



Vacasa Bethany Beach 33363 Sea Colony Way - Safety Service Agent

HOST INFORMATION

Company Description:

Vacasa provides vacation rental management services for 1100+ properties and has operated in the Bethany Beach, Delaware area since 1972. During our busy Summer season, we welcome 40,000 + rental guests to our properties, that's nearly 9,000 reservations! The majority of those stays are in the resort communities of Sea Colony, Bear Trap, and the surrounding Bethany Beach communities. We offer employee perks such as Employee discount (20%), holiday pay and working among a great community of people!

Bethany Beach is a small coastal town in Delaware located right on the Atlantic Ocean and known for its wide, boardwalk-backed beach. Outdoor summer activities include biking, hiking, beaching, swimming, walking the boardwalk and shopping. Stores and restaurants are accessible by bicycle. Vacasa Delaware is looking for international students who are high energy, friendly and hard-working.

We are hiring for a variety of positions: Safety Service Agents, Beach Concession Attendants, Beach or Pool Lifeguards, and Housekeepers. All of these are a vital part of our business as a guest-focused hospitality company that provides legendary customer service.

Employee Perks:

- ***20% Employee Discount***
- ***Holiday Pay***
- ***Working among a great community with year-round events and activities***

Host Website: <http://www.seacolony.com>

Site of Activity: Vacasa Bethany Beach 33363 Sea Colony Way

Parent Account Name: Vacasa

Host Address: 33363 Sea Colony Way Bethany Beach , Delaware , 19930

Nearest Major City: Washington , District Of Columbia , Over 50 miles away

PLACEMENT INFORMATION

Job Description:

Come join a great team of Security Agents in Bethany Beach!

Responsibilities include:

Secure the beach during bad weather to ensure the safety of our customers.

Review identification of vehicles and pedestrians at points of entry to the property.

Review identification to ensure the safety of our guests using our transportation system, pools and facilities.

Check badges.

Enforce parking regulations.

Patrolling the beach and property.

Performing general security at special events.

Bike patrol.

Assisting guests in various ways.

Report safety and security hazards.

If you are interested in becoming a Security Agent, you MUST:

Show up to work on time

Work each day you are scheduled/do not call out of work

Be comfortable working on a team

Be mature and responsible

Have a friendly attitude towards customers and co-workers

Be prepared to answer guests' questions

Be calm under pressure

Be hard working

Be prepared to work both outside and inside in all kinds of weather

***If you are not reliable and able to come to work on time as scheduled, please do not apply.*

Typical Schedule:

Hours for this job vary. There are daytime hours and nighttime hours. The hours can be discussed upon hire.

Seasonal changes to job duties or available hours: *Yes*

Students may be assigned a variety of tasks within the department, and hours may vary. Students may be asked to work security for special events. We are looking for reliable, serious students.

Drug Test required: *No*

COMPENSATION

Hourly Wage: *\$14*

Eligible for Tips: *No*

Estimated weekly wages including tips: *\$560*

Bonus: *No*

** All figures above are pre-tax*

Estimated average number of hours per week: *40*

Estimated minimum number of hours per week: *40*

Estimated maximum number of hours per week: *45*

Potential fluctuation in hours per week:

Students will be assigned hours based on weather and the needs of the department. During June, July and August we are very busy and reliable, positive students can usually work at least 40 hours.

Average number of hours per week reached by last year's seasonal employees: 40

Overtime Policy:

Yes, paid after 40 hours

Job-Specific Benefits:

At Sea Colony we treat our international students like family. We plan activities, share meals, provide bikes, have organized trips and work as a team.

JOB REQUIREMENTS

English Level required:



Advanced

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Lifting

Lifting requirement: 50lbs/22kgs

Description:

Ability to stand, sit, and walk for an extended period of time. Reach overhead and below the waist; Regularly push, pull, and lift up to 25 pounds; Occasionally lift or move up to 50 pounds; Bend, stoop, squat, kneel, and twist. The physical demands described here are an example of those that must be met by an employee to successfully perform the essential functions of this job.

Standing for entire shift

Handling cleaning chemicals

Working outdoors

Working under direct sunlight

Other qualifications or conditions

Description:

Must be able to work both inside and outside in different types of weather. Must be reliable and come to work on time. Must be polite with guests and co-workers. Must be comfortable speaking with guests and answering their questions. This is a job that requires energy and a positive attitude. You must be comfortable being part of a team.

Job Training required: Yes

Length of job training:

One week

Hours per week during training period: 40

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

Training will include an orientation done within the department. Students are trained by both managers and co-workers.

Need to wear uniform: Yes

Uniform Policy:

Security Agents are required to purchase and bring black or dark sneakers, which they must have on the first day of work. Shorts and shirts are provided by the company.

Cost of uniform: \$0

Uniform laundry: Participant responsibility

Dress Code: Yes

Description:

Sea Colony shirt and shorts. dark sneakers. Students must look clean.

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Company Parties, Holiday Events, Movie or Game Nights, Potlucks or Dinners, Shopping Trips, Trips to Major City, Trips to Nearby/Major Attractions, Will provide information about Events, Local Resources, Attractions/Sites, Local Community

Additional Details about Cultural Offerings:

Bethany Beach welcomes students from around the world each year. At Vacasa, we encourage students to participate in local events and happenings. Students will form new friendships through holiday celebrations, pot luck meals, organized trips to other cities, and a year end student celebration.

Local Cultural Offering:

The area is host to lots of concerts, sports, festivals, markets and other events in addition to activities such as hanging at the beach or exploring the boardwalk. Students will have plenty of opportunity to engage in the vibrant community. Find more: <https://www.townofbethanybeach.com/263/Events>

HOUSING AND TRANSPORTATION

Housing Provided: No

Community Housing Options:

Available: Yes

Description:

We have a local contact we have worked with for years who houses majority of our J-1s. Those not housed with this specific contact

will be provided help from their managers in the form of leads in the area. Please contact us AS SOON AS POSSIBLE upon hire so that we can discuss available options. Students MUST have housing secured 2 weeks prior to departing for the U.S. Housing costs can range between \$130-\$150 per week per person. You may be required to pay a security deposit and utilities deposit. Housing varies and is typically no more than 4 to a room and will have shared living spaces, kitchens and bathrooms. There are no private rooms. Students must keep housing clean. This includes taking out the trash, washing dishes, cleaning the refrigerator, cleaning bathrooms, maintaining the furniture and maintaining the common living areas. Students who work for Vacasa agree to keep housing clean and undamaged. If you do not respect or clean your living area, please do not apply!

Minimum Average Cost Per Week: \$130

Maximum Average Cost Per Week: \$150

Transportation for Community Housing Description:

Bikes are available to most students, and the workplace is within biking distance. Please contact us for information regarding bikes. In Bethany Beach you will also have access to buses and other public transportation.

ARRIVAL INFORMATION

Arrival Instructions:

Please arrange to arrive in Bethany Beach in advance (preferably 2 days) and email your flight information and arrival plans with your direct supervisor or manager PRIOR to leaving for the United States. You should have heard from your manager weeks before your arrival date, but if you do not have their direct contact information, please reach out to Kevin Wells at kevin.wells@vacasa.com or phone 302-462-5799.

There are multiple airports around the Bethany Beach, Delaware area. The nearest airport to Bethany Beach is Salisbury (SBY) Airport which is 28.4 miles away and serves as the smaller regional airport. Other nearby airports include Philadelphia (PHL) (93.5 miles), Baltimore (BWI) (97.9 miles) and Reagan Washington (DCA) (109.8 miles).

There are also multiple options for transportation from airports to Bethany Beach housing. Here are some suggestions:

- If flying into Philadelphia or Washington DC you can use E Point at ocstudentcenter.com for shuttle from airport to Bethany Beach housing; this option does not work for other local airports.
- If flying into Philadelphia, there are resources [HERE](#) for shuttle companies that directly serve the airport.
- If flying into the Salisbury Airport You can contact Frank's Airport Shuttle at 410-422-1479. There are also several cab companies that service the airport. See **GROUND TRANSPORTATION** for more information.

Vacasa will arrange transportation within 10+ days of arrival for students to apply for their social security card.

Suggested Arrival Airport:

Salisbury Regional Airport, SBY, Less than 50 miles

Philadelphia International Airport, PHL, Over 50 miles

Baltimore Washington International, BWI, Over 50 miles

Estimated cost of transportation to worksite from suggested airports: \$150 to \$200

If arriving after regular hours:

Suggested After-Hours Accommodation:

Holiday Inn Baltimore BWI
815 Elkridge Landing Rd
Linthicum Heights, Maryland 21090

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: Yes

Offer letter signature. **You will receive 2 offer letters.** The first one will come from your agency and the second will come from Vacasa. **You are required to sign both.** After signing your offer letters you will receive instruction on how to log into the company profile and complete onboarding documents.

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

Vacasa will take participants to the social security office after they have been in the country for 10 days or more.

Nearest SSA Office: Lewes , Delaware , Less than 25 miles

Other:

Wage Payment Schedule:

Employees are paid bi-weekly. Pay cards are provided and we offer live check and direct deposit options.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Vacasa provides a work shirt with a logo. Employees can wear shoes of their choice, but they should be comfortable and closed toe (ex: sneakers). Employees should maintain a neat and clean appearance at all times. If a tattoo is considered offensive by management, it must be fully covered. Piercings must be removed for safety reasons. Facial hair is acceptable and must be kept clean. Good hygiene is required. Students must shower or bathe daily and use deodorant.

Second Job Availability: Yes, likely

Applicable Company Policies:

Vacasa Delaware is a great place to work and students can expect to meet many new friends and co-workers. If you choose to work for Vacasa, we will be your primary job. We allow students to find second jobs, but those second jobs must work around our schedule. You will be required to work every Saturday and Sunday with Vacasa. Your two days off will be a week day. Students will be assigned permanent schedules in July, but before July, schedules will vary each week until all students have been trained.

The job conditions at Vacasa are very good. Managers are involved in the international student program and make sure the students get the most out of their cultural experience. Personal cell phones cannot be used during work hours unless there is an emergency. However, personal phones can be used during a student's break or lunch.

Vacasa provides work phones that you will be able to communicate with your supervisor during work hours. Smoking is not allowed in Vacasa buildings or on our beaches. There is a designated smoking section at one of our buildings and can be used during your lunch break.

Schedules will be provided to students by their managers each week. Vacasa requires good attitudes from participants. We are a customer-focused hospitality industry, and we focus on our guests at all times. Bad attitudes, disrespectful behavior, and lack of customer service is not allowed! If you are not a friendly, reliable, hard-working person, please do not apply! If you are a happy, reliable, hard-working, customer-focused person, we look forward to meeting you!

Ability to stand, sit, and walk for an extended period of time. Reach overhead and below the waist. Regularly push, pull, and lift up to 25 pounds. Occasionally lift or move up to 50 pounds. Bend, stoop, squat, kneel, and twist. The physical demands described here are an example of those that must be met by an employee to successfully perform the essential functions of this job.

Participants will receive the Employee Handbook with all of our policies with their new hire paperwork

COMMUNITY AMENITIES

Walking Distance from Worksite:

Food Market, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library, Beach, Boardwalk shops

Walking Distance from Housing:

Food Market, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library, Beach, Boardwalk shops

In Town, Requires Transportation:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library, Boardwalk shops, Movie Theater