



## Aramark Pikes Peak - Retail Sales Worker

### HOST INFORMATION

***Company Description:***

*How awesome would it be to tell all your friends and family members that you work on the mountain of Pikes Peak! Truly working in the clouds! On a clear day, you can have views as far as Kansas or New Mexico. Even during the warm summer months, you have views of beautiful snow-capped mountains of the Continental Divide.*

*As one of our team members, you will make friends of a lifetime and meet people from all over the world. Pikes Peak is one of the most visited landmarks in Colorado and working on the mountain provides you with unique experiences that you will never find in all your future work environments. Many of our guests are in awe of how you make it up the mountain daily. They will relish in your stories of getting up and down and working in different capacities to include food service, retail, custodial and some employees are even certified emergency medical technicians. The elevation of 14,115 feet or (4302 Meters) is certainly something everyone is amazed by hearing!*

***Employee Perks:***

- ***Free meal while on shift.***
- ***Paid time to travel up and down the mountain for work each day.***
- ***Employee discounts at mountain retail stores.***
- ***Free entrance to Pikes Peak mountain.***
- ***An opportunity to spend the night at the Summit House or at Glen Cove during the International Hill Climb in June.***

***Host Website:*** <https://www.pikes-peak.com/>

***Site of Activity:*** Aramark Pikes Peak

***Parent Account Name:*** Aramark Leisure

***Host Address:*** 4165 Sinton Road Colorado Springs , Colorado , 80907

***Nearest Major City:*** Colorado Springs , Colorado , Less than 10 miles away

### PLACEMENT INFORMATION

***Job Description:***

*Position Summary:*

*At Aramark Pikes Peak we believe in delivering a unique and elevated shopping and dining experience to all our guests. With impeccable views, and top-notch service, our employees are incredible individuals from all walks of life who aspire to do great things every single day.*

*The Retail Sales Worker is responsible for stocking and inventorying products as well as maintaining the appearance and cleanliness of the retail location. The Retail Sales Worker provides general customer service and assistance to guests and processes sales transactions. Essential functions and responsibilities of the position may vary by Aramark location based on client requirements and business needs.*

*Essential Functions:*

- *Greets and assists customers while anticipating their needs.*
- *Ensure product is stocked to appropriate levels and replenishes and arranges items as needed to maintain appearance.*
- *Operates register, handles cash, and process credit card transactions.*
- *Responsible for cash handling, safe verifications, and preparing deposits.*
- *Maintains friendly, efficient, positive customer service demeanor toward customers, clients, and co-workers; is adaptable to customer needs.*
- *Adheres to cash handling policies and procedures.*
- *Ensures security of company assets.*
- *Other duties and tasks as assigned by manager.*

**Typical Schedule:**

*You will be working approximately 12-hour days with 2 meal breaks. Transportation is provided and is part of the 12-hour workday. You will be paid regular wage for travel to/from your work location.*

**Seasonal changes to job duties or available hours:** *Yes*

*Hours of operations are dependent on guest levels/transportation. We try for regular schedules for all staff, but our main desire is to provide excellent guest services and that may alter schedules.*

**Drug Test required:** *No*

## COMPENSATION

**Hourly Wage:** *\$15*

**Eligible for Tips:** *No*

**Estimated weekly wages including tips:** *\$570*

**Bonus:** *No*

*\* All figures above are pre-tax*

**Estimated average number of hours per week:** *38*

**Estimated minimum number of hours per week:** *32*

**Estimated maximum number of hours per week:** *40*

**Potential fluctuation in hours per week:**

*Hours could fluctuate in the spring and fall while park hours change. During the summer, most students will average 38 hours. There could be an opportunity for overtime, but there are no guarantees.*

**Average number of hours per week reached by last year's seasonal employees:** *40*

**Overtime Policy:**

Yes, paid after 40 hours

**Job-Specific Benefits:**

Free meal while at work and we provide paid transportation to worksite. Employees also receive a 30% discount at the retail stores on the mountain.

## JOB REQUIREMENTS

**English Level required:**



**Advanced**

**Required to be 21+:** No

**Previous Experience required:** No

**Qualifications & Conditions**

Lifting

Lifting requirement: 50lbs/22kgs

Description:

Position requires the ability to lift up to 23kg and carry up to 11kg. Must have the ability to bend, kneel, and stoop constantly.

Standing for entire shift

Handling cleaning chemicals

Other qualifications or conditions

Description:

Varied weather conditions are expected. May work on high or precarious places. Varying schedule to include evenings, holidays and extended hours as business dictates.

**Job Training required:** Yes

Length of job training:

1-3 days

Hours per week during training period: 30

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

Successful completion of orientation prior to first day of work.

**Need to wear uniform:** Yes

Uniform Policy:

Students must purchase their own BLACK work pants before or upon arrival. Name tags and shirts will be provided and must be worn throughout the shift.

Cost of uniform: \$0

Uniform laundry: Participant responsibility

**Dress Code:** No

## CULTURAL OPPORTUNITIES

### **Types of Cultural Opportunities:**

Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Company Parties, Holiday Events, Shopping Trips, Trips to Nearby/Major Attractions, Movie or Game Nights, Potlucks or Dinners, Sporting Events

### **Additional Details about Cultural Offerings:**

Pikes Peak is an icon landmark in Colorado with beauty around it. We will be offering company planned hikes in the beautiful scenery. Additionally we host employee appreciation events throughout the year and support for employees to attend local area attractions, and festivals.

### **Local Cultural Offering:**

You can expect a fun-filled adventure working in this area. You will have the opportunity to hike, bike, climb, raft, canoe, ride, photograph, star gaze, bird watch, dance, attend music festivals and concerts you can learn more online at: <https://www.visitcos.com/events-calendar/>

## HOUSING AND TRANSPORTATION

**Housing Provided:** Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. Required to stay.

### **Employer-owned or employer-arranged housing description:**

Housing details will be coming soon. Any details and costs mentioned in this section are still to be determined and are likely to change.

**Lease Agreement:** Yes

### **Onsite Amenities:**

WiFi: Yes

Description:

Housing details will be coming soon. Any details and costs mentioned in this section are still to be determined and are likely to change.

Phone Service: Yes

Description:

All cell providers work in Colorado Springs, CO.

Kitchen facilities: Yes

Description:

Housing details will be coming soon. Any details and costs mentioned in this section are still to be determined and are likely to change.

Laundry facilities: Yes

Description:

*Housing details will be coming soon. Any details and costs mentioned in this section are still to be determined and are likely to change.*

**Occupancy Requirements for Provided Housing:**

*Minimum Occupancy Per Room: 2*

*Maximum Occupancy Per Room: 4*

*Suggested Occupancy Per Room: 2 - 4*

*Rooming Arrangement Description:*

*Students may request to live with their friend/partner but MUST communicate with the employer well in advance to ensure appropriate accommodations are available. All rooms (unless a couple) will be same gender, floors are co-ed.*

**Provided Housing Cost:**

*Required to Pay for Provided Housing: Yes*

*Cost per Week: \$150*

*Housing Cost Deducted from Paychecks: Yes*

*Utilities Costs: No*

*Housing Deposit: Yes*

*Cost: \$150*

*Description:*

*Housing details will be coming soon. Any details and costs mentioned in this section are still to be determined and are likely to change.*

*Housing Deposit Refundable: No*

**Transportation to Worksite:**

*Employer-Provided Transportation*

*Estimated commute time: Greater than 45 minutes*

*Employer-Provided Transportation is free of charge*

*Description: A company vehicle will pick up students to transport them to work. Same vehicle will transport them back.*

*Regular wage is paid for commute to/from the work location.*

## ARRIVAL INFORMATION

**Arrival Instructions:**

*There are two options for your travel to Colorado Springs, Colorado. Employer suggests flying into Denver International Airport (DEN) which offers more flight options and is typically more affordable for students.*

*1) Denver International Airport (DEN)*

*We recommend that students fly into Denver International Airport (DEN) and take a bus to Colorado Springs, CO (approximate travel time 1-1.5 hours). Hop aboard the A Line Train at the Denver Airport Transit Center to Union Station in Downtown Denver (transportation hub). One way A Line tickets for \$10 can be purchased in the RTD MyRide, Uber, and Transit apps, or from ticket vending machines at rail stations. Then take the Bustang (<https://ridebustang.com/bustang/>) from Denver Union Station to Colorado Springs Downtown Transit*

Terminal. The cost of a one-way bus ticket to Colorado Springs will be about \$12. **Students MUST email their arrival information to Kelsey Strode (Aramark Destinations Pikes Peak Human Resources Manager) at [strode-kelsey@aramark.com](mailto:strode-kelsey@aramark.com) at least 2 WEEKS prior to arrival to the United States.** Details about a scheduled pickup will be communicated to the student prior to their departure.

## 2) Colorado Springs Municipal Airport (COS)

Students also have the option to fly into Colorado Springs Municipal Airport (COS) where the employer will be available to pick up students at the arrivals terminal. **Students MUST email their arrival information to Kelsey Strode (Aramark Destinations Pikes Peak Human Resources Manager) at [strode-kelsey@aramark.com](mailto:strode-kelsey@aramark.com) at least 2 WEEKS prior to arrival to the United States.** Details about a scheduled pickup will be communicated to the student prior to their departure.

Aramark Destinations Pikes Peak prefers that students **arrive Monday through Friday from 8AM to 4PM.** Upon pickup, students will be taken to the grocery store

### **Suggested Arrival Airport:**

Denver International Airport, DEN, Over 50 miles

Colorado Springs Municipal Airport, COS, Less than 10 miles

**Estimated cost of transportation to worksite from suggested airports: \$25 to \$50**

### **If arriving after regular hours:**

#### **Suggested After-Hours Accommodation:**

La Quinta In by Wyndam

4385 Sinton Rd

Colorado Springs , Colorado 80907

<https://www.wyndhamhotels.com/laquinta/colorado-springs-colorado/la-quinta-inn-colorado-springs-garden-of-the-gods/overview?CID=LC:LQ::GGL:RIO:National:52667&iata=00093796>

(719) 528-5060

\$75 to \$100

Baymont by Wyndham Garden of the Gods/Colorado Springs

430 Garden of the Gods Rd

Colorado Springs , Colorado 80907

<https://www.wyndhamhotels.com/baymont/colorado-springs-colorado/baymont-by-wyndham-garden-of-the-gods-colorado-springs/overview?CID=LC:BU::GGL:RIO:National:51862&iata=00093796>

(719) 532-1010

\$100 to \$150

## TRAINING AND ONBOARDING

**Pre-Arrival Onboarding:** No

### **Social Security Number:**

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

Application assistance, scheduling, and transportation to the Social Security Administration Office will be provided by the employer. The office is located at 2306 E Pikes Peak Ave, Colorado Springs, CO 80909.

Nearest SSA Office: Colorado Springs , Colorado , Less than 25 miles

**Other:**

*Wage Payment Schedule:*

*Participants will be paid every week on Thursday. The first paycheck may be paper and may take a few weeks to process dependent upon the start date of the student and if the student has completed the proper paperwork. Direct deposit is required.*

*Meal Plan: Not available*

*Provide Certificates/Performance Evaluations: Yes*

*Hire in Groups: Yes*

*Maximum Group Size:*

*Grooming Requirements:*

*Required uniforms may include personal protection equipment (PPE) and will be a requirement of employment. Must be well-groomed and maintain a high level of professionalism. During business hours, employees are expected to present a clean and neat appearance and to dress according to the requirements of their positions.*

*Second Job Availability: Yes, likely*

*Applicable Company Policies:*

*Pikes Peak is one of the tallest peaks in Colorado. At over 4000 meters high, many people experience altitude sickness when going up to the Summit to work. We encourage everyone to take it slow, stay hydrated, and communicate with their managers if they are feeling ill. Altitude sickness is normal, and it can take time to get adjusted to it (usually a few days to a week).*

*We operate three locations on the mountain, each a little higher up. Students can expect to work at the different locations to get used to the high elevation. Workdays are very long due to the commute up the mountain (10-14 hours). We provide paid transportation to and from work.*

*Pikes Peak is a nonsmoking mountain from Gateway to Summit. That includes e-cigarettes, vapes, and any other tobacco products.*

*We follow all US CDC guidelines in regard to COVID-19 safety and protocol. Safety policies may adjust during the time due to local ordinances.*

*We do not allow the use of cell phones during work.*

## COMMUNITY AMENITIES

***Walking Distance from Housing:***

*Food Market, Bank, Restaurants, Fitness Center*

***In Town, Requires Transportation:***

*Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library*