



WORK & TRAVEL USA

Carowinds a Six Flags Park - Housekeeping

HOST INFORMATION

Company Description:

Located in Charlotte, North Carolina, Carowinds stands as the Carolinas' Premier Entertainment Destination. For over 50 years, families and friends have flocked to Carowinds for an AMAZING day the Carolina way. The state line separating North Carolina and South Carolina runs through the heart of the park, allowing guests and employees to travel between both states throughout the day! At Carowinds, you'll find nearly sixty world-class rides, the Carolinas' best waterpark, thrilling live entertainment shows, Camp Snoopy, and delicious down-home Carolina cuisine.

As a member of the Six Flags family, we are committed to making every day "the best day" for our guests. We offer flexible schedules, exclusive perks, seasonal incentives, free uniform polos, and a wide array of job positions, from ride operations, food service, aquatics to leadership roles. At Carowinds, we believe in respecting, valuing, and appreciating our associates, ensuring they have fun while working. By joining our team, you'll gain valuable work experience and create memories that will last a lifetime.

Host Website: <https://www.carowinds.com/>

Site of Activity: Carowinds a Six Flags Park

Parent Account Name: Six Flags Entertainment Corporation

Host Address: 14523 Carowinds Blvd Charlotte , North Carolina , 28273

Nearest Major City: Charlotte , North Carolina , Less than 10 miles away

PLACEMENT INFORMATION

Job Description:

Working in a housekeeping role means you will ensure the guest checks into a clean room and give memorable service to each guest you encounter. You'll also...

- *Be responsible for providing a clean, healthy, attractive environment in private and public guest areas of Cedar Point Resorts.*
- *Maintain cleanliness and safety in assigned work areas and perform all duties in compliance with Cedar Point Safety guidelines.*
- *Restock supplies, such as shampoos, conditioners, soaps, etc. in guest rooms and storage areas.*
- *Carry dirty linens from guest rooms to the laundry area for processing.*
- *Use a vacuum daily to maintain floors.*
- *Collect trash from containers, pick up trash items in hotel rooms, and public areas.*
- *Cleaning bathrooms, which include bathtub, sink, commode, floor, tile and mirrors.*
- *Make beds ensuring a neat, presentable appearance.*

**This is a Low guest facing contact position. Average ability to speak and understand English required.*

Typical Schedule:

May-August: Locations are open 7 days a week with varying hours between 8 am and midnight. Scheduled shifts vary in length from 8-hour, 10-hour, and 12-hour shifts. (Average 32-40 hours per week.)

Seasonal changes to job duties or available hours: Yes

Beginning September: Weekends only through October 31st with varying hours between 8 am and midnight. Shifts vary in length from 8-hour, 10-hour, and 12-hour shifts. (Average 32-50 hours per week.)

Drug Test required: No

COMPENSATION

Hourly Wage: \$15

Eligible for Tips: No

Estimated weekly wages including tips: \$416

Bonus: No

* All figures above are pre-tax

Estimated average number of hours per week: 32

Estimated minimum number of hours per week: 25

Estimated maximum number of hours per week: 50

Potential fluctuation in hours per week:

Work schedules are dependent on park attendance and weather. The average work week is 5 days, 32 – 40 hours per week. However, hours may increase later in the season (August – early September).

Average number of hours per week reached by last year's seasonal employees: 32

Overtime Policy:

No, exempt from paying overtime by law

Job-Specific Benefits:

Associates enjoy free admission to Cedar Point and all of our other properties, discounts on food and merchandise, complimentary tickets for family and friends, and discounts to some local businesses.

JOB REQUIREMENTS

English Level required:



Intermediate

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Lifting

Lifting requirement: 50lbs/22kgs

Description:

Lift/Carry: 0 - 25 Lbs - Constantly Required (66% or more of the time) Push/Pull: 0 - 25 Lbs -Constantly Required (66% or more of the time) Push/Pull (typically on wheeled device such as dolly or cart): 26 - 50 Lbs -with assistance, if needed. Frequently Required (33% to 66% of the time) Push/Pull (typically on wheeled device such as dolly or cart): 51 - 100 Lbs with assistance, if needed. Frequently Required (33% to 66% of the time)

Standing for entire shift

Handling cleaning chemicals

Working outdoors

Working under direct sunlight

Other qualifications or conditions

Description:

Ability to read, write, speak and understand English; read room numbers, complete cleaning checklists, department paperwork and room inventories. Ability to work effectively and achieve department goals under time constraints and quality pressures. Ability to maintain a calm demeanor during emotionally charged situations. Ability to bend, stoop or kneel in order to clean around and under furniture, toilet, basin, bathtub and counters. Ability to see fine details, such as human hairs on carpets and other room surfaces. Provides guest service according to Cedar Point standards when serving the guest or working with subordinates, including initiating guest interactions, answering questions and giving directions. Students are expected to work the dates and position to which they agree during the hiring event.

Job Training required: Yes

Length of job training:

One week

Hours per week during training period: 25

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

*Human Resources Orientation and Culture Training Resident Life Training Department Orientation *Your first day in the park will depend on your start date and role. Department training courses are held on specific days and times and some department training takes longer than others.*

Need to wear uniform: Yes

Uniform Policy:

Our Wardrobe team will provide two uniform shirts for all positions and two pairs of shorts for most positions at no cost. Associates will be required to provide their own pants and shoes for all work locations. (Out of pocket expense of roughly \$75). Uniforms vary on work location and more information will be provided during wardrobe fitting. Most positions require a closed toe athletic shoe that is mostly

white, gray, or black with no bright neon colors.

Cost of uniform: \$0

Uniform laundry: Participant responsibility

Dress Code: Yes

Description:

Hair, including facial hair, must be neat, clean and well-groomed each day. For safety purposes, long hair is to be pulled back. One gauge no larger than ½ inch or 12mm in each ear may be in place of earrings. Tattoos/body art are permitted as long as the tattoos/body art do not display slogans or images that are demeaning, feature profanity or other messages that do not promote or enhance a safe, inclusive, productive workplace. Visible tattoos/body art on the face or neck are not permitted.

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Company Parties, Holiday Events, Karaoke Nights or Talent Shows, Movie or Game Nights, Potlucks or Dinners, Shopping Trips, Sporting Events, Trips to Major City, Trips to Nearby/Major Attractions, Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Outdoor Activities, Trip to Myrtle Beach

Additional Details about Cultural Offerings:

Get ready for an array of fantastic associate experiences designed to make your time with us unforgettable! From epic company parties and associate ride nights to splashy pool parties and festive holiday celebrations, there's always something exciting happening!

Local Cultural Offering:

Who's ready to explore CLT? Get ready for a range of adventures around Charlotte! Such as the Whitewater Center, Uptown CLT, TopGolf, and more!

HOUSING AND TRANSPORTATION

Housing Provided: Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. May find own (can choose alternative).

Employer-owned or employer-arranged housing description:

Carowinds Associate Housing offers one type of living arrangement: a traditional dormitory. Built in 2019, Burris Hall: houses four (4) males or females per room with community restroom facilities located on each floor. Each room is furnished with 2 bunk bed(s), 4 individual dressers, and lockers for personal use. Rooms are also equipped with an In-wall air conditioning and heat unit, Wi-Fi, and a TV. You will need to provide their own bedding, linens, and kitchen/cooking utensils. These can be purchased at an affordable price at Walmart soon after arrival. Cornerstone Creek, our Associate Recreation Center is located directly in front of Burris Hall. The A.R.C offers many amenities including a kitchen with four (4) full ranges and industrial microwaves, and entertainment options, such as big screen TVs, pool tables, table tennis, and Foosball. You can also check out board games such as chess, checkers, domino's, Uno, Monopoly, and many others. We also have other spaces including a Basketball, and sand Volleyball courts.

Lease Agreement: Yes

Onsite Amenities:

WiFi: Yes

Description:

Yes, Free Wi-Fi is provided throughout the dorms.

Phone Service: Yes

Description:

Landline phones to contact CIEE are available in both Associate Services and Associate Housing.

Kitchen facilities: Yes

Description:

The A.R.C offers many amenities including a kitchen with four (4) full ranges and industrial microwaves.

Laundry facilities: Yes

Description:

Washers and dryers are available inside Burris Hall.

Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 2

Maximum Occupancy Per Room: 4

Suggested Occupancy Per Room: 2 - 4

Rooming Arrangement Description:

Floors are Co-Ed and rooms are same gender. Roommate requests can be made prior to moving in.

Provided Housing Cost:

Required to Pay for Provided Housing: Yes

Cost per Week: \$75

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

Housing Deposit: Yes

Cost: \$100

Description:

Carowinds Associate Housing requires a \$100.00 housing deposit to be paid before a resident may check-in. For your convenience you may pay your housing deposit before your arrival with a credit or debit card via our Associate Life Portal.

Housing Deposit Refundable: Yes

Conditions for Deposit Refund:

Students must work until their last day listed on the Work Agreement. Leaving early for any reason will result in forfeit of the deposit. The Dormitory property and assigned room must be undamaged.

Details About Deposit Refund:

The deposit will be refunded after the completion of their work contract, and the student checks out of Housing.

Transportation to Worksite:

Walking Commute Time

Estimated commute time: Under 15 minutes

Description: The dorms are an easy and short walk to the employee entrance of Carowinds

ARRIVAL INFORMATION

Arrival Instructions:

We are so excited to welcome you to Carowinds! You are now a part of (or returning to) one of the most fantastic amusement parks in the United States. As you prepare for your arrival, please note you will be responsible for your own transportation to Charlotte, North Carolina.

The airport closest to Carowinds is Charlotte Douglas International Airport. Rarely will you be able to fly directly into Charlotte, NC (CLT). So, most likely you will have to fly into another US city and then take a connecting flight into Charlotte. Carowinds can only pick you up from the following locations: Charlotte Douglas International Airport, Charlotte Greyhound Bus Station, or Charlotte Amtrak Train Station.

Scheduled Transportation is offered **every day from 9:00 AM to 9:00 PM (EST)**. To plan a pick-up, you must contact us at least 3-Days in advance, so we can confirm your transportation before you leave your home country.

If you cannot arrive during these hours, you must provide your own transportation to Carowinds. For example, taxis, or Uber at your own cost. Please know that Carowinds will not refund any expenses.

Suggested Arrival Airport:

Charlotte, CLT, Less than 10 miles

Estimated cost of transportation to worksite from suggested airports: \$25 to \$50

If arriving after regular hours:

Suggested After-Hours Accommodation:

Clarion Hotel
3695 Foothills Way
Fort Mill, South Carolina 29708
<https://www.choicehotels.com/south-carolina/fort-mill/clarion-hotels/sc443?source=gyxt>
803-548-2400
\$75 to \$100

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: No

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

All participants entering the Work & Travel program for the first time should receive a social security card during their initial summer with us. At Carowinds, we arrange a Social Security appointment for participants prior to their arrival to ensure a smooth process. Upon their arrival at Carowinds, participants, are scheduled for Onboarding at the Employment Services Center by the Associate Housing team. During Onboarding participants will complete their Dayforce onboarding documents, receive their Carowinds ID card, and submit a social security application electronically through the SSA website on their first day of work. The Employment Team will schedule their Social Security Appointment and the Associate Housing team will provide transportation to the Social Security Office. Note: Participants who already possess a Social Security card for the United States should bring their physical card with them and have it ready during the onboarding process.

Nearest SSA Office: Rock Hill , South Carolina , Less than 25 miles

Other:

Wage Payment Schedule:

Carowinds pay all associates on a bi-weekly basis on Fridays via direct deposit or Physical check, or Paycard.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Visible tattoos must not display logos or images that are demeaning or profane. All face and neck tattoos must be covered up. Moderate sized earrings are acceptable, not excessive in number. Ear gauges in each ear lobe may not be larger than 12 mm. One small nose stud on one side of the nostril is permitted. Facial hair are acceptable between 1.3 - 5.08 cm. All other hair must be clean and groomed. Company provides one set of uniform.

Second Job Availability: Yes, likely

Applicable Company Policies:

Carowinds is expected to be the primary employer. Participants will be responsible for their own transportation to a second job.

COMMUNITY AMENITIES

In Town, Requires Transportation:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library