# WORK & TRAVEL USA

Grand Teton Lodge Company at Colter Bay Village - Laundromat Attendant - Colter Bay Village

### **HOST INFORMATION**

#### **Company Description:**

Enjoy

#### FREE Housing and Rec Activities

in one of the most beautiful areas in the world. This is the true

#### WILD WEST

!!!

Colter Bay Village has been described as summer camp for the whole family. An outdoor wonderland nestled amongst the trees along the banks of Jackson Lake with the majestic Grand Teton mountain range providing a stunning backdrop.

Employment in Grand Teton National Park provides a unique experience to explore Nature's Best. The recreational opportunities available in your off-time are limited only by your imagination.

A <u>genuine interest in the outdoors</u> and the National Parks, and a positive attitude toward Guest Service is essential. It is very important to us that each employee has an Experience of a Lifetime!

Grand Teton National Park is truly a special place and the individuals who work here come from all over the world. If you are looking for the opportunity to work in a multi-cultural environment, we've got it!

Activities on your time off can include hiking, camping, fishing, sightseeing, horseback riding, wildlife viewing and photography, kayaking, rafting, and much more! We're the perfect location for anyone with an adventurous spirit.

Come capture the "Spirit of the Tetons" with us in one of the most photographed locations in North America.

Host Website: http://www.gtlc.com

Site of Activity: Grand Teton Lodge Company at Colter Bay Village

Parent Account Name: Vail Resorts

Host Address: 100 Colter Bay Marina Rd Moran , Wyoming , 83013

Nearest Major City: Jackson , Wyoming , Less than 50 miles away

## **PLACEMENT INFORMATION**

Job Description:

*This position is responsible for assisting in supervision and cleanliness of the Launderette and Showers at Colter Bay Village. Work duties include:* 

1. Compiling and turning in daily receipts.

- 2. Ensuring the bank is returned to the Cabin Office each night and picked up each morning.
- 3. Responsible for maintaining over-all cleanliness of Launderette and Showers, (i.e., washers, dryers, furniture, restrooms, showers, etc.)
- 4. Assist guests in operating machinery.
- 5. Greet guests, instruct them on proper use of equipment and take payment as necessary.
- 6. Report maintenance needs to engineering.
- 7. Perform additional duties as assigned by management.

The participant's employment with Employer is at all times "at-will" and nothing in this agreement is meant to change the participant's atwill status. This agreement does not guarantee the participant any certain number of hours and Employer may modify schedules at any time in its sole discretion based on business needs and demands. You will begin working on the start date of your job offer but depending on training your start date may be delayed a few days Hours, including the total number of hours scheduled and/or worked, are never guaranteed; hours can fluctuate drastically without warning due to changes in operating season, business levels, and weather.

#### Typical Schedule:

Weekdays, weekends and Holidays. Schedules change each week. A regular schedule during peak season can range from 35-56hs. p/week based on business needs. Employees should NOT expect to work Overtime.

#### Seasonal changes to job duties or available hours: Yes

In May/June, for season opening, students can expect to receive an average of 40hs/wk, but this is not guaranteed. More hours may be available after U.S. students return to school, but not guaranteed.

#### Drug Test required: No

### **COMPENSATION**

Hourly Wage: \$17.2

Eligible for Tips: No

Estimated weekly wages including tips: \$688

Bonus: No

\* All figures above are pre-tax

Estimated average number of hours per week: 32

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 48

### Potential fluctuation in hours per week:

Work schedules may vary based on business needs & staffing levels. Regular schedule during peak season ranges from 40-56 hours per week. The number of hours scheduled and/or worked, isn't guaranteed

### Average number of hours per week reached by last year's seasonal employees: 40

#### **Overtime Policy:**

Yes, paid after 56 hours

#### Job-Specific Benefits:

*Meal plan is \$98/week (3 meals /day) FREE Housing FREE Wi-Fi FREE Transportation FREE Activities 40% Retail Discount 20% Grocery Discount* 

### **JOB REQUIREMENTS**

English Level required:



Advanced

Required to be 21+: No

Previous Experience required: No

**Qualifications & Conditions** 

Lifting

*Lifting requirement: 25lbs/11kgs* 

Description:

Must be able to walk, bend, twist, crouch, push, pull and climb stairs throughout shift

*Standing for entire shift Handling cleaning chemicals Other qualifications or conditions* 

#### Description:

*Must be able to stand and walk on various floor surfaces for extended periods of time . Must be able to transport up to 200 lbs (90 kgs) of supplies using proper cart. Position requires the flexibility to work varied shifts (early morning and late evening shifts), weekends and holidays. Must be able to use chemicals for cleaning* 

Job Training required: Yes

*Length of job training: 3-4 days* 

Hours per week during training period: 32

Different wage during training period: No

Start on specific day of the week: No

#### Training requirements:

Training is provided by the Company. All employees must attend Company and Housing Orientation including environmental, health and safety workshops.

#### Need to wear uniform: Yes

#### Uniform Policy:

Uniform shirt, pants and jacket is provided for all positions. Employees must bring comfortable black or brown non-slip shoes.

Cost of uniform: \$0

Uniform laundry: Participant responsibility

Dress Code: Yes

#### Description:

Hair should be clean, professional. Extreme styles are not permitted. Previously established facial hair is allowed up to 3/4 inch (2 cm) and must be neatly trimmed at all times. Daily shaving will be required. Tattoos must be in good taste and not offensive. Employees are expected to dress professionally and follow all reasonable personal care, including regular bathing to avoid offensive or excessive odors such as body odor and/or perfume and cologne. Jewelry must be professional in appearance.

### **CULTURAL OPPORTUNITIES**

#### Types of Cultural Opportunities:

*Trips to Nearby/Major Attractions, Trips to Major City, Sporting Events, Shopping Trips, Potlucks or Dinners, Movie or Game Nights, Karaoke Nights or Talent Shows, Holiday Events, Company Parties, Rodeo, 4th of July Fireworks, Camping* 

#### Additional Details about Cultural Offerings:

*Trip to Jackson for town 4th of July celebration and rodeos, all meals are together in the Employee Dining Room, organized trips to Yellowstone National Park, group hikes and campouts.* 

#### Local Cultural Offering:

*Rafting, horseback riding, fishing, biking, National Park tours, kayaking, softball,movie nights. Employees can check the bulletin boards in near the Employee Dining Room (about upcoming activities. Employees can participate in activities based on availability and most are FREE!* 

### HOUSING AND TRANSPORTATION

Housing Provided: Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. Required to stay.

#### Employer-owned or employer-arranged housing description:

Housing, including linens, laundry, Wi-Fi connectivity, employee activities, trips to Jackson, and all other employee services is FREE. Colter Bay offers shared, dorm-style employee housing accommodations. Employees will share a room with 1-3 other roommates. Housing accommodations are located onsite. The dorms are within walking distance to work. Each employee receives his/her own bed, along with dresser and/or closet space, and shared bathroom. Although we allow employees to request a roommate(s), no placement is guaranteed, and depending on the time of the season in which you arrive, a roommate request may not be approved. Couples' housing availability is limited. Employees pay a Meal Plan of \$98 per week out of their paycheck to cover 3 meals a day. Cooking is not allowed in employee housing.

#### Lease Agreement: Yes

#### **Onsite Amenities:**

Description: Free WiFi internet available at Employee Housing Village Phone Service: Yes Description: House phones are available at housing office and Rec Hall Kitchen facilities: No Description: Kitchen not available. Cooking is not allowed in employee housing. Laundry facilities: Yes Description: Participants will need to bring their own detergent. Washers and dryers are provided.

#### Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 2

Maximum Occupancy Per Room: 4

Suggested Occupancy Per Room: 2 - 4

#### Rooming Arrangement Description:

We provide dorm-style accommodations. CBV Housing Village is located within walking distance to work locations. Employees will share a room with 1-3 other roommates. Each employee receives his/her own bed, with dresser and/or closet space. Shared bathroom down the hall. Although we allow employees to request a roommate(s), no placement is guaranteed, and depending on the time of the season in which you arrive, a roommate request may not be approved. Couples' housing is very limited.

#### **Provided Housing Cost:**

Required to Pay for Provided Housing: No

Utilities Costs: No

Housing Deposit: No

#### Transportation to Worksite:

*Walking Commute Time Estimated commute time: Under 15 minutes* 

Description: The dorms are within walking distance to work locations.

Biking Estimated commute time: Under 15 minutes

*Bicycles are provided free of charge: No Bicycles are not provided: Yes Bicycles are available to rent: No* 

Estimated cost: \$

Description: walking distance

Employer-Provided Transportation

Employer-Provided Transportation is free of charge

Description: Employer provided shuttle should not be used as a means of transportation to/from work. It is not reliable enough. This is provided for convenience and use during off-work times to explore the park and town

### **ARRIVAL INFORMATION**

#### Arrival Instructions:

Employees should arrive no earlier than 1 day before job start date and leave no later than 1 day after job end date.

Please make sure to take into account the travel period and university start date when committing to a job end date.

We will pick up students in Jackson, Wyoming only, either at the bus stop (Albertson's grocery store) or at the Jackson Hole Airport (JAC).

*Flights may be less expensive flying into Salt Lake City, however, you will also need to take a bus to Jackson, WY at your own expense. The bus ride from Salt Lake is about a 6 hour ride and costs around \$75. We Do NOT recommend this option* as the trip is long and uncomfortable. *Mountain States Express (Alltrans), Salt Lake Express or Greyhound are all bus options. www.mountainstatesexpress.com, www.saltlakeexpress.com or www.greyhound.com.* 

Information to sign up for the FREE transportation shuttle will be available at www.TetonEmployee.com Students must sign up at least 1 week before arrival, choosing the next available shuttle after your arrival time to Jackson (consider this might be the next day if you arrive late in the day)

#### Suggested Arrival Airport:

Salt Lake City International Airport, SLC, Over 50 miles

Jackson, Wyoming, JAC, Less than 50 miles

Estimated cost of transportation to worksite from suggested airports: \$75 to \$100

If arriving after regular hours:

#### Suggested After-Hours Accommodation:

Lexington Jackson Hole Hotel 285 N. Cache St Jackson , Wyoming 83001 \$100 to \$150

### **TRAINING AND ONBOARDING**

#### Pre-Arrival Onboarding: Yes

The following steps must all be completed before arrival:

- Complete online employment application in Success Factors system
- Complete New Employee Setup
- Complete Final Onboarding Form before arrival
- Complete housing application, accept housing allocation, sign housing license.

• Sign up for arrival transportation (at least 1 week in advance)

#### Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

We provide transportation to the nearest Social Security office to apply for their Social Security Card.

Nearest SSA Office: Rock Springs , Wyoming , Over 50 miles

#### Other:

#### Wage Payment Schedule:

*Participants are paid every two weeks by the payment option participants select at check-in. Options available are direct deposit (preferred method), paper check or pay card.* 

#### Meal Plan: Mandatory

Estimated Cost Per Day: \$14

#### Meal Plan Description:

*Employees pay \$98/wk deducted from their pay, to cover 3 meals/day. Meal Plan is charged in advanced of the pay period, expect to have to backpay up to 2 weeks extra out of your first check.* 

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Hair should be clean, professional and kept back from the face. Extreme styles (e.g. mohawks) are not permitted. Facial hair is allowed as long as it does not cause safety or sanitary issues. Fingernails should be clean and short or moderate in length and maintained in good condition. Tattoos must be in good taste and not offensive. One small nose stud is allowed. Up to two earrings in each ear is allowed. Employees are expected to dress professionally and follow all reasonable personal hygiene.

Second Job Availability: No, unlikely

#### Applicable Company Policies:

- **Overtime** rate of wage x1.5 is paid after 56hs/week and students should expect that overtime hours will NOT be available.-
- *Schedules* may include weekends, holidays, early or vary late shifts depending on the position.
- *Meal Plan or License Fees are charged in advanced* of the pay period. Expect to have to backpay upto 2 weeks extra out of your first paycheck (depending on arrival day). If you prefer, you may pay for the first few days/weeks with a credit/debit card when you check into housing.
- **The Meal Plan is mandatory**. No Exceptions. The employee dining rooms (EDR) serve a variety of meals including hot entrees and side dishes, salads, fruits, cereals, and beverages. Meals are served three times/day and vary by location.
- Due to the number of meals produced each day, **restricted diets**, or **sensitivities cannot be accommodated** (vegan or other restrictions). If you have dietary restrictions, we encourage you to apply for jobs at JHGTC, which provides housing with kitchens.

### **COMMUNITY AMENITIES**

#### Walking Distance from Housing:

Fitness Center, Water Sports

### In Town, Requires Transportation:

Food Market, Post Office, Bank, Restaurants, Public Library

#### Unavailable:

Shopping Mall, Internet Cafe