

Aramark Pikes Peak - Custodial Services Worker

HOST INFORMATION

Company Description:

How awesome would it be to tell all your friends and family members that you work on the mountain of Pikes Peak! Truly working in the clouds! On a clear day, you can have views as far as Kansas or New Mexico. Even during the warm summer months, you have views of beautiful snow-capped mountains of the Continental Divide.

As one of our team members, you will make friends of a lifetime and meet people from all over the world. Pikes Peak is one of the most visited landmarks in Colorado and working on the mountain provides you with unique experiences that you will never find in all your future work environments. Many of our guests are in awe of how you make it up the mountain daily. They will relish in your stories of getting up and down and working in different capacities to include food service, retail, custodial and some employees are even certified emergency medical technicians. The elevation of 14,115 feet or (4302 Meters) is certainly something everyone is amazed by hearing!

Employee Perks:

- Free meal while on shift.
- Paid time to travel up and down the mountain for work each day.
- Employee discounts at mountain retail stores.
- Free entrance to Pikes Peak mountain.
- An opportunity to spend the night at the Summit House or at Glen Cove during the International Hill Climb in June.

Host Website: https://www.pikes-peak.com/

Site of Activity: Aramark Pikes Peak

Parent Account Name: Aramark Leisure

Host Address: 4165 Sinton Road Colorado Springs , Colorado , 80907

Nearest Major City: Colorado Springs , Colorado , Less than 10 miles away

PLACEMENT INFORMATION

Job Description:

Position Summary:

At Aramark Pikes Peak we believe in delivering a unique and elevated shopping and dining experience to all our guests. With impeccable views, and top-notch service, our employees are incredible individuals from all walks of life who aspire to do great things every single day.

As a Custodial Services worker on our team, you'll take on the important job of keeping our operations and locations clean, so that our customers can stay happy and healthy.

Essential Functions:

- Adheres to established procedures to provide a safe working environment including aligning with OSHA, state/local, federal, and Aramark regulations.
- Maintains a clean and orderly environment to project the safety and health of others.
- · Accurately maintains and cleans housekeeping equipment.
- Cleans assigned areas to Aramark and client standards and requirements.
- Follows procedures for storage and disposal of trash and transports it to designated areas.
- Reports maintenance concerns via work order requests to appropriate personnel.
- Secures the facility, ensuring building is locked/unlocked as required.
- Ensures security of company assets.

Typical Schedule:

You will be working approximately 12-hour days with 2 meal breaks. Transportation is provided and is part of the 12-hour workday. You will be paid regular wage for travel to/from your work location.

Seasonal changes to job duties or available hours: Yes

Hours of operations are dependent on guest levels/transportation. We try for regular schedules for all staff, but our main desire is to provide excellent guest services and that may alter schedules.

Drug Test required: No

COMPENSATION

Hourly Wage: \$15

Eligible for Tips: No

Estimated weekly wages including tips: \$570

Bonus: No

* All figures above are pre-tax

Estimated average number of hours per week: 38

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 40

Potential fluctuation in hours per week:

Hours could fluctuate in the spring and fall while park hours change. During the summer, most students will average 38 hours. There could be an opportunity for overtime, but there are no guarantees.

Average number of hours per week reached by last year's seasonal employees: 40

Overtime Policy:

Yes, paid after 40 hours

Job-Specific Benefits:

Free meal while at work and we provide paid transportation to worksite. Employees also receive a 30% discount at the retail stores on the mountain.

JOB REQUIREMENTS

English Level required:



Upper-Intermediate

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Lifting

Lifting requirement: 50lbs/22kgs

Description:

Position requires the ability to lift up to 23kg and carry up to 11kg. Must have the ability to bend, kneel, and stoop constantly.

Standing for entire shift

Handling cleaning chemicals

Other qualifications or conditions

Description:

Varied weather conditions are expected. May work on high or precarious places. Varying schedule to include evenings, holidays and extended hours as business dictates.

Job Training required: Yes

Length of job training:

1-3 days

Hours per week during training period: 30

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

Successful completion of orientation prior to first day of work.

Need to wear uniform: Yes

Uniform Policy:

Students must purchase their own BLACK work pants before or upon arrival. Name tags and shirts will be provided and must be worn

throughout the shift.

Cost of uniform: \$0

Uniform laundry: Participant responsibility

Dress Code: No

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Company Parties, Holiday Events, Shopping Trips, Trips to Nearby/Major Attractions, Movie or Game Nights, Potlucks or Dinners, Sporting Events

Additional Details about Cultural Offerings:

Pikes Peak is an icon landmark in Colorado with beauty around it. We will be offering company planned hikes in the beautiful scenery. Additionally we host employee appreciation events throughout the year and support for employees to attend local area attractions, and festivals.

Local Cultural Offering:

You can expect a fun-filled adventure working in this area. You will have the opportunity to hike, bike, climb, raft, canoe, ride, photograph, star gaze, bird watch, dance, attend music festivals and concerts you can learn more online at: https://www.visitcos.com/events-calendar/

HOUSING AND TRANSPORTATION

Housing Provided: Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. Required to stay.

Employer-owned or employer-arranged housing description:

Housing details will be coming soon. Any details and costs mentioned in this section are still to be determined and are likely to change.

Lease Agreement: Yes

Onsite Amenities:

WiFi: Yes

Description:

Housing details will be coming soon. Any details and costs mentioned in this section are still to be determined and are likely to change.

Phone Service: Yes

Description:

All cell providers work in Colorado Springs, CO.

Kitchen facilities: Yes

Description:

Housing details will be coming soon. Any details and costs mentioned in this section are still to be determined and are likely to change.

Laundry facilities: Yes

Description:

Housing details will be coming soon. Any details and costs mentioned in this section are still to be determined and are likely to

change.

Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 2

Maximum Occupancy Per Room: 4

Suggested Occupancy Per Room: 2 - 4

Rooming Arrangement Description:

Students may request to live with their friend/partner but MUST communicate with the employer well in advance to ensure appropriate accommodations are available. All rooms (unless a couple) will be same gender, floors are co-ed.

Provided Housing Cost:

Required to Pay for Provided Housing: Yes

Cost per Week: \$150

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

Housing Deposit: Yes

Cost: \$150

Description:

Housing details will be coming soon. Any details and costs mentioned in this section are still to be determined and are likely to change.

Housing Deposit Refundable: No

Transportation to Worksite:

Employer-Provided Transportation Estimated commute time: Greater than 45 minutes

Employer-Provided Transportation is free of charge

Description: A company vehicle will pick up students to transport them to work. Same vehicle will transport them back. Regular wage is paid for commute to/from the work location.

ARRIVAL INFORMATION

Arrival Instructions:

There are two options for your travel to Colorado Springs, Colorado. Employer suggests flying into Denver International Airport (DEN) which offers more flight options and is typically more affordable for students.

1) Denver International Airport (DEN)

We recommend that students fly into Denver International Airport (DEN) and take a bus to Colorado Springs, CO (approximate travel time 1-1.5 hours). Hop aboard the A Line Train at the Denver Airport Transit Center to Union Station in Downtown Denver (transportation hub). One way A Line tickets for \$10 can be purchased in the RTD MyRide, Uber, and Transit apps, or from ticket vending machines at rail stations. Then take the Bustang (https://ridebustang.com/bustang/) from Denver Union Station to Colorado Springs Downtown Transit

Terminal. The cost of a one-way bus ticket to Colorado Springs will be about \$12. Students MUST email their arrival information to Kelsey Strode (Aramark Destinations Pikes Peak Human Resources Manager) at strode-kelsey@aramark.com at least 2 WEEKS prior to arrival to the United States. Details about a scheduled pickup will be communicated to the student prior to their departure.

2) Colorado Springs Municipal Airport (COS)

Students also have the option to fly into Colorado Springs Municipal Airport (COS) where the employer will be available to pick up students at the arrivals terminal. Students MUST email their arrival information to Kelsey Strode (Aramark Destinations Pikes Peak Human Resources Manager) at strode-kelsey@aramark.com at least 2 WEEKS prior to arrival to the United States. Details about a scheduled pickup will be communicated to the student prior to their departure.

Aramark Destinations Pikes Peak prefers that students arrive Monday through Friday from 8AM to 4PM. Upon pickup, students will be taken to the grocery store

Suggested Arrival Airport:

Denver International Airport, DEN, Over 50 miles

Colorado Springs Municipal Airport, COS, Less than 10 miles

Estimated cost of transportation to worksite from suggested airports: \$25 to \$50

If arriving after regular hours:

Suggested After-Hours Accommodation:

La Quinta In by Wyndam
4385 Sinton Rd
Colorado Springs , Colorado 80907
https://www.wyndhamhotels.com/laquinta/colorado-springs-colorado/la-quinta-inn-colorado-springs-garden-of-the-gods/overview?CID=LC:LQ::GGL:RIO:National:52667&iata=00093796
(719) 528-5060
\$75 to \$100

Baymont by Wyndham Garden of the Gods/Colorado Springs
430 Garden of the Gods Rd
Colorado Springs , Colorado 80907
https://www.wyndhamhotels.com/baymont/colorado-springs-colorado/baymont-by-wyndham-garden-of-the-gods-colorado-springs/overview?CID=LC:BU::GGL:RIO:National:51862&iata=00093796
(719) 532-1010
\$100 to \$150

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: No

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

Application assistance, scheduling, and transportation to the Social Security Administration Office will be provided by the employer. The office is located at 2306 E Pikes Peak Ave, Colorado Springs, CO 80909.

Nearest SSA Office: Colorado Springs , Colorado , Less than 25 miles

Other:

Wage Payment Schedule:

Participants will be paid every week on Thursday. The first paycheck may be paper and may take a few weeks to process dependent upon the start date of the student and if the student has completed the proper paperwork. Direct deposit is required.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Required uniforms may include personal protection equipment (PPE) and will be a requirement of employment. Must be well-groomed and maintain a high level of professionalism. During business hours, employees are expected to present a clean and neat appearance and to dress according to the requirements of their positions.

Second Job Availability: Yes, likely

Applicable Company Policies:

Pikes Peak is one of the tallest peaks in Colorado. At over 4000 meters high, many people experience altitude sickness when going up to the Summit to work. We encourage everyone to take it slow, stay hydrated, and communicate with their managers if they are feeling ill. Altitude sickness is normal, and it can take time to get adjusted to it (usually a few days to a week).

We operate three locations on the mountain, each a little higher up. Students can expect to work at the different locations to get used to the high elevation. Workdays are very long due to the commute up the mountain (10-14 hours). We provide paid transportation to and from work.

Pikes Peak is a nonsmoking mountain from Gateway to Summit. That includes e-cigarettes, vapes, and any other tobacco products.

We follow all US CDC guidelines in regard to COVID-19 safety and protocol. Safety policies may adjust during the time due to local ordinances.

We do not allow the use of cell phones during work.

COMMUNITY AMENITIES

Walking Distance from Housing:

Food Market, Bank, Restaurants, Fitness Center

In Town, Requires Transportation:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library