

# Six Flags The Great Escape - Lodge Food & Beverage

# **HOST INFORMATION**

### Company Description:

The Most Exciting Employer in the Adirondacks! The Great Escape Lodge is a true "escape" nestled in the pristine Adirondack Mountains.

We are located four hours north of New York City, at the largest state park. This is a remote and rustic location, perfect for the funloving nature and thrill-seeking enthusiast.

Included is a state-of-the-art outdoor water park. There is something for everyone and a job for anyone. With so much to offer in terms of job opportunities, you'll enjoy a new "escape" each and every day. Located at the foothills of the Adirondack Mountains in Warren County on the shores of Lake George, Queensbury was once a popular hunting and fishing area for the Iroquois. Today, Queensbury continues to offer a tremendous amount of recreation opportunities for people of all ages. Queensbury's spectacular scenery draws thousands of tourists each year! The Town is noted for its amusement parks, golf courses, downhill and cross-country ski trails. The Warren County Bike Path runs from Lake George through Queensbury to Glens Falls and is a gem of the area. The many local lakes, like Glen Lake, offer easy access to water for swimming, canoeing and boating. In addition to wonderful recreation activities and fabulous scenery, Queensbury is the home to many businesses in a variety of industries.

Host Website: https://www.sixflagsgreatescapelodge.com

Site of Activity: Six Flags The Great Escape

Parent Account Name: Six Flags Entertainment Corporation

Host Address: 1172 Route 9 Queensbury, New York, 12804

**Nearest Major City:** Albany, New York, Over 50 miles away

# PLACEMENT INFORMATION

## Job Description:

**FOOD SERVICE** 

DESCRIPTION: Hungry for a great job with filling experience? If you love good food (who doesn't?), you'll crave being surrounded by the flavors of Six Flags as part of our foods team. Whether you're preparing, serving, or selling food for restaurants, banquets, or catered outings, you'll enjoy amazing perks and have fun both inside and outside the kitchen.

What You Will Be Doing

- Provide exceptional guest service
- Greet and ask guests about their favorite ride as they walk up to your location

- Take guests' orders, offering suggestions and upsells about the most delicious menu items
- · Feed hungry guests promptly and satisfy growling stomachs with fresh, made-to-order foods
- Operate Point of Sale (POS) registers
- Prepare everything from double bacon cheeseburgers to pizza, wings, milkshakes and more.
- Wipe down tables, wash dishes, and keep all areas clean and safe for guests

#### How You Will Do It

- Ability to work in an environment as fast-paced as our coasters
- Demonstrate a strong work ethic and commitment to the Six Flags mantra
- Friendly, outgoing personality inviting guests to your station
- Ability to work with a team to relay food orders as needed
- Positive attitude to make guests excited about their meal
- Have a passion for delicious food
- Following all Six Flags grooming and sanitation guidelines

#### What You Will Need

- Must be 18 years or older
- Basic computer literacy
- In foods you must be able to stand, walk, stoop, bend, and reach throughout your shift
- Excellent verbal communication skills
- Able to work a flexible schedule, including weekends and holidays

#### Typical Schedule:

Hours will vary depending on business needs. Could be as early as 6 am and as late as midnight. Weekends are a must!

Seasonal changes to job duties or available hours: Yes

Hours will vary depending on occupancy and business needs.

**Drug Test required:** No

# **COMPENSATION**

**Hourly Wage:** \$15.75

Eligible for Tips: No

Estimated weekly wages including tips: \$504

Bonus: No

\* All figures above are pre-tax

Estimated average number of hours per week: 32

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 50

Potential fluctuation in hours per week:

Average number of hours per week reached by last year's seasonal employees: 37

Overtime Policy:

Yes, paid after 40 hours

Job-Specific Benefits:

After working 80 hours, employees get tickets for free admission and discounts to various local attractions.

# **JOB REQUIREMENTS**

English Level required:



Upper-Intermediate

Required to be 21+: No

Previous Experience required: No

**Qualifications & Conditions** 

Lifting

Lifting requirement: 50lbs/22kgs

Description:

Will be required to lift, push, pull, or carry objects up to 40 lbs on a repeated basis.

Standing for entire shift

Handling cleaning chemicals

Other qualifications or conditions

#### Description:

•Must have a high attention to detail •Must have strong communication skills, a friendly, positive attitude and be dedicated to customer service. •Must be attentive to guests and highly knowledgeable about the property in order to assist guests. •Basic computer skills required. •Must be able to work individually or on a team and at a quick pace. •Must be flexible and able to work where they are needed. •Must have the ability to read, write, and understand instructions given in the English language. •Must have the ability to understand and respond to verbal instructions given in the English language. •Food Services workers serve as a representative of our company and must display courtesy, respect, tact, and discretion in all interactions with other employees, management, owners, guests, and members of the local community.

Job Training required: Yes

Length of job training:

8-32 Hours

Hours per week during training period: 32

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

We will provide on the job training.

Need to wear uniform: Yes

Uniform Policy:

Black polo and black pants. Polos are provided, student needs to bring their own pants. Shorts are not allowed indoors. Student is required to bring or purchase close-toe, non slip shoes.

Cost of uniform: \$0

Uniform laundry: Provided at no cost

Dress Code: Yes

Description:

Black polo, black pants, name tag and ID badge. At all times, all team members are expected to be neatly groomed and dressed in a manner that is appropriate to the job and duties they are performing. - Visible tattoos may not be above the neck. Tattoos may not distract from the uniform or be perceived as vulgar, offensive, or inappropriate.

# **CULTURAL OPPORTUNITIES**

### Types of Cultural Opportunities:

Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Potlucks or Dinners, Company Parties, Holiday Events, Shopping Trips, Trips to Major City, Trips to Nearby/Major Attractions

### Additional Details about Cultural Offerings:

Six Flags The Great Escape Lodge will host activities and events for their employees.

Every team members receives a "Reciprocal Pass" that gives free admission or discounts to various local attractions.

#### Local Cultural Offering:

Examples of trips the Great Escape has provided J1s include shopping trips to Albany, a day trip to Niagara Falls, hiking trips, Six Flags New England day trip, Lake George nights, and more!

# HOUSING AND TRANSPORTATION

**Housing Provided:** Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. May find own (can choose alternative).

## Employer-owned or employer-arranged housing description:

Students will live in one of 3 locations within walking distance to the Park and Lodge. Provided in the rooms are fridge, TV, bedding, microwave, bathroom, heat, air conditioning and WI-FI. Kitchen areas are equipped with stove, oven, sink, microwave and laundry (\$2 per

#### Lease Agreement: Yes

#### Onsite Amenities:

WiFi: Yes
Description:

Password will be provided at move in.

Phone Service: Yes

Description:

Students will have wifi or are able to call over their cell phones. We recommend using WhatsApp.

Kitchen facilities: Yes

*Description:* 24/7 access

Laundry facilities: Yes

Description:

24/7 access onsite, Graycourt is open 7am - 9pm

## Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 1

Maximum Occupancy Per Room: 6

Suggested Occupancy Per Room: 1 - 6

Rooming Arrangement Description:

Single and Double rooms are available fist come first serve and offered at a premium rate. If communicated prior to arrival, rooming requests can be made. Rooms are separated by male and female. Based on the timing, all requests may not be granted. We will do our best to accommodate you.

### **Provided Housing Cost:**

Required to Pay for Provided Housing: Yes

Cost per Week: \$120

Housing Cost Deducted from Paychecks: No

Description:

1st week rent and \$300 deposit is due upon arrival. Weekly rent covers Friday - Thursday and is collected every Friday in HR. Payments received after Monday will accrue a late fee of \$20 per week.

Utilities Costs: No

Housing Deposit: Yes

Cost: \$300
Description:

Deposit due upon arrival or by first day.

Housing Deposit Refundable: Yes

Conditions for Deposit Refund:

Refunded as long as you work until the agreed upon end date, remain in good standing with no major employment issues, housing unit left in good condition, keys returned.

Details About Deposit Refund:

Included in the following paycheck upon check out. EX: Every Friday is payday. If the student checks out on a Tuesday, the deposit will be retuned the week after.

### Transportation to Worksite:

Walking Commute Time

Estimated commute time: Under 15 minutes

Description: Across the street from the Lodge.

Biking

Estimated commute time: Under 15 minutes

Bicycles are provided free of charge: No

Bicycles are not provided: Yes Bicycles are available to rent: No

Estimated cost: \$

Description: Rentals are available in the community for \$100

Employer-Provided Transportation

Estimated commute time: Under 15 minutes

Employer-Provided Transportation is free of charge

Description: Our Housing Supervisor will provide scheduled trips to the store, attractions, etc.

Local Bus, Subway or Train

Estimated commute time: Under 15 minutes

Estimated cost: \$2

Total: No Per Day: Yes

Description: There is a bus & trolley that stop right outside the housing location. Times vary on weekday and weekends. More

information can be found here: https://www.cdta.org/

# **ARRIVAL INFORMATION**

## Arrival Instructions:

## Arrival:

- Albany, NY (ALB) is the closest airport to the Great Escape.
- New York City is 4 hours away. If you choose to fly into NYC you'll need to take a train or bus to get to Glens Falls and then a taxi to get to HR.
  - Train: https://www.amtrak.com/home.html
  - Bus: https://www.greyhound.com/AC

Once you're in Queensbury, you will all come directly to Human Resources (HR) located at 33 Round Pond Road, Queensbury, NY 12804 so we can check you into your housing location.

Housing:

- Bedding (1 pillow, bottom sheet, top sheet & comforter)
- Refrigerator
- Armoire or closet (space is limited). I recommend sticking to 1 checked bag and 1 carry on max.
- Kitchen equipped with stove, microwave and laundry
- Toilet paper, dish soap, mops, brooms, trash bags

#### NOT included:

Towels

Rugs

Cookware/Dishware/Utensils

#### What to Bring:

- Passport, VISA, DS 2019 Form
- Black pants Lodge Employees
- Khaki pants/Shorts Park Employees
- Non-slip, closed toed shoes
- Lifeguards: water shoes
- Personal lock

## Suggested Arrival Airport:

Albany International Airport, ALB, Over 50 miles

Estimated cost of transportation to worksite from suggested airports: \$75 to \$100

If arriving after regular hours:

### Suggested After-Hours Accommodation:

Baymont by Wyndham/Latham Albany Airport
20 Airport Park Blvd
Latham , New York 12110
https://www.wyndhamhotels.com/baymont/latham-new-york/baymont-latham-albany-airport/overview?
CID=LC:BU::GGL:RIO:National:45112&iata=00093796
(518) 724-0355
\$75 to \$100

Hilton Garden Inn Albany Airport
800 Albany Shaker Road
Latham , New York 12211
https://www.hilton.com/en/hotels/albahgi-hilton-garden-inn-albany-airport/?SEO\_id=GMB-AMER-GI-ALBAHGl&y\_source=1\_MjA4NTA0MS03MTUtbG9jYXRpb24ud2Vic2l0ZQ%3D%3D
\$100 to \$150

# TRAINING AND ONBOARDING

**Pre-Arrival Onboarding:** No

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

We will arrange your Social Security appointments 2 weeks after your arrival (it cannot be processed before then). We will communicate your date and time and drive you to and from your appointment.

Nearest SSA Office: Queensbury , New York , Less than 10 miles

#### Other:

Wage Payment Schedule:

Students will be paid weekly. Within your first week Six Flags will arrange a local bank (NBT Bank) to sign you up for Direct Deposit. SIM cards can be purchased in advance, or Walmart after arrival. A US number is required to use online banking.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Six Flags Appearance Standards The personal appearance of our employees is a very important part of Six Flags' overall image. People from all over the world come to our family-friendly parks and they expect our employees to be approachable, well-groomed, and welcoming. Uniforms must be neat and clean at all times and project an image that allows our guests to feel immediately comfortable and trusting in your presence. Tattoos above the neck, and facial piercings are not allowed.

Second Job Availability: No, unlikely

Applicable Company Policies:

Students may be asked to work in several different jobs during their job agreements due to varying business demands. Extra shifts/hours are only available based on business need.

Cell phones, sleeping on the job, altering time cards, drugs and alcohol are is strictly prohibited, and can cause immediate removal from position.

Additional rules & policies expected can be found on the Team Member Website

mySFGER.com

Password: TSO

# **COMMUNITY AMENITIES**

### Walking Distance from Worksite:

Food Market, Post Office, Restaurants, Fitness Center, Internet Cafe, Outlet Mall

### Walking Distance from Housing:

Food Market, Post Office, Restaurants, Fitness Center, Internet Cafe, Outlet Mall

#### In Town, Requires Transportation:

Shopping Mall, Bank, Public Library