instructions:

How to get here....The easiest way to travel to Eddie's Café and Mercantile is by flying into the United States to either Chicago, Illinois or Seattle, Washington. Once you arrive by plane, you will then travel via Amtrak Train to one of our locations.

From Seattle, WA: at King Street Station (SEA):

<u>To Eddies Café and Mercantile:</u> Amtrak Empire Builder #8 to West Glacier, Montana (WGL)Departure: 4:40pm / Arrival: 8:11am (approx. 14 hours, 31 minutes) / cost (subject to change): \$110.00

From Chicago, IL: at Union Station (CHI):

<u>To Eddie's Café and Mercantile:</u> Amtrak Empire Builder #7 to West Glacier, Montana (WGL)Departure: 2:15pm / Arrival: 8:23pm (approx. 31 hours, 8 minutes) / cost (subject to change): \$195.00

<u>Airport:</u> The closest airport is in Kalispell, Montana, up to 90 miles away from your job site. We do not pick up or transport employees to the airport. If you decide you want to fly into Glacier Park International Airport (FCA), you will need to arrange for a taxi to drive you from the airport to your job location.

Quoted rates start at \$3.00 for pickup, then \$3.00 per mile for a cost of approx. \$70.00 to Appar Village (Eddie's Café and Mercantile) and \$130.00 to Essex, MT (Izaak Walton Inn). If you still feel this method is your best choice, then see below for taxi contact info.

Glacier Taxi: 406-250-3603 or 406-206-6022 / www.glaciertaxi.com

Another option would be to take a taxi from FCA to Whitefish, MT / Taxi cost (subject to change): \$35.00

FROM WHITEFISH, MT: at Whitefish Depot (WFH)

<u>To Eddie's Café and Mercantile:</u> Amtrak Empire Builder #8 to West Glacier, Montana (WGL)Departure: 7:41am / Arrival: 8:11am (approx. 30 minutes) / cost (subject to change): \$7.00

***For all travel methods, please notify us as soon as you know your arrival date and time by e-mailing the information to cris@eddiescafeglacier.com so we may arrange for someone to meet you at the train platform.

<u>For Town Trips/Grocery Runs/Social Security:</u> There will be a weekly town trip that will typically run on Monday or Tuesdays. Students are able to sign-up for this trip through the Location Manager on property.

Suggested Arrival Airport:

Chicago O'Hare International Airport, ORD, Over 50 miles

Seattle-Tacoma International Airport, SEA, Over 50 miles

Glacier Park International Airport, FCA, Less than 50 miles

Estimated cost of transportation to worksite from suggested airports: \$100 to \$150

If arriving after regular hours:

Suggested After-Hours Accommodation:

Kalispell Hostel 214 1st Ave W Kalispell , Montana 59901 https://www.kalispellhostel.com/ \$50 to \$75

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: No

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

Students will be required to sign-up for a town trip within 10 days of their arrival date to be transported to the Social Security office in Kalispell, Montana.

Nearest SSA Office: Kalispell , Montana , Less than 50 miles

Other:

Wage Payment Schedule:

Students will be paid bi-weekly and will need to utilize a direct deposit system. Students are required to open their bank accounts at Glacier Bank in Columbia Falls, MT on a scheduled town trip.

Meal Plan: Mandatory

Estimated Cost Per Day: \$13.57

Meal Plan Description:

The employee meal plan includes 3 meals per day (breakfast, lunch and dinner). This is included in total housing costs. The company pays more than \$13.57/day per employee.

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Employees must hold good personal hygiene. They must be clean-cut and well groomed. Piercings and visible tattoos are not a restriction. Any uncommon hair color must be professional and deemed appropriate by the Location Manager.

Second Job Availability: Yes, likely

Applicable Company Policies:

Please refer to the company's employee handbook.

COMMUNITY AMENITIES

Walking Distance from Worksite:

Food Market, Restaurants

Walking Distance from Housing:

Food Market, Restaurants

In Town, Requires Transportation:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Public Library, Movie Theater, Doctor's Office

Unavailable:

Internet Cafe