



Piezanos Pizza South - Server

HOST INFORMATION

Company Description:

Ocean City is heaven when it comes to vacationing. A lot of neighboring states choose Ocean City as their vacation getaway for a reason! Piezano's Pizza is an Italian restaurant specifying pizza, pasta, and salads. It is located on the boardwalk in Ocean City, Maryland. The temperature rises enough over the summer to enjoy our beautiful beach and ocean. The students will work amongst Americans so they will have a chance to share their own culture as well as to learn the American culture. There are numerous opportunities for students to travel and experience what the United States has to offer.

Our employees get free drinks of the fountain, free slices of pizzas and 50% off on their meals!

Host Website: <http://www.piezano.com>

Site of Activity: Piezanos Pizza South

Parent Account Name: Unal Bros Corporation

Host Address: 300 South Boardwalk Ocean City , Maryland , 21842

Nearest Major City: Washington , District Of Columbia , Over 50 miles away

PLACEMENT INFORMATION

Job Description:

Servers are required to perform various food and beverage related tasks including:

Greeting and seating the customers promptly

•Taking accurate orders and serving food to guests. This includes being familiar with the entire menu and actively selling/suggesting additional food/drink items.

•Preparing cold drinks, warm drinks, and other non-alcoholic beverages.

•Preparing all items quickly and accurately ensuring no waste and in accordance with production and portion requirements and quality standards while maintaining a safe, sanitary work environment.

•Maintaining and cleaning all Food Service areas according to all county, state, and federal health codes and sanitation procedures including equipment, floors, supply areas, sales areas, and customer areas (tables, chairs, floors, serving lines, condiment stands, etc.).

This also includes clearing dishes, trash and other items from tables, sweeping floors, filling condiments, and wiping down tables between guests.

- Demonstrate a high level of customer service. Respond to and take appropriate action to resolve concerns and complaints of guests.
- Keep supervisor/manager informed of situations relating to facility operation, patron complaints or concerns, accidents, emergency situations, damages, and potential safety hazards.
- Attend departmental and team meetings as well as participate in all additional training courses.
- Placing food items on serving plates or dishes along with required condiments and utensils to present to customers.
- Perform all duties in a safe manner.

Please offer an attentive and willing to work attitude for a fast paced and stressful environment. Servers have their duties in the morning and at night. The duties of each morning shift and night shift is distributed evenly and fairly.

Typical Schedule:

The work hours are between 9:00 am to 2:00 am, the servers will either get the morning shift from 9:00 to 2:30 pm or the night shifts from 4:30 to 12:30-1:00 am (depending on the business).

Seasonal changes to job duties or available hours: Yes

The closing hours are almost the same but sometimes differ depending on the business and the weather, however servers' duties will remain the same throughout the summer.

Drug Test required: No

COMPENSATION

Hourly Wage: \$3.63

Eligible for Tips: Yes

Depending on the quality of the service servers will be tipped up to 20% of the total amount.

Estimated weekly wages including tips: \$500

Bonus: No

* All figures above are pre-tax

Estimated average number of hours per week: 32

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 40

Potential fluctuation in hours per week:

During special holidays the hours may extend. Hours will be lowest in May, June and the end of September and the most in July, August and the beginning of September.

Average number of hours per week reached by last year's seasonal employees: 32

Overtime Policy:

Yes, paid after 40 hours

Job-Specific Benefits:

Our employees get free drinks of the fountain, free slices of pizzas and 50% off on their meals. Occasionally they get free meals.

JOB REQUIREMENTS

English Level required:



Upper-Intermediate

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Lifting

Lifting requirement: 50lbs/22kgs

Description:

Employees will be required lift, push, pull, or carry objects up to 40 lbs on a repeated basis including dish bins and serving trays for food/drink. All workers will perform physical activities that require moving one's whole body, such as lifting, balancing, climbing, and stooping or bending. These activities often also require considerable use of the arms and legs.

Standing for entire shift

Handling cleaning chemicals

Working outdoors

Working under direct sunlight

Other qualifications or conditions

Description:

•Must have a high attention to detail, math/counting skills, and accurate money/cash handling skills. •Must be able to work individually or on a team and at a quick pace. •Must have the ability to read, write, and understand instructions given in the English language. •Must have the ability to understand and respond to verbal instructions given in the English language. •Must have a friendly, positive attitude and be dedicated to customer service. •All employees may be moved between work areas as needed.

Job Training required: Yes

Length of job training:

2-3 days

Hours per week during training period: 5

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

Servers will be trained in the restaurant. They are required to memorize the menu and take orders with the help of an experienced staff member.

Need to wear uniform: Yes

Uniform Policy:

Piezano's t-shirts are required to be worn at all times. Closed-toe shoes are required by the health department for safety and hygiene. Shorts are okay as long as they are family appropriate.

Cost of uniform: \$25

Uniform laundry: Participant responsibility

Dress Code: Yes

Description:

The students have to dress up that is appropriate for a family restaurant.

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Trips to Major City, Trips to Nearby/Major Attractions

Additional Details about Cultural Offerings:

The Chamber of Commerce is heavily involved in organizing activities, please visit <http://oceancity.org> also E-Point has numerous trips, housing, and shuttles from the airports, please visit <http://www.ocstudentcenter.com>. Numerous church groups offer free meals for international students.

Local Cultural Offering:

Ocean City has a different event almost every weekend. Springfest, Sunfest, Soccer Tournaments, Surf Contests, Ultimate Frisbee, Bike Fest, Wine Fest, Cruisers Weekend would be some examples.

HOUSING AND TRANSPORTATION

Housing Provided: Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. May find own (can choose alternative).

Employer-owned or employer-arranged housing description:

The housing will be accommodated by E-Point. The following are the bullet points regarding housing: -- The students must pay \$250 in deposit by February 1st, 2024. This deposit covers student cancellations. This deposit is non-refundable. -- The students must pay \$300 in deposit by April 1st, 2024. This deposit is refundable if the student's visa is denied: "The housing deposit is refundable as long as housing is left in good condition with no broken or damaged items, you work until your agreed-upon end date on the job offer form, and you don't have any major program issues." -- Upon arrival, the students must pay \$340 to move into the apartment. -- The seasonal rents are up to \$2800. -- The absolute last day students can stay in their houses is September 30, 2024. (If there is a need for additional time, the students must contact E-Point to make the necessary arrangements.) -- The students can reach the owner, Alec Agaev using WhatsApp. His number is (443) 365-0784. His email is epointcafe@gmail.com -- Please inform students when they reach out to E-point via either email or WhatsApp, they need to mention Timur Unal hired them to work at Piezano's Pizza.

Lease Agreement: No

Onsite Amenities:

WiFi: Yes

Description:

Instructions will be given to the students after they move in.

Phone Service: Yes

Description:

Students will have an option to purchase a Sim card. In case of emergency they can use the restaurants landline phone.

Kitchen facilities: Yes

Description:

Laundry facilities: Yes

Description:

Some of the houses provided by E-point student center will have laundry on site.

Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 2

Maximum Occupancy Per Room: 4

Suggested Occupancy Per Room: 2 - 4

Rooming Arrangement Description:

The rooms are not coed however the units are. The students will be accommodated however they like with an early request.

Provided Housing Cost:

Required to Pay for Provided Housing: Yes

Cost per Week: \$250

Housing Cost Deducted from Paychecks: No

Description:

The participants will arrange means of payment with the housing provider.

Utilities Costs: Yes

Cost per Week: \$25

Description:

The students will pay for electricity if it goes above \$200 a month. They will pay for the difference.

Housing Deposit: Yes

Cost: \$300

Description:

\$250 (non-refundable) deposit must be paid by February 1st (E-Point Services). \$300.00 (refundable) deposit must be paid by April 1st.

Housing Deposit Refundable: Yes

Conditions for Deposit Refund:

\$300.00 deposit will be refunded as long as housing is left in good condition with no broken or damaged, items, students work until their agreed upon end date on the job offer form, and they don't have any major program issues.

Details About Deposit Refund:

The deposit will be returned in cash.

Transportation to Worksite:

Walking Commute Time

Estimated commute time: Under 15 minutes

Description: The restaurant is located less than a mile away from the house.

Biking

Estimated commute time: Under 15 minutes

Bicycles are provided free of charge: No

Bicycles are not provided: Yes

Bicycles are available to rent: No

Estimated cost: \$

Description: The restaurant is located less than a mile away from the house. The students will not have to use any highways.

ARRIVAL INFORMATION

Arrival Instructions:

Student Centers provide transportation from and to the airport, to the social security office, and also to the attractions in town and in nearby states. All the pricing and information in detail for the summer of 2024 will be available on their websites:

E-Point Student Center: <https://ocstudentcenter.com/>

Let's Go Student Center: <https://letsgooc.net/>

Suggested Arrival Airport:

John F Kennedy International Airport, JFK, Over 50 miles

Estimated cost of transportation to worksite from suggested airports: \$75 to \$100

If arriving after regular hours:

Suggested After-Hours Accommodation:

Hotel Ninety Five - JFK Airport

145-07 95th Avenue

Jamaica, New York 11435

<https://hotelninetyfive.com/>

718-291-4000

\$100 to \$150

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: No

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

We will give you directions to the Salisbury Social Security Administration location and direct you toward websites and organizations that offer shuttles there for discounted pricing such as E Point www.ocstudentcenter.com. Upon receipt of your Social Security Number, you are to supply this to your employer immediately.

Nearest SSA Office: Salisbury, Maryland, Less than 50 miles

Other:

Wage Payment Schedule:

You will be paid bi-weekly. Please note that the first check can take up to 3 weeks in order to get student situated in payroll. Please plan accordingly.

Meal Plan: Optional

Estimated Cost Per Day: \$10

Meal Plan Description:

The meals are 50% discounted for employees.

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Personal hygiene is a must, uniforms must be clean & odor free at all times, sideburns, mustaches, & beards must be neatly trimmed & may not be grown at work, facial piercings are not allowed, and tattoos are okay.

Second Job Availability: Yes, likely

Applicable Company Policies:

No CELL PHONES and no SMOKING during work hours. Cleaning is mandatory. The students have to be clean and keep their work environments clean at all times.

COMMUNITY AMENITIES

Walking Distance from Worksite:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library

Walking Distance from Housing:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library

In Town, Requires Transportation:

Shopping Mall, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library