



WORK & TRAVEL USA

## Chula Vista Resort Conference Center - Lifeguard

### HOST INFORMATION

#### **Company Description:**

*25% Discounts at the Resort for food and gift shop items! Many cultural activities and county fairs! Wisconsin Dells \$15 entertainment card gives access to many free activities! Mall Shuttles multiple times a week!*

*Chula Vista Resort has been a family owned operation for over 65 years is located just outside the downtown Wisconsin Dells! As one of the premier waterpark resorts in the State of Wisconsin, our property features indoor and outdoor waterparks, hotel accommodations, condos, villas, an 18-hole championship golf course, meeting & convention facilities, sports center, and many unique bars, restaurants, and gift shops. The resort offers employer provided housing and activities.*

*We are located 3 miles north of Wisconsin Dells on the cliffs overlooking the historic Wisconsin River. Tourists have been vacationing in Wisconsin Dells for over one hundred years enjoying the spectacular natural scenery on the Wisconsin River. Over the years other tourist attractions have constantly redeveloped in the area to make Wisconsin Dells the most popular tourist attraction destination in the Midwest United States.*

*Chula is part of the J1 Consortium in Wisconsin Dells-students working here have participated in holiday parties, ice skating and more! Please add facebook.com/dellsj1s to your Facebook page for more details!*

**Host Website:** <http://www.chulavistaresort.com>

**Site of Activity:** Chula Vista Resort Conference Center

**Parent Account Name:** Chula Vista Resort Conference Center

**Host Address:** 2501 RIVER ROAD , PO Box 30 , Wisconsin Dells , Wisconsin , 53965

**Nearest Major City:** Madison , Wisconsin , Less than 50 miles away

### PLACEMENT INFORMATION

#### **Job Description:**

*Chula Vista Resort Lifeguards are the first line in guest safety and service. A successful candidate for these positions must be mature, professional, responsible and patient. These staff members are in constant interaction with guests and have the greatest responsibility to insure that guests have a safe visit in all Water Park Areas of the Resort. Life Guards and Slide Attendants must understand that guests include the very young as well as the very elderly and must use positive attitudes when engaging all ages.*

- Responsibilities include:*
- Insuring guest safety*
- Maintaining skills at a rescue-ready level at all times*
- Maintaining exceptional guest service skills with all ages*
- Assisting with various tasks including but not limited to grounds, tubes, line control, refuse and towel removal*

**Drug Test required:** No

## COMPENSATION

**Hourly Wage:** \$11

**Eligible for Tips:** No

**Estimated weekly wages including tips:** \$352

**Bonus:** No

*\* All figures above are pre-tax*

**Estimated average number of hours per week:** 35

**Estimated minimum number of hours per week:** 32

**Estimated maximum number of hours per week:** 40

**Potential fluctuation in hours per week:**

**Average number of hours per week reached by last year's seasonal employees:** 32

**Overtime Policy:**

*Yes, paid after 40 hours*

**Job-Specific Benefits:**

*25% employee discount for food and gift shop items. Free Waterpark passes.*

## JOB REQUIREMENTS

**English Level required:**



**Advanced**

**Required to be 21+:** No

**Previous Experience required:** No

**Qualifications & Conditions**

*Swimming*

**Description:**

*Students must know and be comfortable swimming. Employer will provide certification upon arrival.*

### *Lifting*

*Lifting requirement: 50lbs/22kgs*

### *Description:*

*Push or pull a cart (up to 100 lbs), lift up to 40 lbs on a repeated basis.*

*Standing for entire shift*

*Handling cleaning chemicals*

*Working outdoors*

*Working under direct sunlight*

*Other qualifications or conditions*

### *Description:*

*Standing, bending, reaching, and walking for an extended period of time.*

### ***Job Training required:*** Yes

*Length of job training:*

*About 1 Week*

*Hours per week during training period: 25*

*Different wage during training period: No*

*Start on specific day of the week: No*

*Training requirements:*

*Students should NOT expect to get the minimum 32 hrs per week until their managers are able to work them into a full weeks rotation.*

### ***Need to wear uniform:*** Yes

*Uniform Policy:*

*Guards will purchase uniforms here swimsuits/shirts/gear \$45-\$65.*

*Cost of uniform: \$65*

*Uniform laundry: Participant responsibility*

### ***Dress Code:*** Yes

*Description:*

*See uniform requirements.*

## CULTURAL OPPORTUNITIES

### ***Types of Cultural Opportunities:***

*Shopping Trips, Karaoke Nights or Talent Shows, Company Parties, Holiday Events, Potlucks or Dinners, Will provide information about*

Events, Local Resources, Attractions/Sites, Local Community, Welcome Orientation

**Additional Details about Cultural Offerings:**

Check out the Community Dells website at [facebook.com/dellsj1s](https://facebook.com/dellsj1s) for great information about events happening in the community!

Many cultural activities and county fairs! Wisconsin Dells \$15 entertainment card gives access to many free activities! Mall Shuttles multiple times a week!

**Local Cultural Offering:**

The Wisconsin Dells area has been adding various festivals and activities throughout the year! Everything from free concerts in Bowman Park in the summer to the Wo-Zha-Wa festival in the fall, there is almost always something happening!

## HOUSING AND TRANSPORTATION

**Housing Provided:** Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. Required to stay.

**Employer-owned or employer-arranged housing description:**

Housing is located at 2501 River Road Motel style rooms on site with a common area kitchen and individual bathrooms. Rooms include: linens, towels, dishes, cooking utensils, pots/pans, TV, AC & WIFI. On site laundry facility. Payphones located at Resort. Resort is within one block of the housing complex. Students should review Housing Expectation Supplement!

**Lease Agreement:** Yes

**Onsite Amenities:**

WiFi: Yes

Description:

Chula Vista Resort has public WiFi access throughout housing so no password is needed. If there are any issues, Chula staffs an IT department who can assist with them.

Phone Service: Yes

Description:

Chula Vista Resort offers 24/7 WIFI capabilities to contact CIEE at any time.

Kitchen facilities: Yes

Description:

Kitchen facilities are available to all housing employees: stove, oven, microwave and refrigerator

Laundry facilities: Yes

Description:

Chula Vista has an on-site laundromat-style facility located walking distance from housing.

**Occupancy Requirements for Provided Housing:**

Minimum Occupancy Per Room: 4

Maximum Occupancy Per Room: 8

Suggested Occupancy Per Room: 4 - 8

Rooming Arrangement Description:

There is no co-ed housing available at Chula Vista. Rooms are dorm style.

**Provided Housing Cost:**

*Required to Pay for Provided Housing: Yes*

*Cost per Week: \$95*

*Housing Cost Deducted from Paychecks: No*

*Description:*

*We will send a link to our rental payment software TurboTenant. You can make payments on there by credit card, or you can come to the office to pay by cash*

*Utilities Costs: No*

*Housing Deposit: Yes*

*Cost: \$250*

*Description:*

*Payment of the \$250 PROGRAM FEE is required upon arrival. We are only able to accept cash for this payment. \$150 is refundable if room is in the same condition and Job Dates are completed as indication of lease agreement. Participant must complete all terms of employment with no no-shows.*

*Housing Deposit Refundable: Yes*

*Conditions for Deposit Refund:*

*\$150 of the \$250 Program Fee is refunded at the successful completion of the program & room inspection. \$100 is retained as an administration fee.*

*Details About Deposit Refund:*

*In a check prior to departure from Chula Vista Resort.*

### **Transportation to Worksite:**

*Walking Commute Time*

*Estimated commute time: Under 15 minutes*

*Description: housing is located onsite*

## ARRIVAL INFORMATION

### **Arrival Instructions:**

*Students must plan to financially support themselves for as long as 3 to 4 weeks before they receive their first paychecks. Employees of Chula Vista resort are paid every 2 weeks, pay periods are Friday-Thursday and students should not expect to work a full weekly schedule until managers are able to incorporate them into the regularly scheduled rotation or until students successfully complete their training.*

*\*Please note: All students are required to pay a \$250.00 program fee to Chula Vista (\$150 is refundable after completing the program)*

*Student must email the International Student Coordinator at least 1 week prior to arrival at Chula Vista Resort so arrangements can be made for pick up from either the Greyhound Bus or Amtrak Train Station in Wisconsin Dells.*

*It is recommended that students fly into either General Mitchell International Airport (MKE) in Milwaukee, WI or O'Hare International Airport (ORD) in Chicago, IL. We will only pick students up from the Greyhound Bus or Amtrak Train Station in Wisconsin Dells, WI if students provide their arrival information at least 24 hours in advance of arrival.*

- [greyhound.com](http://greyhound.com)
- [amtrak.com](http://amtrak.com)

*The largest International airport in the region is O'Hare International Airport (ORD) in Chicago, IL and there are many ways to get from there to the Wisconsin Dells.*

*1. From Chicago, students can also contact US Work and Travel Shuttles. Students should email for rates and pick up times.*

*2. Greyhound bus to the Wisconsin Dells. Take a bus (a few dollars), Taxi (\$55), or Airport Shuttle (\$35) to the Downtown Chicago Greyhound Bus Station located at 630 West Harrison Street, Chicago, IL 60607. Book a trip from Chicago to Wisconsin Dells. **\*\*Please Note that the bus from Chicago to Wisconsin Dells departs ONLY two times per day and the trip is about 5 hours long. Check the schedule here to make sure that you will be able to make the connection. If you are arriving in Chicago late at night, we recommend going to HIY Hostel in downtown Chicago (\$45 per person per night). We do not recommend that students spend the night in the bus station for safety reasons.***

*3. If students arrive early enough you can also catch the Amtrak train from Chicago to the Wisconsin Dells. Please check the Amtrak schedule to see what will work best for you.*

*Students who fly into the General Mitchell International Airport (MKE) in Milwaukee, WI or the Dane County Regional Airport (MSN) in Madison, WI can contact Wisconsin Dells Kangaroo Taxi and Shuttle for more information about shuttle times and prices.*

*PICK-UP FROM GREYHOUND BUS STATION or AMTRAK TRAIN STATION in Wisconsin Dells: Students must contact us before leaving Chicago so arrangements can be made for pick-up from the bus or train station. Pick up is FREE for students arriving in the Dells provided we have their arrival information at least 24 hours before arrival. Students can check into housing at any time, but only if we have their arrival information in advance.*

*Because Chula Vista Resort is located approximately three miles from the downtown community area that features shopping, a grocery market, pharmacy, medical clinic, bank, post office, and library, many students wish to purchase a bicycle for convenient transportation. Traveling downtown to the Dells on your bicycle will take approximately 20-25 minutes. Many students in the area ride bicycles and need to be informed of Bicycle Safety. Please view this bicycle safety video before you arrive in the Dells and purchase a bike for the winter <http://www.youtube.com/watch?v=nbPe4ltaoag&feature=youtu.be>*

### ***Suggested Arrival Airport:***

*Chicago O'Hare, ORD, Over 50 miles*

*General Mitchell International Airport, MKE, Over 50 miles*

***Estimated cost of transportation to worksite from suggested airports: \$50 to \$75***

### ***If arriving after regular hours:***

### ***Suggested After-Hours Accommodation:***

*Best Western at O'Hare  
10300 W Higgins Rd  
Rosemont, Illinois 60018  
[bestwestern.com](http://bestwestern.com)  
847-296-4471  
\$75 to \$100*

## TRAINING AND ONBOARDING

***Pre-Arrival Onboarding: No***

***Social Security Number:***

*Require participants to apply for SSN before arrival at worksite: No*

*Details about how to apply for Social Security Number:*

*Employer will provide assistance to the social security office.*

*Nearest SSA Office: Portage , Wisconsin , Less than 25 miles*

***Other:***

*Wage Payment Schedule:*

*regular bi-weekly pay check*

*Meal Plan: Not available*

*Provide Certificates/Performance Evaluations: Yes*

*Hire in Groups: Yes*

*Maximum Group Size:*

*Grooming Requirements:*

*Chula Vista Resort has very high grooming standards. A clean, neat appearance is expected. No overdone makeup or jewelry. No visible tattoos or body piercings. Students are expected to keep their uniforms clean & in good repair. Laundry facilities are available in the housing complex. cost: \$2 wash/\$2 dry*

*Second Job Availability: No, unlikely*

*Applicable Company Policies:*

*Since employees are paid every two weeks, students must arrive prepared to be able to financially support themselves for as long as three to four weeks before they receive their first paycheck. Pay periods run from Friday-Thursday. Students should not expect to work a full weekly schedule until managers are able to incorporate them in the regularly scheduled rotation or until students have successfully completed their training. Please check out our student website at [www.chulavistaresort.com](http://www.chulavistaresort.com) - click Resort Information - click International Work and Travel Program.*

*Students requesting certificates or evaluation reports must inform the J1 coordinator & the department manager immediately so preparations are made to provide students with the proper documents upon departure of Chula Vista Resort.*

*\*\*Please note: all students are required to pay a \$250 Housing Deposit Administration Fee to Chula Vista-this covers costs incurred to the employer associated with housing, cleaning costs to housing after students leave and student shuttle services. \$150 of the \$250 will be refunded to the student upon completion of their Job Agreement and successful housing inspection.*

## COMMUNITY AMENITIES

***In Town, Requires Transportation:***

*Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library*