



Aramark Yosemite National Park - Summer - Late Season Guest Service

HOST INFORMATION

Company Description:

Are you looking for a memorable summer? Do you want to have the best summer work experience & make some great new friends? If you said "YES!", then Yosemite National Park is the place for you!

Yosemite National Park is one of the largest National Parks in the USA with an average of over three million visitors each year. Visitors come from around the world to visit our infamous granite, hiking and climbing trails, and beautiful waterfalls. Yosemite is home to diverse wildlife such as black bears, deer, birds, reptiles, and many more species. It is safe to say that you can expect to see wildlife while enjoying your discounted breakfast at Degnan's Deli!

Living in Yosemite National Park will feel like living remotely as the closest town is 45 miles away. Cell service and WiFi is not guaranteed. However, Yosemite will offer you all things needed to live such as the Village Store for groceries and everyday essentials. The Mountain Shop provides you with any equipment needed for outdoor recreation.

Employee Perks:

- **Retail & Food Discounts**
- **Many group activities offered throughout the season!**

ARAMARK is a leader in professional services, providing award-winning food services, facilities management, and uniform and career apparel to health care institutions, universities and school districts, stadiums and arenas, and businesses around the world. ARAMARK has approximately 255,000 employees serving clients in 22 countries. To learn more about ARAMARK, visit www.aramark.com.

Host Website: <https://www.travelyosemite.com/employment/>

Site of Activity: Aramark Yosemite National Park

Parent Account Name: Aramark Leisure

Host Address: 9013 Village Drive Yosemite , California , 95389

Nearest Major City: Fresno , California , Over 50 miles away

PLACEMENT INFORMATION

Job Description:

This role will be Barista or Village Store employment. This will be based on experience and English level.

VILLAGE STORE

Duties include, but are not limited to:

Receive and disburse money in a high volume restaurant. Operate computerized cash registers to process credit and debit card transactions, validate checks, issue receipts, refunds, credits or change due to customers. Other duties as assigned by management. Must have knowledge of American currency.

BARISTA

Duties include, but are not limited to:

Preparing drinks, serving food, describing products to customers, answering questions, and making recommendations, receiving and processing payments from customers, and keeping the area and equipment clean, including washing and putting away dishes

Typical Schedule:

Barista will be 6:00am to 2:00pm give or take scheduling. Village Store may be mornings or evenings depending on need during the season.

Drug Test required: Yes

COMPENSATION

Hourly Wage: \$17.1

Eligible for Tips: No

Estimated weekly wages including tips: \$600

Bonus: No

* All figures above are pre-tax

Estimated average number of hours per week: 35

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 40

Potential fluctuation in hours per week:

Hours can fluctuate with seasonality & weather. Students may have the opportunity to pick up shifts in other areas of the operation, but this is only with manager approval & not guaranteed.

Average number of hours per week reached by last year's seasonal employees: 40

Overtime Policy:

Yes, paid after 40 hours

Job-Specific Benefits:

Participants will receive the employee discount, 15% off of retail items and 50% off at some Food & Beverage outlets

JOB REQUIREMENTS

English Level required:



Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Lifting

Lifting requirement: 50lbs/22kgs

Description:

Depending on position, lifting boxes of merchandise or drink products may be required

Standing for entire shift

Handling cleaning chemicals

Working outdoors

Other qualifications or conditions

Description:

Possible Money handling during shift. will need to have an understanding of American money.

Job Training required: Yes

Length of job training:

two days

Hours per week during training period: 12

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

Need to wear uniform: Yes

Uniform Policy:

We require our workers to come to work in their assigned uniform. Name tag is also provided and must be worn. If working in food service, non-slip shoes are required, participants can purchase upon their arrival for a discounted price.

Cost of uniform: \$0

Uniform laundry: Provided at no cost

Dress Code: Yes

Description:

Uniforms are to be worn to work, neat and clean. Name tag is also provided and must be worn. You may be required to cover your tattoos,

or remove piercings. Additionally, we will require you to have your natural hair color.

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Karaoke Nights or Talent Shows, Movie or Game Nights, Company Parties, Shopping Trips, Sporting Events, Trips to Major City, Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Holiday Events, Trips to Nearby/Major Attractions

Additional Details about Cultural Offerings:

Aramark in Yosemite has an Employee Recreation department that organizes activities each month. This is a great way to have fun, make friends and explore Yosemite National Park. We have game nights, movie and karaoke nights, group hikes, yoga classes, shopping trips and more!

Local Cultural Offering:

Other Employee Recreation events that Aramark in Yosemite hosts are daily activities during Pride Month, arts and crafts nights, and trivia. We also hold a Farmer's Market once a month that includes some of the fresh foods grown right outside Yosemite!

HOUSING AND TRANSPORTATION

Housing Provided: *Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. Required to stay.*

Employer-owned or employer-arranged housing description:

Housing is assigned based off of availability. Weekly rent starts at \$21.00 per week which is directly deducted from their paycheck. Participants may be placed in a canvas sided tent or share house. They are also expected to comply with the housing policy they will sign upon moving in. All housing is shared, so participants will have one to two roommates. Bathrooms, kitchens and laundry facilities are all shared. Participants will have access to appliances like refrigerators, microwaves, stoves and ovens in the shared kitchens. Laundry is free, participants need to provide detergent/supplies. The employer has overnight housing security and is patrolled by National Park Service. There is an employee Wellness Center, with air conditioning, WiFi, activity room, computers and a gym. Smoking is prohibited inside Employee Housing. Smoking is only allowed in designated areas. At no point in time are Tenants allowed to smoke in guest areas on property or where they may be visible to guests. Designated areas are at least 25 feet from any building entrances, air intake ducts, windows, and/or bay doors. All cigarette butts must be disposed of in the appropriate trash receptacles and not tossed on the ground. It is illegal for any tobacco product (including cigarettes, cigars and e-cigarettes) to be sold to anyone under 21. In accordance with this legislation, Tenants who are 21 years of age may smoke in designated areas. Tenants who are under 21 may neither possess nor use tobacco in the Housing area or on Aramark managed properties. It is illegal for those of legal age to purchase or provide tobacco products for those under the age of 21. Distribution, sale or providing tobacco to minors is expressly prohibited. Failure to follow these guidelines will result in disciplinary actions and possible loss of housing privileges.

Lease Agreement: *Yes*

Onsite Amenities:

WiFi: Yes

Description:

Internet Access is limited and sometimes is unavailable due to the remoteness of the location. Participants will have access to WiFi in shared areas in housing and some public areas.

Phone Service: Yes

Description:

In case of emergency each location has multiple landlines to reach CiEE. Cellphone service is mostly dependent on carrier, Verizon Wireless gets the best service in the Valley.

Kitchen facilities: Yes

Description:

Participants will have access to shared refrigerators, ovens, stoves, microwaves and food storage.

Laundry facilities: Yes

Description:

Shared laundry is free, participants need to provide their own detergent and supplies.

Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 2

Maximum Occupancy Per Room: 3

Suggested Occupancy Per Room: 2 - 3

Rooming Arrangement Description:

All housing is shared, participants may be placed in a canvas sided tent with one to two roommates. Or in multi-bedroom house with 2 people sharing a room. Prior to your arrival you can request to live with friend, not all requests are guaranteed to be granted. Housing and roommate requests are distributed off of a first come first service basis, and based on availability. No requests are guaranteed.

Provided Housing Cost:

Required to Pay for Provided Housing: Yes

Cost per Week: \$21

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

Housing Deposit: Yes

Cost: \$100

Description:

Security deposit of \$100 will be deducted from paychecks in 4 \$25 increments.

Housing Deposit Refundable: Yes

Conditions for Deposit Refund:

The security deposit is returned upon departure as long as participant checks out properly as signed off on in the policy and there is no damage to the room.

Details About Deposit Refund:

Deposit will be refunded back to original form of payment.

Transportation to Worksite:

Walking Commute Time

Estimated commute time: 15 to 30 minutes

Description: There are multiple paved paths that participants use to get to work.

Biking

Estimated commute time: 15 to 30 minutes

Bicycles are provided free of charge: No

Bicycles are not provided: Yes

Bicycles are available to rent: No

Estimated cost: \$

Description: Traffic in the summer is heavy; we highly recommend using the conveniently located bike paths.

Employer-Provided Transportation

Estimated commute time: 30 to 45 minutes

Employer-Provided Transportation is free of charge

Description: There a shuttle service called the 59 provided by Transportation. This is for employees leaving work late at night or early in the morning when public transportation is not running.

Local Bus, Subway or Train

Estimated commute time: 30 to 45 minutes

Estimated cost: \$0

Description: There is a free shuttle service in the valley, it is for anyone to use. In the summer it is primarily guests so the buses do get busy.

ARRIVAL INFORMATION

Arrival Instructions:

Arrival:

We require you to **arrive to Yosemite on a TUESDAY** and **check into housing between the times of 1:00pm and 4:00pm.**

If you chose to fly into San Francisco I recommend arriving a couple days before your scheduled check in date to allow for travel to the park. If you arrive in Fresno, I recommend arriving at least the day before to allow for travel into the park. Please research your given route into the park before arrival as the YARTS bus schedule can change and you may need to take the Amtrak train from Fresno to Merced depending on the time of year. <https://www.amtrak.com/stations/fno> <https://yarts.com/> Please send me your flight information at least three weeks prior to your arrival. I will be reaching out if I do not hear from you.

In season Transport:

You are able to sign up for company ran shopping trips every week. Additionally, the HR department will coordinate social security runs for you. All you have to do is swing by and sign up.

Best contacts:

Please find my contact information below:

Nina Callard

541-565-4950

callard-nina@aramark.com

Suggested Arrival Airport:

San Francisco International Airport, SFO, Over 50 miles

Fresno Yosemite International Airport, FAT, Over 50 miles

Estimated cost of transportation to worksite from suggested airports: \$25 to \$50

If arriving after regular hours:

Suggested After-Hours Accommodation:

*Piccadilly Inn Airport
5115 E McKinley Ave
Fresno , California 93727
picalliyinnairport.com
\$50 to \$75*

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: Yes

We will send emails with instructions on applying to the position, sign offer letter and other paperwork. Please READ and FOLLOW INSTRUCTIONS in the emails, if you have questions do not fill out the paperwork until you have reached out to us. If you do not fill out the paperwork prior to your arrival as instructed you will not be able to start working or will see a delay in pay.

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

We provide transportation to the Social Security Office at specific times and dates. If the students do not take advantage of this, they will have to go on their own.

Nearest SSA Office: Fresno , California , Over 50 miles

Other:

Wage Payment Schedule:

Participants will be paid weekly. Aramark offers paperchecks, paycards or to open a bank account to utilize direct deposit. We recommend a paycard or direct deposit.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

- Participants may be asked to cover up tattoos on duty - Do not display visible body piercing other than one earring in each ear - Hair should be clean, neatly groomed and conservatively styled. Hair color/highlights must be natural in color - Beards must be near, trimmed and no more than half an inch in length - Nails should be clean, neatly trimmed and no longer than 1/4 inch - Report to work bathed and showered and use an antiperspirant/deodorant

Second Job Availability: No, unlikely

Applicable Company Policies:

Yosemite National Park is on federal land, meaning we follow federal law. Marijuana is illegal.

Participants are made aware of the Alcohol Policy and will follow federal law in not consuming alcohol if under 21 years of age

Participants will be held to an Attendance Policy, making sure employees go to work and communicate with managers

Participants will be required to join a union, UNITEHERE 19!, and pay initiations fees determined by their position and pay weekly union dues of \$12.95 which is deducted from their checks.

COMMUNITY AMENITIES

Walking Distance from Worksite:

Food Market, Post Office, Restaurants, Fitness Center, Internet Cafe, Public Library

Walking Distance from Housing:

Food Market, Post Office, Restaurants, Fitness Center, Internet Cafe, Public Library

In Town, Requires Transportation:

Food Market, Shopping Mall, Bank